



Crisis Payment for Humanitarian Entrants

Anjicku anəŋ akööl benwic kəɔny juakrət tenəŋ ɣook. Wëu e döm teci karlic tuɔl/Crisis Payment e kony ciguïr a loi arak tok tnəŋ e kəɔ a bakook piɔɔ ben kər kony kak bikek nyuɔɔɔ.

Yeŋa leu be wëu ka döm?

Wëu ka aye gaam tenəŋ raan ci muɔɔ bisa e kəɔ cikekyuŋ /Australian Humanitarian Visa kaŋɔt kenkan ben Asralia.

Kubi yïn gam wëu e döm teci karlic tuɔl/Crisis Payment, yïn adhil:

- a raan nəŋ yic ba döm wëu tenəŋ Centrelink
- nəŋ karilic juec kər wëu aköl thiéc yïn
- tɔ Asralia aköl thiéc yïn
- nəŋ bisa tok kamkam ke bisa e kəɔ cikekyuŋ ka:
 - subclass 200—Refugee
 - subclass 201—In Country Special Humanitarian
 - subclass 202—Global Special Humanitarian
 - subclass 203—Emergency Rescue
 - subclass 204—Woman at Risk
- Thiéc niin kadhərouic ɣəl aköl biyïn ben Asralia ka yïn ci muɔɔ bisa e kəɔ cikekyuŋ (wa yupe ɣook wet kəryïn kony ka yïn kin niin kadhərou nək Ausralia ku cuatapöm ɣot ka niin ka 14 kinthök ɣəl aköl yup yïn ɣook)

Ye wëu kadi e kek döm e wëu e döm teci karlic tuɔl/Crisis Payment?

Wëu e kek döm ne wëu e döm teci karlic tuɔl aye wëu thoŋ kek wëu niin kadhrou ne wëu bikek a döm yïn niin kathiardgvanic tenəŋ Centrelink. Kene acin yiic wëu ye kek mad wëukathök citmen kony ariɔp baai/Rent Assistance wa kony de wal/Pharmaceutical Allowance. Kony kene aye gaam arak tok ku ayekke mad wëukun e dömthök niin thiakugvanic.

Wëu yekek dheen tenəŋ yïn kamaamiin/Hardship Advance

Kayïn cithiéc wëu e döm teci karlic tuɔl/Crisis Payment, a leu ba thiéc ku biyïn dheen abanŋthii ne wëukun bi kek a döm yïn ka aköl döm kingɔ ben tenəŋ yïn yic bayadöm. Kek ayecol wëu yekek dheen tenəŋ yïn kamaamiin Hardship Advance.

Wel Kək leu bakek yok

Telepun de Loiloi	132 850
Telepun de kəccidhiop Asralia	132 300
Kəc nəŋriak guopic ku kəc e mukmith	132 717
Telepun de kəcpantok ku Medhieeth	136 150
Rinythii ku miththukul	132 490
TTY* thiəc	Freecall™ 1800 810 586

*TTY ay kene kəc e miiŋ wa kəc cejam apiath. Telephun de TTY yen anəŋic jam de kony kene.

Nakər kony ne thook kəkic lə internetnyin tenəŋ **humanservices.gov.au** ku gut tecigot 'Information in your language' wa yupe telepun nəŋic kony nethook juec **131 202**.

Ajuer yupe yupe telepun baai tenəŋ yook namba gəl '13' atekic tenəŋ cirika ke telepun. Yupe yupe telepun caaric ku telepun mabail aye juarkəu wəu juec.



Crisis Payment for Humanitarian Entrants

We understand there may be times when you need additional support from us. Crisis Payment is a special one-off payment to assist with your immediate settlement needs if you are a newly arrived humanitarian entrant.

Who can receive the payment?

This payment is only available if you were issued with an Australian Humanitarian Visa before your first arrival in Australia.

To receive Crisis Payment, you must:

- be eligible for a Centrelink pension or benefit
- be in severe financial hardship on the day of claim
- be in Australia on the day of claim
- hold one of the following qualifying humanitarian visas:
 - subclass 200—Refugee
 - subclass 201—In Country Special Humanitarian
 - subclass 202—Global Special Humanitarian
 - subclass 203—Emergency Rescue
 - subclass 204—Woman at Risk
- claim within seven days of your first arrival in Australia on a qualifying humanitarian visa (or contact us with an intent to claim within seven days and lodge a claim within 14 days of that contact).

How much is the Crisis Payment?

The amount of Crisis Payment is equal to one week's payment of your basic Centrelink pension or benefit. This doesn't include additional payments such as Rent Assistance or Pharmaceutical Allowance. This payment is a one-off addition to your regular fortnightly payment.

Hardship Advance

In addition to Crisis Payment, you may also apply to have part of your first instalment of pension or benefit paid early if eligible. This is called a Hardship Advance.

For more information

Employment line	132 850
Older Australians line	132 300
Disability and Carers	132 717
Families and Parents line	136 150
Youth and Students	132 490
TTY* enquiries	Freecall™ 1800 810 586

*TTY is only for people who are deaf or have a hearing or speech impairment. A TTY phone is required to use this service.

For information in other languages visit our website at **humanservices.gov.au** and click on 'Information in your language' or call our multilingual phone service on **131 202**.

Charges for calls from your home phone to the department's '13' numbers vary depending on your telephone service provider. Calls from public and mobile phones are charged at a higher rate.