



Crisis Payment for Humanitarian Entrants

Añára buzír de eçé endila thaim ókkol óitfare de tuáñrtu añárar moziit modot uggwá lage. Crisis Payment óilde espicél uggwá ek-baijja thiañ tuáñr fóuran boicóti zoruriyat ókkol óre modot goribélla, zodi tuñí noya foóñisso de insániyoti góloya ekzon ó.

Thiañ ibá hone gosí loi faribóu?

Thiañ ibá seróf faiba de zodi Australíat tuáñr foóila foóñsár agortú tuáñre Australian Humanitarian Visa uggwá neelai diyaza.

Crisis Payment gosí faibellá, tuáñrtu hámaká:

- Centrelink pincín yá binifíth uggwá'lla laayek ó
- daabi gorérde din ot soktó thiañ foisár dukkót asé
- daabir din or dín Australíar bútores asó
- nise dahárde laayeki insáni víza ókkol ór bútores uggwá dóijje
 - subclass 200—Refugee
 - subclass 201—In Country Special Humanitarian
 - subclass 202—Global Special Humanitarian
 - subclass 203—Emergency Rescue
 - subclass 204—Woman at Risk
- Australíat háñt din or bútores tuáñr foóila foóñsár uore uggwá laayeki insáni víza daabi gorá (yá háñt din or bútores daabi goríbar erada ekkán loi añárare taaluk goró ar taaluk yían ór 14 din or bútores daabi gorá uggwá tulí do.)

Crisis Payment hodún?

Crisis Payment or muth dasé tuáñr asási Centrelink pincín yá binifíth ór ek háftar thiañ loi fúan. Yían ót moziit thiañ diya ókkol cámil náí zeén néki Rent Assistance yá Pharmaceutical Allowance. Thiañ ibá dasé hámicá dui háfta ye thiañ dedé íbar uore uggwá ek-baijja moziit thiañ diya.

Hardship Advance

Crisis Payment baade yó, tuñí yó dorhás gorít faribá, pincín yá sóore diya giyéde binifíth ór tuáñr foóila kistor híssa faibellá zodi laayek ó. Yían óre ekkán Hardship Advance hoó.

Aró maalumát ókkol ólla

Ham faibar lain	132 850
Furana Australíar Lain	132 300
Maazur arde Dekbal goróya ókkol	132 717
Fémli ókkol arde Maabaf or lain	136 150
Juan arde Forínna fuain ókkol	132 490
TTY* enquari ókkol	Freecall™ 1800 810 586

*TTY dasé seróf maincór la zará náfang yáto fúna yá hotát hórabi asé. TTY fún uggwá lagibóu hédmot yíán estemal goribélla.

Oinno zuban ókkol ót mazé maalumát ollá añárar wébsáit **humanservices.gov.au** ot zo ar 'Tuáñr zuban ot maalumát ókkol' ot killík goró yá añárar boút-zuan fún hédmot **131 202** ot dhako.

Tuáñr gór or fún ottu dífármén ór '13' nombór ókkol ót fún goróon foisá há forók tuáñr fún or hédmot douyar uore saái. Pabilík arde mubáil fún ókkol óttu foisá há reith bicí.



Crisis Payment for Humanitarian Entrants

We understand there may be times when you need additional support from us. Crisis Payment is a special one-off payment to assist with your immediate settlement needs if you are a newly arrived humanitarian entrant.

Who can receive the payment?

This payment is only available if you were issued with an Australian Humanitarian Visa before your first arrival in Australia.

To receive Crisis Payment, you must:

- be eligible for a Centrelink pension or benefit
- be in severe financial hardship on the day of claim
- be in Australia on the day of claim
- hold one of the following qualifying humanitarian visas:
 - subclass 200—Refugee
 - subclass 201—In Country Special Humanitarian
 - subclass 202—Global Special Humanitarian
 - subclass 203—Emergency Rescue
 - subclass 204—Woman at Risk
- claim within seven days of your first arrival in Australia on a qualifying humanitarian visa (or contact us with an intent to claim within seven days and lodge a claim within 14 days of that contact).

How much is the Crisis Payment?

The amount of Crisis Payment is equal to one week's payment of your basic Centrelink pension or benefit. This doesn't include additional payments such as Rent Assistance or Pharmaceutical Allowance. This payment is a one-off addition to your regular fortnightly payment.

Hardship Advance

In addition to Crisis Payment, you may also apply to have part of your first instalment of pension or benefit paid early if eligible. This is called a Hardship Advance.

For more information

Employment line	132 850
Older Australians line	132 300
Disability and Carers	132 717
Families and Parents line	136 150
Youth and Students	132 490
TTY* enquiries	Freecall™ 1800 810 586

*TTY is only for people who are deaf or have a hearing or speech impairment. A TTY phone is required to use this service.

For information in other languages visit our website at **humanservices.gov.au** and click on 'Information in your language' or call our multilingual phone service on **131 202**.

Charges for calls from your home phone to the department's '13' numbers vary depending on your telephone service provider. Calls from public and mobile phones are charged at a higher rate.