



## Crisis Payment for Humanitarian Entrants

Kanmah sinin a hleih chapmi bawmhnak na herh caan an um lai kan hngalh. Nangmah cu tu naite a rak phan mi minung `hathnemnak ca tuahnak he aa pehtlaimi le zaangfahnak a herhmi minung pakhat na si ahcun, Crisis Payment cu nangmah i khulrang tein le rau lo tein tuah dingmi `hialkamnak herhmi pawl caah bawmh dingah ahlei khun pumpak tein voi khatte lawng pekmi tangka asi.

### Ahodah tangka bawmhnak a hmuh khawh?

A voikhatnak Australia ram na phak hlanah Australian Humanitarian Visa pakhat chuah le pek na si ahcun, hi tangka bawmhnak hmuh khawh mi asi.

Crisis Payment, hmuh dingah, nangmah cu:

- Centrelink pensen asiloah bawmhnak tangka caah aa tlakmi
- A hmaan ti chimrelnak le hmuh tlakmi tangka hal ni ah tangka he aa pehtlaimi temh-innak le sifahnak fak piin tuar
- A hmaan ti chimrelnak le hmuh tlakmi tangka hal ni ah Australia ram chung a um mi
- Zaangfahnak a herhmi minung pakhat cungah ramdang zung nih an ram chung luhnak, lanhnak nawl pekmi a tanglei visa chungin pakhat khat ngeih:
  - subclass 200—Refugee
  - subclass 201—In Country Special Humanitarian
  - subclass 202—Global Special Humanitarian
  - subclass 203—Emergency Rescue
  - subclass 204—Woman at Risk
- Zaangfahnak a herhmi minung pakhat cungah ramdang zung nih an ram chung luhnak, lanhnak nawl pekmi visa pakhat aa tlak i a voi khatnak Australia ram chung na phak in ni sarih chungah a hmaan ti chimrelnak le hmuh tlakmi tangka hal (asiloah ni sarih chung ah hal dingah kanmah sinah pehtlainnak tuah colh le cu pehtlaih ni in ni 14 chungah hmuh tlakmi tangka halnak cu nawl ngeitu sinah ruahtiak dingah chuaipi).

### Crisis Payment cu zeizatdah asi?

Crisis Payment tangka dihlak ah Centrelink a hrampi pensen asiloah bawmhnak tangka i zerkhat pekmi tangka he aa khat. Hi chungah Rent Assistance asiloah Pharmaceutical Allowance tibantuk a hlei chapmi tangka pawl aa tel lo. Hi bawmhnak tangka cu nangmah i zarh hnih fa tein hmaan hmaan bawmhnak tangka cungah a hlei chapmi voi khatte lawng pekmi tangka asi.

### Hardship Advance

Crisis Payment lengah, aa tlakmi na si ahcun na pensen asiloah bawmhnak tangka i a voi khatnak a cheuchum in pekmi a cheu zong na sawk khawh. Cu na sawk khawh mi cu Hardship Advance tiah kan auh.

## Tlamtling thawngthanhnak le hngalhternak

Rian`uannak lei pehtlaihna	<b>132 850</b>
Kum a upami Australia ram mi pawl pehtlaihna	<b>132 300</b>
Taksa lungthin tlamtlinlonak le Mizaw cawngtu	<b>132 717</b>
Chungkhar le Hringtu nu le pa pehtlaihna	<b>136 150</b>
Mino le Siangngakchia	<b>132 490</b>
TTY* bawmhna le biahalna	<b>Freecall™ 1800 810 586</b>

\*TTY cu hnachet asiloah khua a thei kho lo minung asiloah biachim, thaten holh a fiang tilo mi caah asi. Hi rian`uanpiakna hman dingah TTY telefawn hman a herh.

A dang holh thawngthanhnak le hngalhternak caah kan website **humanservices.gov.au** ah lut law 'Nangmah holh in tialmi thawngthanhnak le hngalhternak' cungah click asiloah **131 202** ah kan holh phuntling telefawn rian`uanpiakna ah auh hna.

Na umnak inn telefawn in zung `hen rianbu '13' nambat auhna man pawl cu na telefawn rian`uanpiak tu cungah hngat chan in aa dang kho. Zapi le fawi tein `hial khawhmi telefawn (mobile phones) in auh man cu sang deuh in cawh le hauh asi.



# Crisis Payment for Humanitarian Entrants

We understand there may be times when you need additional support from us. Crisis Payment is a special one-off payment to assist with your immediate settlement needs if you are a newly arrived humanitarian entrant.

## Who can receive the payment?

This payment is only available if you were issued with an Australian Humanitarian Visa before your first arrival in Australia.

To receive Crisis Payment, you must:

- be eligible for a Centrelink pension or benefit
- be in severe financial hardship on the day of claim
- be in Australia on the day of claim
- hold one of the following qualifying humanitarian visas:
  - subclass 200—Refugee
  - subclass 201—In Country Special Humanitarian
  - subclass 202—Global Special Humanitarian
  - subclass 203—Emergency Rescue
  - subclass 204—Woman at Risk
- claim within seven days of your first arrival in Australia on a qualifying humanitarian visa (or contact us with an intent to claim within seven days and lodge a claim within 14 days of that contact).

## How much is the Crisis Payment?

The amount of Crisis Payment is equal to one week's payment of your basic Centrelink pension or benefit. This doesn't include additional payments such as Rent Assistance or Pharmaceutical Allowance. This payment is a one-off addition to your regular fortnightly payment.

## Hardship Advance

In addition to Crisis Payment, you may also apply to have part of your first instalment of pension or benefit paid early if eligible. This is called a Hardship Advance.

## For more information

Employment line	<b>132 850</b>
Older Australians line	<b>132 300</b>
Disability and Carers	<b>132 717</b>
Families and Parents line	<b>136 150</b>
Youth and Students	<b>132 490</b>
TTY* enquiries	<b>Freecall™ 1800 810 586</b>

\*TTY is only for people who are deaf or have a hearing or speech impairment. A TTY phone is required to use this service.

For information in other languages visit our website at **humanservices.gov.au** and click on 'Information in your language' or call our multilingual phone service on **131 202**.

Charges for calls from your home phone to the department's '13' numbers vary depending on your telephone service provider. Calls from public and mobile phones are charged at a higher rate.