July 2026

Studying or training?



Australian Government

Services Australia

Help in your language

We have free interpreter and translation services. You can ask for an interpreter or translation of documents when you call or visit us. To speak to us in your language call **131 202** for help with Centrelink payments and services. Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free. For information in your language about our payments and services go to **servicesaustralia.gov.au/yourlanguage**

ARABIC

تتوفر لدينا خدمات ترجمة شفهية وخطية مجانية. يمكنك طلب مترجم شفهي أو ترجمة المستندات عندما تتصل بنا أو تقوم بزيارتنا. للتحدث إلينا بلغتك، اتصل بالرقم **131 202** للمساعدة في مدفوعات وخدمات Centrelink. اتصل بالرقم **132 011** لخدمات Medicare و **131 272** لخدمات Child Support. أخبرنا إذا كنت بحاجة إلى مترجم، وسنقوم بترتيب ذلك مجانا. للحصول على معلومات بلغتك حول مدفوعاتنا وخدماتنا، اذهب الى **servicesaustralia.gov.au/yourlanguage**

CHINESE

我们可以免费提供口笔译服务。在致电或造访我们时，您可要求我们提供口译或文件翻译服务。欲使用中文咨询，请致电**131 202**，获取有关Centrelink津贴和服务方面的帮助。办理Medicare相关事宜，请致电**132 011**；办理Child Support相关事宜，请致电**131 272**。如需口译服务，敬请告知，我们将免费为您安排口译员。如需相关津贴和服务的中文版信息，请访问**servicesaustralia.gov.au/yourlanguage**

PERSIAN (FARSI)

ما خدمات مترجم شفاهی و ترجمه رایگان داریم. وقتی با ما تماس می گیرید یا با ما ملاقات می کنید، می توانید از مترجم شفاهی یا خدمات ترجمه اسناد درخواست کنید. برای صحبت به زبان خودتان با ما با **131 202** تماس بگیرید و در مورد پرداخت ها و خدمات Centrelink کمک بگیرید. برای Medicare با **132 011** و برای Child Support با **131 272** تماس بگیرید. اگر به مترجم شفاهی نیاز دارید، به ما اطلاع دهید و ما به صورت رایگان یک مترجم برای شما ترتیب خواهیم داد. برای اطلاعات به زبان خودتان در مورد پرداخت ها و خدمات ما، به **servicesaustralia.gov.au/yourlanguage** مراجعه کنید.

VIETNAMESE

Chúng tôi có dịch vụ thông dịch và phiên dịch miễn phí. Khi gọi điện thoại hoặc đích thân đến gặp chúng tôi, quý vị có thể yêu cầu thông dịch viên hoặc yêu cầu dịch giấy tờ. Muốn nói chuyện với chúng tôi bằng ngôn ngữ của quý vị, hãy gọi số **131 202** để được giúp đỡ về các khoản trợ cấp và dịch vụ Centrelink. Gọi số **132 011** để nói chuyện với Medicare và **131 272** để nói chuyện với Child Support. Hãy cho chúng tôi biết nếu quý vị cần thông dịch viên và chúng tôi sẽ sắp xếp thông dịch viên miễn phí cho quý vị. Muốn biết thông tin tiếng Việt về các khoản trợ cấp và dịch vụ của chúng tôi, hãy truy cập **servicesaustralia.gov.au/yourlanguage**

This brochure has information about the payments and services available to people studying or training.

It also has information to support the families of students and apprentices.

Payments you may be eligible for

Youth Allowance for students and Australian Apprentices

Financial help if you're 24 or younger and a student or Australian Apprentice, or 21 or younger and looking for work.

Austudy

Austudy is a fortnightly payment for students and Australian Apprentices aged 25 or older.

ABSTUDY

ABSTUDY can support Aboriginal or Torres Strait Islander people through study or an apprenticeship. Payments can start from the beginning of high school and continue through to tertiary study. There are payments to help if your child either lives at home or needs to live away from home to study.

Depending on your situation, ABSTUDY can help with boarding fees, school costs, training costs, travel and living costs.

For more information, go to **servicesaustralia.gov.au/abstudy**

Pensioner Education Supplement

The Pensioner Education Supplement is a regular extra payment to help with study costs if you get certain income support from us or the Department of Veterans' Affairs.

Assistance for Isolated Children

Assistance for Isolated Children (AIC) is a group of allowances. It's for applicants, usually parents or guardians, of eligible students who can't go to an appropriate state school because of any of the following:

- geographical isolation
- disability
- special needs.

Payments if you're moving for study

Tertiary Access Payment

The Tertiary Access Payment helps students with the cost of moving from a regional or remote area for their first year of tertiary study.

Fares Allowance

Fares Allowance helps students with travel costs if they need to move away from home to study. To be eligible, they must get certain payments from us.

If you get ABSTUDY and are a high school or tertiary student, you might also qualify for ABSTUDY Fares Allowance.

ABSTUDY Fares Allowance may also help students' families and community members with travel costs through the special purpose visit travel.

Extra payments

Education Entry Payment

Education Entry Payment is a yearly payment to help with the start of study. To get it, you must get certain payments from us, such as JobSeeker Payment.

For more information, go to **servicesaustralia.gov.au/educationentry**

Relocation Scholarship

Relocation Scholarship is a yearly payment available to eligible higher education students who need to live away from their family home while studying.

To be eligible, you must be studying full-time in an approved course and get a Youth Allowance payment or ABSTUDY Living Allowance the fortnight the scholarship is payable.

Payment rates

For the latest payment rates information, go to **servicesaustralia.gov.au**

For more information about student payments, go to **servicesaustralia.gov.au/education**



Extra assistance

We recognise you may have some costs or issues you need extra help with. If you're on an eligible payment or service, you may also be able to access some of the following:

- Rent Assistance
- Mobility Allowance
- Rent Deduction Scheme
- enhanced Income Management
- Advance payment
- Weekly payments
- Financial Information Service
- Medicare Safety Net
- PBS Safety Net
- Double Orphan Pension
- Pharmaceutical Allowance
- Telephone Allowance
- Youth Disability Supplement
- Essential Medical Equipment Payment
- Student Start-Up Loan
- Utilities Allowance
- Energy Supplement.

For more information, go to **servicesaustralia.gov.au** or call us.



Other information

Tell us about changes in your life

You need to tell us about any changes to your circumstances within 14 days.

This includes when there are changes to your study, income, living situation, or family.

Changes to your circumstances may affect your payment. If you don't tell us, you may need to pay back money we've paid you.

Use our online self service options to tell us about any changes.

For information on what to tell us about and how, go to **servicesaustralia.gov.au/notifychanges**

Owing money

Sometimes people owe us money. If you owe us money you'll need to pay us back.

For more information, go to **servicesaustralia.gov.au/owingmoney**

Concession cards

Concession cards provide access to a range of Australian Government concessions. These can reduce the cost of some health care services or prescription medicines through the Pharmaceutical Benefits Scheme.

Concession cards may also give you additional benefits from state and local government authorities, as well as some private businesses. Benefits vary and may include concessions for transport, energy, and other services. They're offered at the provider's discretion. Concessions differ by location. Check with your state or territory government, local council, or relevant provider to confirm the concessions available to you.

If you get a payment such as Youth Allowance, Austudy or ABSTUDY Living Allowance, you'll also get a Health Care Card. We'll send you one when we approve your claim.

Some students and apprentices can't get one of those payments because their parents or partner earns too much. If you're in this situation, you can apply for a Low Income Health Care Card.

Use the digital wallet in your myGov app to store your concession card or health care card on your device.

For more information about concession cards, go to **servicesaustralia.gov.au/concessioncards** or call us.

Someone to act for you

If you'd prefer to have someone else handle your Medicare, Centrelink or Child Support business, you can ask a person or organisation to act for you.

We can pay some ABSTUDY and AIC payments directly to schools. Parents or guardians may want to let the school speak to us directly about the payments we make on behalf of their child. This is called giving them permission to enquire.

For more information about these arrangements:

- go to **servicesaustralia.gov.au/actforyou**
- call us
- visit a service centre.

Managing your money

The way you use your money will change over your lifetime.

For information to help you at different times in your life, go to **servicesaustralia.gov.au/managingmoney**

Centrepay

Centrepay is a free and voluntary service to pay bills and expenses as regular deductions from your Centrelink payments. You can pay your regular bills and other expenses such as rent and electricity.

You can start, change or stop deductions at any time, one of these ways:

- using your Centrelink online account through the myGov website or myGov app
- using the Express Plus Centrelink mobile app
- at a service centre with help from our staff
- by calling us on your regular payment number
- by asking the business you want to pay, to set it up for you.

For more information or to find an approved business, go to **servicesaustralia.gov.au/centrepay**

Family and domestic violence

We support people affected by family and domestic violence by providing information, resources and referrals.

If you or someone you know is affected by family and domestic violence, go to **servicesaustralia.gov.au/domesticviolence**

Support is also available from:

1800RESPECT	**1800 737 732** or **1800RESPECT.org.au**
MensLine Australia	**1300 789 978** or **mensline.org.au**
Elder Abuse Helpline	**1800 353 374 (1800ELDERHelp)**

Health Services

Medicare card

You can apply to move to your own Medicare card using your Medicare online account by:

- going to **my.gov.au**
- using the myGov app.

If you're unable to do it online, download and complete the *Application to copy or transfer from one Medicare card to another* form.

Details on what documents you'll need to provide and how to submit them, can be found on the form. We'll send your new card to the address you give us.

For more information, go to **servicesaustralia.gov.au/medicarecard**

Register your bank account details with Medicare

You need to register a valid bank account to receive Medicare benefits. You can do this by:

- accessing your Medicare online account through **my.gov.au**
- calling us on **132 011**
- visiting a service centre.

We need a BSB, account number and account name. You must tell us of any changes to your bank account details as soon as possible.

Child Dental Benefits Schedule

The Child Dental Benefits Schedule (CDBS) can help pay for some or all of the costs of many dental services for eligible children who are:

- enrolled in Medicare
- between 0 and 17 years old for at least one day that calendar year
- getting or have a parent, carer, or guardian getting an eligible Australian Government payment at least once a year.

You don't need to apply or register for CDBS. If your child is eligible we'll send you a letter.

For more information, go to **servicesaustralia.gov.au/childdental** or call **132 011**.

Immunisation

When you or someone you care for gets immunised, make sure you ask the vaccination provider to update the Australian Immunisation Register. This means your immunisation history statement will have information about the vaccines you've had.

If your immunisation history statement isn't up to date, contact your vaccination provider.

You can view immunisation history statements for yourself or your child under 14 years using your Medicare online account through the myGov website or app. If you're 14 years or older, you can view your own immunisation history statement.

If you don't have a myGov account, create one at **my.gov.au** and link Medicare to it.

For more information, go to **servicesaustralia.gov.au/air**

Manage your information online

You can manage your information with us online, anytime and anywhere. You can update your study or training details and let us know if other things have changed.

myGov

myGov lets you access government services online all in one place. You can do this through the myGov website or myGov app.

To create a myGov account, follow the prompts at **my.gov.au**

To link Medicare, Centrelink or Child Support, select **View and link services**, then select the **Link** button next to Medicare, Centrelink or Child Support.

You'll need to answer questions about yourself. This helps us link the correct record to your myGov account.

For help with your myGov account or linking Medicare, Centrelink or Child Support:

- go to **my.gov.au/help**
- watch myGov videos at **youtube.com/mygovau**
- call **132 307** and select option 1 for the myGov helpdesk.



myGov app

Download the app to use myGov on your device.

Scan the QR code or go to **my.gov.au/app**

Download on the App Store

GET IT ON Google Play

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Google Play and the Google Play logo are trademarks of Google LLC.

Express Plus Centrelink mobile app

You can manage your Centrelink information using the Express Plus Centrelink mobile app. You'll need to link Centrelink to your myGov account before you can use the app.

For more information about the Express Plus Centrelink mobile app, go to **servicesaustralia.gov.au/expressplus**

Scams and your online security

Keep your information safe online. Go to **servicesaustralia.gov.au/scams** to find out how.

If you need to report a scam related to myGov or Services Australia, including Medicare, Centrelink or Child Support, email it to **reportascam@servicesaustralia.gov.au**

If you think you've been scammed by someone impersonating myGov or Services Australia, including Medicare, Centrelink or Child Support, call our Scams and Identity Theft helpdesk on **1800 941 126**.

Keeping up to date

To find out about changes to payments and services:



go to *our website at* **servicesaustralia.gov.au/education**



subscribe to *News for education* for the latest information at **servicesaustralia.gov.au/news**



connect with us on social media at **servicesaustralia.gov.au/socialmedia**

Information in accessible formats

We want to make sure everyone can get information about our payments and services. To find out more about accessibility, go to **servicesaustralia.gov.au/accessibility**

If you're deaf, hard of hearing or have a speech communication difficulty, call the National Relay Service helpdesk on **1800 555 660** or go to **communications.gov.au/accesshub**

Aboriginal and Torres Strait Islander Australians can call the Centrelink Indigenous call centre on **1800 136 380**.

Note: calls from your phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer: this information is accurate as at July 2026.
The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application, with regard to your particular circumstances.





Download the myGov app for your mobile

Scan the QR code or go to **my.gov.au/app**

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