Australian Victim of Terrorism Overseas Payment

Primary Victim

(for a person 16 years and over)

August 2007 Hyderabad, India attack

<table>
<thead>
<tr>
<th>Purpose of this form</th>
<th>The Australian Victim of Terrorism Overseas Payment provides financial assistance to Australian residents who have been harmed as a direct result of the August 2007 Hyderabad, India attack.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Who is eligible for assistance?</td>
<td>A primary victim may be eligible for the Australian Victim of Terrorism Overseas Payment where:</td>
</tr>
<tr>
<td></td>
<td>• the person was an Australian resident (as defined in the Social Security Act 1991) at the time of the terrorist act; and living in Australia, and</td>
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<tr>
<td></td>
<td>• the person was in the place where the terrorist act occurred, and</td>
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<td></td>
<td>• the person was harmed as a direct result of the terrorist act, and</td>
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<td></td>
<td>• the person, and the person’s close family members, were not involved in the commission of the terrorist act.</td>
</tr>
<tr>
<td>How much will be paid?</td>
<td>Payment up to $75,000, depending on injuries, may be paid to the person who was injured.</td>
</tr>
<tr>
<td>What factors are taken into account when determining the Australian Victim of Terrorism Overseas Payment?</td>
<td>The following factors are taken into account when determining a primary victim claim:</td>
</tr>
<tr>
<td></td>
<td>• the nature of the injury or disease suffered as a direct result of the terrorist act, and</td>
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<td></td>
<td>• the impact of the injury or disease on the person’s life, and</td>
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<td></td>
<td>• whether the person failed to take reasonable steps to avoid harm or acted recklessly when the terrorist act occurred, and</td>
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<tr>
<td></td>
<td>• whether there was travel advice on an Australian Government website advising against travelling to the foreign country, region or place where the terrorist act occurred, and</td>
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<tr>
<td></td>
<td>• whether the person was directed by an official of Australia or a foreign country to leave or not go to the place where the terrorist act occurred, and</td>
</tr>
<tr>
<td></td>
<td>• whether the person was in the place where the terrorist act occurred:</td>
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<tr>
<td></td>
<td>– for a humanitarian purpose, or</td>
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<td></td>
<td>– on official business for the government of the Commonwealth, a state or territory, and</td>
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<tr>
<td></td>
<td>• whether the person has received financial assistance from a foreign country.</td>
</tr>
<tr>
<td>How long do I have to claim?</td>
<td>To receive the Australian Victim of Terrorism Overseas Payment, you must lodge your claim within 2 years of the date of the declaration of the payment.</td>
</tr>
<tr>
<td></td>
<td>For details of closing dates, go to servicesaustralia.gov.au/disaster</td>
</tr>
<tr>
<td>How will payments be made?</td>
<td>Payments will be made to a bank, building society or credit union account held in your name. A joint account is acceptable. If you do not have an account, please contact Services Australia on 1800 040 226 about alternative arrangements. If you are outside Australia, call (+61 3) 9250 5159.</td>
</tr>
</tbody>
</table>
Australian Victim of Terrorism Overseas Payment Primary Victim – for a person 16 years and over
August 2007 Hyderabad, India attack

What else will I need to provide?

Before you can get paid, we may contact you and ask you to confirm your identity. If you are required to confirm your identity, you will need to provide one document from EACH of the categories below:

- Commencement of identity (e.g. an Australian passport, birth or citizenship certificate)
- Primary use in community (e.g. a driver licence or proof of age card)
- Secondary use in community (e.g. an ATM/bank card or educational certificate).

For a list of acceptable documents, go to servicesaustralia.gov.au/identity

If you have any difficulty in obtaining or providing these documents, you should call us on 1800 040 226 or if you are outside Australia, call (+61 3) 9250 5159, as soon as possible.

You may also be asked to provide other information, but this will be discussed with you as your claim is assessed.

Change of circumstances

If there are any changes in your circumstances, you should call us on 1800 040 226 or if you are outside Australia, call (+61 3) 9250 5159 within 14 days of the change(s) occurring.

Filling in this form

- Please use black or blue pen.
- Print in BLOCK LETTERS.
- Where you see a box like this ▶ Go to 5 skip to the question number shown. You do not need to answer the questions in between.

Returning your form

Check that all required questions are answered and that the form is signed and dated.

Please make sure any accompanying documentation is also clearly identified with your name.

You can return this form and any supporting documents:

- online (excluding identity documents) using your Centrelink online account. For more information, go to servicesaustralia.gov.au/submitdocumentsonline
- by post
  within Australia by sending them to:
  Services Australia
  Australian Victim of Terrorism Overseas Payment
  Reply Paid 7830
  CANBERRA BC ACT 2610
  from outside Australia by sending them to (costs apply):
  Services Australia
  Australian Victim of Terrorism Overseas Payment
  PO Box 7830
  CANBERRA BC ACT 2610
  Australia
For more information

Go to servicesaustralia.gov.au/disaster or call us on 1800 040 226 or if you are outside Australia, call (+61 3) 9250 5159.

We can translate documents you need for your claim or payments for free.

To speak to us in other languages, call 131 202.

Note: Call charges may apply.

If you have a hearing or speech impairment, you can contact the TTY service on Freecall™ 1800 810 586. A TTY phone is required to use this service.

Family and Domestic Violence

If you are affected by family and domestic violence call us on 132 850 between 8.00 am and 5.00 pm (local time) Monday to Friday and ask to speak to a social worker or for more information go to servicesaustralia.gov.au/domesticviolence

Call 000 if you are in immediate danger.

Definition of key terms

Close Family Member

The following are a person’s close family member:

- the person’s partner
- the person’s child
- the person’s parent (including legal guardian – see below for definition)
- the person’s sibling.

Legal Guardian

Section 4 of the Family Law Act 1975 provides:

- Guardian, includes a person who has been granted (whether alone or jointly with another person or persons) guardianship of the child under the law of the Commonwealth or of a state or territory.

Direct Result (Harmed)

For the purposes of the assessment of Australian Victim of Terrorism Overseas Payment claims, the following elements are to be considered when assessing that a person was harmed as a direct result – injuries and/or medical conditions which:

- were caused by the terrorist act, or
- would not have developed without the terrorist act, or
- were pre-existing and were aggravated as a result of the terrorist act, or
- on the balance of probability, have resulted from the terrorist act.

Financial Assistance

For the purposes of the Australian Victim of Terrorism Overseas Payment, financial assistance refers to the amount of any financial assistance received from a foreign country for an injury arising from the terrorist act (other than financial assistance for economic loss resulting from the injury).

Injuries or harmed

For the purposes of the Australian Victim of Terrorism Overseas Payment, injuries or harmed includes any physical or psychological injury suffered as a direct result of a declared overseas terrorist act.

Continued
Australian Victim of Terrorism Overseas Payment Primary Victim – for a person 16 years and over
August 2007 Hyderabad, India attack

In the place
For the purposes of this payment, ‘in the place where the declared overseas terrorist act occurred’ means:

• in close proximity to the place where the terrorist act occurred, and
• witnessed the terrorist act first hand.

A person is in close proximity to the place where the terrorist act occurred if they were close enough to be physically injured or killed by that act.

Witnessing the terrorist act first hand means being present, and personally seeing or perceiving the terrorist act direct from the original source.

People who went to the place where the terrorist act occurred immediately following the act to assist victims are considered to be ‘in the place’ for the purposes of Australian Victim of Terrorism Overseas Payment. This would include arriving at the scene of the act before the victim was moved to another location.

Being ‘in the place’ would not include witnessing or participating in events that might follow a declared overseas terrorist act, such as (but not limited to):

• travelling to the place to locate close family members or others, or
• seeing debris and property damage resulting from the terrorist act, or
• providing first response services in an official capacity, or
• dealing with the police, medical authorities or Australian Embassy or Consular officials.

Involved in the commission of the terrorist act
For the purposes of the Australian Victim of Terrorism Overseas Payment, a person was involved in the commission of the terrorist act if the person:

• aided, abetted, counselled or procured the terrorist act, or
• induced the terrorist act, whether through threats or promises, or otherwise, or
• was in any way (directly or indirectly) knowingly concerned in, or a party to, the terrorist act, or
• conspired with others to effect the terrorist act.

Terrorist Act
For the purposes of the Australian Victim of Terrorism Overseas Payment, the terrorist act refers to the overseas terrorist acts declared by the Prime Minister of Australia.
Australian Victim of Terrorism Overseas Payment
Primary Victim
August 2007 Hyderabad, India attack
(for a person 16 years and over)

1. Do you need an interpreter when dealing with us?
   This includes an interpreter for people who have a hearing or speech impairment.
   No  Go to 4
   Yes  Go to next question

2. What is your preferred spoken language?

3. What is your preferred written language?

4. Are you claiming for the August 2007 Hyderabad, India attack –
   The bombings that occurred at approximately 7.50pm (local time)
   on 25 August 2007 in the Gokul Chat Bhandar restaurant on
   Gokul Kanchi Guda Station Road, Koti, Hyderabad (India), and at
   the Lumbini Amusement Park, Hyderabad (India)?
   No  You may not be eligible – Please go to servicesaustralia.gov.au/disaster for information on
   the terrorist acts for which you can claim payment.
   Yes  Go to next question

5. Were you in the place of the terrorist act when it occurred?
   No  You may not be eligible – Please see Definition of key terms – In the place in the Notes (page 4) about
   being in the place of the terrorist act.
   Yes  Give details below
   Provide details of your exact location at the time of the terrorist act – please be as descriptive as possible.

6. Were you injured or harmed as a direct result of the terrorist act?
   No  You may not be eligible – Please see Definition of key terms – Direct Result (Harmed) in the Notes
   (page 3) about being harmed as a direct result of the terrorist act.
   Yes  Go to next question

7. Please read this before answering the following question.
   A terrorist act can impact on you physically and/or emotionally. Our social workers may be able to provide
   support and/or referral(s) to assist you.
   Would you like one of our social workers to contact you?
   No
   Yes

8. Do you have a Centrelink Reference Number?
   No  Go to next question
   Yes  Your Centrelink Reference Number (if known)

9. Your name
   Mr  Mrs  Miss  Ms  Other
   Family name
   First given name
   Second given name

10. Have you ever used or been known by any other name
    (e.g. name at birth, maiden name, previous married name, Aboriginal or tribal name, alias, adoptive name, foster name)?
    No  Go to next question
    Yes  Give details below
    Other name
    Type of name (e.g. name at birth)

If you have more than one other name, please attach a separate sheet with details.
11 Your gender
Male ☐
Female ☐

12 Date of birth
/ / 

13 How can we contact you?
Residential address

Postal address (if different to above)

State/Territory Postcode
Country

Phone number
( )

Please read this before answering the following questions.

To help us serve you better, please provide your mobile number
Note: If you are lodging this claim from outside of Australia you
will need to include the country and area code for the mobile
number.

Mobile phone number

Email

14 What is your country of birth?

15 Please read this before answering the following question.

‘Permanently’ means you normally live in Australia on a
long-term basis. Holidays or short trips outside Australia
would not affect this.

At the time of the terrorist act, were you living in Australia
permanently?

No ☐ You may not be eligible – Please go to
servicesaustralia.gov.au/disaster for more
information on eligibility for this payment.

Yes ☐ What date did you start living in Australia?
/ /

16 At the time of the terrorist act, what was your country
of citizenship?

Born in Australia ☐ Go to 19
Australia ☐ Date citizenship commenced
/ /

Other ☐ Country of citizenship

17 At the time of the terrorist act, what type of Australian visa did
you hold?

Permanent ☐ Go to next question
Temporary ☐ Go to next question
New Zealand passport (Special Category visa) ☐ Go to next question
Unknown (e.g. arrived on parent’s passport) ☐

18 Your visa details
Visa sub class Date visa granted /

19 Are you, or have you ever been, a dual national?

No ☐ Go to next question
Yes ☐ Give details below

Countries you are, or have been, a dual national

10
20 Provide details of all passports that have been issued to you

1 Passport number

Country of issue

2 Passport number

Country of issue

3 Passport number

Country of issue

If you need more space, please attach a separate sheet with details.

21 Following the terrorist attack, did you have any contact with the Australian Embassy or Consulate Staff?

No Go to next question

Yes Give details below

Date of contact

Name of contact

22 Do you have a current partner?

No Go to 31

Yes Go to next question

23 Does your partner have a Centrelink Reference Number (CRN)?

No Go to next question

Yes Your partner’s Centrelink Reference Number (if known)

24 Your partner’s name

Mr Mrs Miss Ms Other

Family name

First given name

Second given name

25 Has your partner ever used or been known by any other name (e.g. name at birth, maiden name, previous married name, Aboriginal or tribal name, alias, adoptive name, foster name)?

No Go to next question

Yes Give details below

Other name

Type of name (e.g. name at birth)

If your partner has more than one other name, please attach a separate sheet with details.

26 Your partner’s gender

Male

Female

27 Your partner’s date of birth

/ /

28 Does your partner live at the same residential address as you?

No Go to next question

Yes Go to 30

29 Your partner’s residential address

State/Territory Postcode

Country

30 Do you give permission for your partner to discuss details about your claim?

No

Yes

31 What was the purpose of you being in the place where the terrorist act occurred?

Holiday

Business

Other Give details below

/ /
32 Were you travelling with an individual or group?
No □ Go to next question
Yes □ Give details below
Name(s) or group (e.g. Joe Smith or name of sporting team or organisation)

33 When did you leave Australia to start your travels?
/ / 

34 When did you arrive in the place of the terrorist act?
Same as question 33 □
Other □ Date arrived in the place
/ / 

35 List the injuries that you received as a direct result of the terrorist act

If you need more space, please attach a separate sheet with details.

36 Please read this before answering the following question.
For the department to assess your eligibility for the Australian Victim of Terrorism Overseas Payment, you will need to provide evidence confirming your injuries were a direct result of the terrorist act. For example, Medical Certificate, Doctor or Specialist report/letter or other.

Do you have evidence to support your claim?
No □ You will need to complete and attach the Health Professional or Allied Health Professional Report – August 2007 Hyderabad, India attack form (AV040).
If you do not have this form, go to servicesaustralia.gov.au/forms or call us on 1800 040 226 or if you are outside Australia, call (+61 3) 9250 5159.
Go to next question

Yes □ Attach your evidence to this claim.
Go to next question

37 List any health professionals or allied health professionals that you give permission for us to contact

If you need more space, please attach a separate sheet with details.

38 Have you received any financial assistance from a foreign country for an injury you received as a direct result of the terrorist act?

This does not include financial assistance for economic loss resulting from your injury.

No □ Go to next question
Not sure □ Go to next question
Yes □ Give details below

How much was paid

When was it paid
/ /

Who paid it

Name of payment / what it was paid for (e.g. funeral, flights)
39 Where do you want your payment made?

Payments must be made to a bank, building society or credit union account held in your name. A joint account is acceptable.

I do not have a bank, building society or credit union account

If you do not have an account you will need to contact us on 1800 040 226 about alternative arrangements. If you are outside of Australia, call (+61 3) 9250 5159. ▶ Go to next question

The Australian account nominated below

The account outside Australia nominated below

Australian account

Name of bank, building society or credit union

Branch number (BSB)

Account number (this may not be your card number)

Account held in the name(s) of

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Account outside Australia

Name of bank, building society or credit union

Branch where the account is held

Bank Identifier Code (BIC)/SWIFT

International Bank Account Number (IBAN) or Account Number

Account held in the name(s) of

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40 Do you want another person or organisation to enquire or act on your behalf when dealing with us?

No □ Go to next question

Yes □

You will need to complete and attach an Authorising a person or organisation to enquire or act on your behalf form (SS313). If you do not have this form or want more information about nominee arrangements, go to servicesaustralia.gov.au/nominees ▶ Go to next question

41 Checklist

Please tick what information has been provided with this claim. If verification documentation is not provided with this claim it will need to be provided within 14 days.

All questions on this claim have been completed □

You may need to provide identity documents. □

For a list of acceptable documents, go to servicesaustralia.gov.au/identity

Health Professional or Allied Health Professional Report – August 2007 Hyderabad, India attack form (AV040) (if you answered No at question 36)

Medical evidence of your injuries confirming they were the direct result of the terrorist act. (if you answered Yes at question 36)

Authorising a person or organisation to enquire or act on your behalf form (SS313) (if you answered Yes at question 40)

Questions continue ▶
Privacy and your personal information

The privacy and security of your personal information is important to us, and is protected by law. We need to collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacy

Declaration

I declare that:
• I have read the privacy notice on this page.
• I and my close family members were not involved in the commission of the terrorist act.
• the information I have provided in this form is complete and correct.

I understand that:
• Services Australia can make relevant enquiries to make sure I receive the correct entitlement.
• information is likely to be collected from, and disclosed to, Australian Government agencies including the Department of Home Affairs, Department of Foreign Affairs and Trade, Australian Federal Police, Department of Health, Australian Taxation Office, other organisations that offer or coordinate assistance overseas and my treating health professionals and allied health professionals.
• Services Australia may request evidence to support any claims made on this form.
• I must tell Services Australia of any changes to this information within 14 days.
• any overpayment will be recovered.
• giving false or misleading information is a serious offence.

Authorisation

I authorise:
• Services Australia to collect and use relevant information about me,
• Services Australia to use and disclose relevant information it currently holds about me, in customer records,
• the other Australian Government agencies, organisations, and persons referred to above to disclose relevant information about me to Services Australia,
• Services Australia to disclose relevant information about me to the Australian Government agencies, organisation and persons referred to above, for the purposes of assessing my eligibility for the Australian Victim of Terrorism Overseas Payment.

Your signature

Date

Office Use only

SO Logon ID

Identity type

Serial number

Issue date / / Expiry date / /

State of issue Country of issue

Original document sighted and returned