



Informazzjoni u għajnuna dwar servizzi tal-kura tal-anzjani

My Aged Care tagħtik informazzjoni u għajnuna dwar servizzi tal-kura tal-anzjani li huma iffinanzjati mill-gvern. L- Aged Care Specialist Officers (ACSOs) tagħna jistgħu jgħinuk biex tifhem x'sapport jeżisti.

X'jagħmel ACSO

Jistgħu jgħinuk billi:

- ituk informazzjoni dwar tipi differenti ta' servizzi tal-kura tal-anzjani, spejjeż u kif tibda biex tirċievi l-għajnuna
- jirreferuk għal organizzazzjoni ta' evalwazzjoni għal evalwazzjoni tal-kura tal-anzjani
- jorganizzaw supporter reġistrat biex jgħinek titratta mal-My Aged Care
- jikkonnettjak ma' servizzi ta' support lokali.

Kif tista' titkellem ma' ACSO

Tista' titkellem ma' ACSO f'xi wħud miċ-ċentri ta' servizz tagħna jew permezz ta' vidjow fuq il-kompjuter jew mowbajl tiegħek.

Tista' tibbukkja appuntament bla ħlas ma' ACSO billi:

- iċċempel **131 202** biex tkellimna bil-lingwa tiegħek
- tistaqsi liċ-ċentru ta' servizz lokali ta' Services Australia tiegħek.

Jekk għandek bżonn ta' interpretu meta iċċemplilna jew iżżurna, aħna ser nipprovdu wieħed bla ħlas.

Għal aktar tagħrif

Biex tiskopri aktar dwar My Aged Care u dwar l-ACSOs, tista'

- iżżur **myagedcare.gov.au**
- iżżur **servicesaustralia.gov.au/myagedcarefacetoface**
- iċċempel il-linja tal-kura tal-anzjani ta' Services Australia fuq **1800 227 475** bejn it-Tnejn u l-Ġimgħa mit-8 am sal-5 pm.

Ċaħda:

L-uniku għan tat-tagħrif f'din il-pubblikazzjoni hu li jservi biss bħala gwida għall-pagamenti u s-servizzi disponibbli. Hija r-responsabbiltà tiegħek li tiddeċiedi jekk tixtieqx li tapplika għal pagament u li timla applikazzjoni skont iċ-ċirkostanzi partikolari tiegħek.



Information and help about aged care services

My Aged Care gives you information and help about government-funded aged care services. Our Aged Care Specialist Officers (ACSOs) can help you understand what support is available.

What does an ACSO do

They can help you by:

- giving information about different types of aged care services, costs and how to start getting help
- referring you to an assessment organisation for an aged care assessment
- setting up a registered supporter to help you deal with My Aged Care
- connecting you to local support services.

How you can speak with an ACSO

You can speak with an ACSO at some of our service centres or through video chat on your computer or mobile device.

You can book a free appointment with an ACSO by:

- calling **131 202** to speak with us in your language
- asking at your local Services Australia service centre.

If you need an interpreter when you call or visit us, we will provide one for free.

For more information

To find out more about My Aged Care and ACSOs, you can:

- go to **myagedcare.gov.au**
- go to **servicesaustralia.gov.au/myagedcarefacetoface**
- call Services Australia aged care line on **1800 227 475** between Monday to Friday 8 am to 5 pm.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.