

**When to use this form**

Use this form to provide details of the bank account you want your Australian pension paid to.

**Requirements**

Your pension will be issued electronically in US dollars.

The nominated account must be in your name or a joint account with another person.

If you would like to appoint a payment nominee, your payment nominee must complete both this form and an **Authorising a person or organisation to enquire or act on your behalf (outside Australia) (AUS221)** form.

We need you to provide:

- details of the bank account holder. This could be you or your payment nominee.
- a copy of a bank document showing the bank account details.
- additional identification details. This only applies to specific countries. It will be indicated on the form if required.

**NOTE:** Your bank may charge fees for receiving payments. You are responsible for paying these fees.

**Returning the form**

Check that all required questions are answered and the form is signed. You can return this form and supporting documents:

- **Online** using your Centrelink online account.
- by **post** to:  
SERVICES AUSTRALIA  
INTERNATIONAL SERVICES  
PO BOX 7809  
CANBERRA BC ACT 2610  
AUSTRALIA
- by fax: +61 2 61248813

**For more information**

Call Services Australia on +61 3 6222 3455 (call charges apply).

Go to **[servicesaustralia.gov.au/phoneus](https://servicesaustralia.gov.au/phoneus)** to find our free call numbers that are available from some countries.

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**Identification information**

**Date of birth of account holder as held by the bank**

**Note:** If joint account, provide date of birth of the pension beneficiary

Day Month Year

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**Address of the account holder as held by the bank**

**Note:** PO Boxes cannot be accepted

Street (include number, building name, floor number (if applicable))

Town/city name

State/region

Postcode

Country

**Contact telephone number of the account holder as held by the bank**

Country code

+

Area code and number

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**Bank information**

**Name of bank**

**Address of bank branch**

Street (include number, building name, floor number (if applicable))

Town/city name

State/region

Postcode

Country

**SWIFT/BIC**

**Account number**

**International Bank Account Number (IBAN)**



Name of account holder

Name of USD intermediary bank

Address of USD intermediary bank

Street (include number, building name, floor number (if applicable))

Town/city name

State/region

Postcode

Country

Bank sort code / routing code of  
USD intermediary bank

**Note:** This is **not** the Bank Identifier Code (BIC)

SWIFT code of  
USD intermediary bank

Holders of bank accounts in the following countries must also provide the following personal identification details held by your bank.

**Belarus**

Taxation ID number

**Brazil**

Taxation ID number

**Costa Rica**

Taxation ID number

## Declaration

**Privacy and your  
personal information**

The privacy and security of your personal information is important to us, and is protected by law. We collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to [servicesaustralia.gov.au/privacypolicy](https://servicesaustralia.gov.au/privacypolicy)

**Customer name**

**Customer's Centrelink  
Reference Number**

**Customer statement**

☐ I have attached a copy of a bank document that shows my bank details, including my IBAN and the name(s) of the account holder(s).

**Customer signature**

Date

Day

Month

Year

**Payment nominee signature  
(if applicable)**

Date

Day

Month

Year