



Australian Government Disaster Recovery Payment Nepal Flash Floods – August 2026

When to use this form



Use this form to claim the Australian Government Disaster Recovery Payment.

The Australian Government Disaster Recovery Payment is a one-off payment to assist you if you have been affected by a major disaster.

Who can get this payment?

You may be eligible to receive the Australian Government Disaster Recovery Payment if, you:

- are an Australian resident or meet other residence rules
- are aged 16 years or older or under 16 and receiving a social security payment
- have not already received an Australian Government Disaster Recovery Payment for Nepal Flash Floods – August 2026.

Claims cannot be lodged on behalf of people who have died or their estate.

If you have a partner who was affected by the major disaster, they will need to claim separately for this payment.

How much can I get?

If you are eligible, you will receive:

- \$1,000 per adult
- \$400 for each eligible child (younger than 16 years as at the date of impact).

How long do I have to claim?

For details on closing dates for this event, go to **servicesaustralia.gov.au/disastersupport**

What you may need to provide

You may need to prove your identity before your claim can be granted.

If you have not previously confirmed your identity, you can:

- prove your identity online. Go to **servicesaustralia.gov.au/identitydisastersupport**
- provide an approved identity document by phone or in person when directed, and consent to it being verified with the issuing authority.

If you cannot provide an approved identity document, you can call us on **1800 413 294** to talk about how we can help you to prove your identity.

You may also need to provide additional evidence that you are eligible for this payment (for example, hospital admission).

What you may need to tell us

If you are receiving a payment from us and have recently become partnered or separated and you have not told us, you will need to call us on **1800 413 294**.

Returning this form

Check that all required questions are answered and that the form is signed and dated.

Make sure any documentation you send in with your application is clearly identified with your name.

Return this form and any supporting documents:

- **online** using your Centrelink online account. For more information, go to **servicesaustralia.gov.au/centrelinkuploaddocs**
- by post to
Services Australia
Emergency Processing Centre
Reply Paid 7815
CANBERRA BC ACT 2610
- in person at one of our service centres
- by fax to 1300 727 760.

For more information

Go to **servicesaustralia.gov.au/disastersupport**

Call us on **1800 413 294**.

For more information about how to lodge documents online, go to **servicesaustralia.gov.au/centrelinkuploaddocs**



Information in your language

We can translate documents you need for your claim or payment for free.

To speak to us in your language, call **131 202**.

Call charges may apply.



Hearing and speech assistance

If you have a hearing or speech impairment, you can use:

- the National Relay Service **1800 555 660**, or
- our TTY service on **1800 810 586**. You need a TTY phone to use this service.

For more information about help with communication, go to **servicesaustralia.gov.au** and search 'other support and advice'.

Social workers

A disaster can have an emotional impact on you and your family. Our social workers may be able to help you by providing short term counselling and connecting you with services that can help you at this time. If you would like to speak to a social worker, call **1800 413 294**.

Family and domestic violence

If you are affected by family and domestic violence, there is help available. Call **132 850** Monday to Friday, 8am to 5pm local time, and ask to speak to a social worker. Otherwise, you can contact 1800RESPECT (**1800 737 732**), a 24 hour service. If you are in immediate danger, call **000**. For more information, go to **servicesaustralia.gov.au/domesticviolence**

Centrelink debts

People affected by disaster events that have a Centrelink debt may be able to reduce or stop their repayments for up to 3 months. If you need help with your debt repayments you can do that through myGov – Money You Owe. For more information, go to **servicesaustralia.gov.au/owingmoney** or call us on **1800 076 072**.

Definition of key terms

Affected	Affected is the same as 'adversely affected'. You and/or an eligible child(ren) have been adversely affected if you have experienced one or more of the following as a direct result of the declared disaster: • have been seriously injured • are an immediate family member of an Australian resident or citizen who died or is missing.
Australian residence requirements	You are an Australian resident (as defined by the <i>Social Security Act 1991</i>) if you are living in Australia and you are one of the following: • an Australian citizen • a permanent residence visa holder • a protected Special Category visa holder. You may also be eligible if you are either: • any of the above and meet the time physically in Australia requirements • the holder of an approved visa • receiving a Social Security payment. For more information, go to servicessaustralia.gov.au/residencedisastersupport
Close family	'Close family' means you have a regular connection to that person, such as living with them, caring for them or staying in contact with them on a regular basis.
Eligible child	An eligible child is a child you are the carer for and, on the first day you were affected by the declared disaster, you get any of the following: • Parenting Payment, Jobseeker Payment, Youth Allowance for job seekers or Special Benefit and you are the principal carer of the child for the purpose of that payment, or • Family Tax Benefit for the child you are claiming for, the child is younger than 16 years and you have at least 66% care of the child. If none of the above apply, you must be the principal carer of the child you are claiming for.
Immediate family member	An 'immediate family member' means an individual who is the: • partner of the person • natural child, adoptive child or stepchild of the person • natural parent, adoptive parent or step-parent of the person • legal guardian of the person, or • sibling or step-sibling of the person.
Major disaster	Where the Australian Government has determined that a disaster, whether naturally occurring or otherwise, is a major disaster for the purposes of the <i>Social Security Act 1991</i>.
Principal carer	You are a principal carer of a child if, on the first day you were affected by the declared disaster, the child is younger than 16 years and not receiving an income support payment. A principal carer must have legal responsibility for the day-to-day care, welfare and development of the child, either alone or jointly with another person, and the child must be in your care. If more than one person claims for the same child, we will make a decision about who is the principal carer.
Seriously injured	'Seriously injured' means, as a direct result of the declared disaster, you or an eligible child(ren) sustained an injury, and: • were admitted to hospital, or • except for the circumstances of the disaster, would have been admitted to hospital.

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Australian Government Disaster Recovery Payment Nepal Flash Floods – August 2026

Filling in this form

- Use black or blue pen.
- Print in BLOCK LETTERS.
- Where you see a box like this Go to 1 skip to the question number shown.

About you

- 1** Were you and/or an eligible child(ren) affected by the **Nepal Flash Floods – August 2026**?
- No ☐ You may not be eligible for this assistance.
Call us on **1800 413 294**.
- Yes ☐ Go to next question
- 2** As a direct result of the declared disaster, did you and/or an eligible child(ren) have:
- a serious injury, or
 - an immediate family member, who is an Australian citizen or resident, who has died or is missing?
- No ☐ You may not be eligible for this assistance.
Call us on **1800 413 294**.
- Yes ☐ Go to next question
- 3** Do you have a Centrelink Customer Reference Number?
- No ☐ Go to next question
- Yes ☐ Your Centrelink Customer Reference Number (if known)
- | | | | |
|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|
- 4** Your name
- Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Mx ☐ Other
- Family name
- First given name
- Second given name
- 5** Your date of birth (DD MM YYYY)
- | | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

- 6** Have you been known by any other name(s)?

Include:

- name at birth
- name before marriage
- previous married name
- Aboriginal, tribal or skin name
- alias
- adoptive name
- foster name.

No ☐ Go to next question

Yes ☐ Give details below

Other name

Type of name (for example, name at birth)

If you need more space, provide a separate sheet with details.

- 7** Your gender

Male ☐

Female ☐

Non-binary ☐

- 8** Read this before answering the following question.

Provide at least one phone number we can contact you on during business hours and an email address.

Providing a mobile phone number or an email address means you may receive SMS or emails from us. To read the terms and conditions, go to servicesaustralia.gov.au/em

Your contact details

Home phone number (including area code)

Mobile phone number

Email



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9 Read this before answering the following question.

This question is voluntary and will not affect your payment. If you do answer, the information will help us to continue to improve services to Aboriginal and Torres Strait Islander Australians.

Are you of Aboriginal or Torres Strait Islander Australian descent?
If you are of both Aboriginal and Torres Strait Islander Australian descent, tick both 'Yes' boxes.

No ☐

Yes – Aboriginal Australian ☐

Yes – Torres Strait Islander Australian ☐

10 Read this before answering the following question.

This question is voluntary and will not affect your payment. If you do answer, the information will help us to continue to improve services to people of Australian South Sea Islander descent.

Australian South Sea Islanders are the descendants of Pacific Islander labourers brought from the Western Pacific in the 19th Century.

Are you of Australian South Sea Islander descent?

No ☐

Yes ☐

Address details

11 Your permanent home address

Postcode

12 Your postal address (if different from above)

Postcode

13 Has your permanent home or postal address changed since you last told us?

No ☐ **Go to next question**

Yes ☐ **Date of change**

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 (DD MM YYYY)

Someone to deal with us on your behalf

14 Read this before answering the following questions.

If you have authorised someone to deal with us on your behalf, consider ending these arrangements to help us continue to keep your information safe.

Person permitted to enquire – can ask questions on your behalf

Person permitted to update – can ask questions and make updates to your information

Payment nominee – receives your payments on your behalf

Correspondence nominee – can act on your behalf.

You cannot end your nominee arrangement if legal documents were used to set it up. All other arrangements can be ended at any time by using your Centrelink online account through myGov or calling us.

For more information, go to **servicesaustralia.gov.au/actforyou**

Do you have any of the above arrangements that you would like to end?

No ☐ **Go to 16**

Not sure ☐ **Call us on 1800 413 294**

Yes ☐ **Go to next question**

15 Which arrangement(s) would you like to end?

All arrangements ☐

Person permitted to enquire ☐

Person permitted to update ☐

Payment nominee ☐

You will need to provide us new bank account details at question 45.

Correspondence nominee ☐

16 Do you want to authorise a person or organisation to make enquiries, make updates, act and/or get payments on your behalf?

No ☐ **Go to next question**

Yes ☐



You need to fill in and return an **Authorising a person or organisation to enquire or act on your behalf (SS313)** form. You can also do this online. You and the person or organisation will need a Centrelink online account.

If you want more information or to download the form, go to

servicesaustralia.gov.au/actforyou

Go to next question

Residence details

17 Read this before answering the following questions.

The following questions help us to understand your residence details to make sure you are eligible to get this payment.

What country are you currently living in and from what date?

This is the country where you normally live on a long term basis.

Country

Date from (DD MM YYYY)

18 Have you **ever** travelled outside Australia, including short trips and holidays?

This question will help us to verify your Australian residence.

No ☐ Go to next question

Yes ☐ Give details below

Year you last entered Australia

 (YYYY)

Passport number

Country of issue

19 Are you an Australian citizen **who was born in Australia**?

No ☐

 If you have not already done so, you will need to provide proof of your Australian residence status (for example, citizenship papers, passport or other documentation).
▶ Go to next question

Yes ☐ Go to 24

20 What is your country of birth?

21 What is your country of citizenship?

The date your citizenship was granted is on your citizenship certificate.

Australia ☐ Date citizenship granted (DD MM YYYY)

▶ Go to 24

Other ☐ Give details below

Country of citizenship

Date citizenship granted (DD MM YYYY)

22 What is your current type of visa?

Permanent ☐ Go to next question

Temporary ☐ Go to next question

New Zealand passport ☐ Go to 24
(Special Category visa)

Not sure ☐ Go to 24

23 What are your current visa details?

Visa subclass

Date visa granted (DD MM YYYY)

24 Were you **outside** Australia for a total of more than 6 weeks between 16/5/2026 to 25/9/2026?

This includes being outside Australia for **any** reason.

You need to **total** all the time you spent outside Australia immediately before the disaster was declared. This may be a single trip or multiple trips.

No ☐

Yes ☐

25 What type of accommodation best describes your usual living arrangements in Australia?

Tick one only

Own, buying or renting a house, unit or flat	☐
Living with family or friends	☐
Living in a boarding or guest house, hotel, hostel type accommodation, caravan, mobile home or boat	☐
Emergency accommodation or homeless	☐

26

Tell us about your employment and business ties in Australia and outside Australia.

Tick all that apply

I am employed or self-employed and my place of employment is **in Australia**

☐

I am employed or self-employed and my place of employment is **outside Australia**

☐

I own or have an interest in a business or company registered **in Australia**

☐

I own or have an interest in a business or company registered **outside Australia**

☐

I am a student at a school, college or university **in Australia**

☐

I am a student at a school, college or university **outside Australia**

☐

None of the above

☐

27

What type of financial interests or assets do you have in Australia and outside Australia?

Tick all that apply

Australia

Outside Australia

Real estate (including vacant land)

☐
☐

Accounts held with financial institutions

☐
☐

Shares or bonds

☐
☐

Managed investments

☐
☐

Owner, part-owner or beneficiary of a trust or company

☐
☐

None of the above

☐
☐

28

Do you intend to continue living in Australia for the foreseeable future?

No ☐ *Go to next question*

Yes ☐ *Go to 30*

29

When do you intend to leave Australia to live in another country?

If you do not know the exact date, you can estimate when you expect to leave Australia.

Date you intend to leave

(DD MM YYYY)

30

Tell us where your close family member(s) live.

This is the country where they normally live on a long term basis. If you live with a partner select 'Partner'. If you do not have contact with your sibling, do not select 'Sibling(s)'. For more information, see 'Definition of key terms – Close family' on page Notes—3.

Tick all that apply

Australia

Outside Australia

Partner

☐
☐

Child(ren)

☐
☐

Parent(s) (including legal guardian(s))

☐
☐

Sibling(s)

☐
☐

Another family member

☐
☐

No close family

☐
☐

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Eligible children details

- 31** Are you claiming for an eligible child(ren) on the first date you were affected, as a direct result of the declared disaster?

An eligible child is:

- younger than 16
- not receiving income support payment.

If you share the care of the child with your current partner, only one of you can claim a payment for the child.

For more information, see 'Definition of key terms – Eligible child' on page Notes—3.

No ☐ **Go to 40**

Yes ☐ Give the child(ren)'s details below

Child 1

- 32** Child's name as shown on their proof of birth or adoption papers

Family name

Given name(s)

- 33** Child's date of birth (DD MM YYYY)

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- 34** Child's gender

Male ☐

Female ☐

Non-binary ☐

- 35** What is this child's country of birth?

- 36** Has this child **ever** travelled outside Australia, including short trips and holidays?

No ☐ **Go to next question**

Not applicable – never travelled to Australia ☐ **Go to next question**

Yes ☐ Give details below

Passport number

Country of issue

Child 1

- 37** Has this child been in Australia for at least 6 weeks immediately before the first date you were affected, as a direct result of the declared disaster?

No ☐

Yes ☐

- 38** Do you share the care of this child with another person other than your current partner (if applicable)?

No ☐ **Go to next question**

Yes ☐ Give details below

Family name

Given name

What is the percentage of time this child is in your care?

 %

- 39** Are you claiming for another child on the first day you were affected, as a direct result of the declared disaster?

No ☐ **Go to 40 on page 7**

Yes ☐

If you are claiming for more than 2 children, copy page 6 for the additional child **before** completing questions **32** to **38** for Child 2.

Go to next question

Child 2

- 32** Child's name as shown on their proof of birth or adoption papers

Family name

Given name(s)

- 33** Child's date of birth (DD MM YYYY)

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- 34** Child's gender

Male ☐

Female ☐

Non-binary ☐

- 35** What is this child's country of birth?

- 36** Has this child **ever** travelled outside Australia, including short trips and holidays?

No ☐ *Go to next question*

Not applicable – never travelled to Australia ☐ *Go to next question*

Yes ☐ *Give details below*

Passport number

Country of issue

- 37** Has this child been in Australia for at least 6 weeks immediately before the first date you were affected, as a direct result of the declared disaster?

No ☐

Yes ☐

Child 2

- 38** Do you share the care of this child with another person other than your current partner (if applicable)?

No ☐ *Go to next question*

Yes ☐ *Give details below*

Family name

Given name

What is the percentage of time this child is in your care?

	%
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- 39** Are you claiming for another child on the first day you were affected, as a direct result of the declared disaster?

No ☐ *Go to next question*

Yes ☐



If you copied this page, use it to provide the details for the additional child(ren), or provide their details for questions 32 to 38 on a separate sheet of paper.

Go to next question

Impact date

- 40** What was the first date you and/or an eligible child(ren) were affected, as a direct result of the declared disaster?

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(DD MM YYYY)

Disaster impact

The following information will help us to determine how you and/or an eligible child(ren) were affected, as a direct result of the declared disaster.

- 41** How were you or an eligible child(ren) affected, as a direct result of the declared disaster?

Tick all that apply

	You	Eligible child(ren)
I and/or an eligible child(ren) was/were seriously injured and admitted to hospital	☐	☐
I and/or an eligible child(ren) was/were seriously injured, but due to circumstances relating to the disaster I was/we were unable to be admitted to hospital	☐	☐
I and/or an eligible child(ren) was/were treated for an injury , but I/we did not need to be admitted to hospital	☐	☐
An immediate family member has died	☐	☐
An immediate family member is missing	☐	☐

- 42** At question **41**, did you say that you or an eligible child(ren) were seriously injured, as a direct result of the declared disaster?

No ☐ **Go to next question**

Yes ☐ **Give details below**

You may be asked to provide evidence to support your claim.

Who was seriously injured?

Give details of the serious injury

Hospital name

Date admitted (DD MM YYYY)

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If not admitted, why?

If you need more space, provide a separate sheet with details.

43 At question **41**, did you say that an immediate family member has died or is missing, as a direct result of the declared disaster?

No ☐ **Go to next question**

Yes ☐ Give details of the immediate family member(s) who is deceased or missing and their relationship to you or the eligible child(ren)

Immediate family member 1

Family name

First given name

Second given name

Date of birth (DD MM YYYY)

Your relationship to this person

Tick one only

Partner ☐

Natural child, adoptive child or stepchild ☐

Natural parent, adoptive parent or step-parent ☐

Legal guardian ☐

Sibling or step-sibling ☐

Immediate family member 2

Family name

First given name

Second given name

Date of birth (DD MM YYYY)

Your relationship to this person

Tick one only

Partner ☐

Natural child, adoptive child or stepchild ☐

Natural parent, adoptive parent or step-parent ☐

Legal guardian ☐

Sibling or step-sibling ☐

Immediate family member 3

Family name

First given name

Second given name

Date of birth (DD MM YYYY)

Your relationship to this person

Tick one only

Partner ☐

Natural child, adoptive child or stepchild ☐

Natural parent, adoptive parent or step-parent ☐

Legal guardian ☐

Sibling or step-sibling ☐

Immediate family member 4

Family name

First given name

Second given name

Date of birth (DD MM YYYY)

Your relationship to this person

Tick one only

Partner ☐

Natural child, adoptive child or stepchild ☐

Natural parent, adoptive parent or step-parent ☐

Legal guardian ☐

Sibling or step-sibling ☐

If you have more than 4 immediate family members who are deceased or missing, provide a separate sheet with details.

Payment details

44 Read this before answering the following questions.

You can choose to have your payment in 2 equal instalments paid 14 days apart.

Tell us if you would like the total payment made to you in 1 instalment or 2 equal instalments paid 14 days apart.

Tick one only

1 instalment ☐

2 instalments ☐

45 Where do you want your payment made?

The Australian account must be in your name. A joint account is acceptable.

Payments cannot be made into an account used exclusively for funding from the National Disability Insurance Scheme.

The account into which another ☐
payment from us is made (if applicable)

Name of payment

The Australian account nominated below ☐

Name of bank, building society or credit union

Branch number (BSB)

Account number (this may not be your card number)

Account held in the name(s) of

Checklist

46 Which of the following forms and documents are you providing with this form?

You need to provide your original documents unless it says you can provide a copy in the checklist below.

If you are not sure, check the question to see if you should provide the documents.

Authorising a person or organisation to enquire or act on your behalf (SS313) form ☐
(if you answered Yes at **question 16**)

Proof of your Australian residence status, if you have not done so already ☐
(if you answered No at **question 19**)

Details of additional children ☐
(if you answered Yes at **question 39** on page 6)

Questions continue ►

Privacy notice

47 You need to read this

Privacy and your personal information

The privacy and security of your personal information is important to us, and is protected by law. We collect this information so we can process and manage your application and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. This includes when we are allowed to share information with Australian and State Government Departments and organisations, as part of the emergency response and recovery effort for this disaster.

For more information, go to

servicesaustralia.gov.au/disasterprivacynotice

Declaration

48 I declare that:

- I have read the **Privacy notice** on this page
- the information I have provided in this claim is complete and correct.

I understand that:

- this payment is for people significantly affected by a disaster
- Services Australia may request evidence to support any claims made on this form
- if I have provided information about my partner in this claim, I am authorised by that person to provide information about them to Services Australia for the purposes of assessing this claim and administering this payment
- information I have previously provided to Services Australia for any current or previous payments may be used for the purposes of assessing this claim and administering this payment
- I must tell Services Australia of any changes to this information or my circumstances **within 14 days**
- any overpayment will be recovered
- Services Australia can make relevant enquiries to make sure I receive the correct entitlement
- giving false or misleading statements, information or documents are serious offences under the *Criminal Code Act 1995*.

I consent to:

- the agency validating identity documents I provide with the issuing authority.

Your signature



Date (DD MM YYYY)

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Office Use Only

S0 Logon ID

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Identity type

--

Serial number

--

Issue date (DD MM YYYY)

--	--	--

Expiry date (DD MM YYYY)

--	--	--

State of issue

Country of issue

--

--

Identity type

--

Serial number

--

Issue date (DD MM YYYY)

--	--	--

Expiry date (DD MM YYYY)

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State of issue

Country of issue

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Original document sighted and returned ☐