



Nai tukutuku raraba kei na veivuke e vakarautaki me baleta nodra qaravi nai taba qase

My Aged Care e vakarautaka vei iko nai tukutuku kei na vei sala eso ena veivuke kina na matanitu ena nodra qaravi nai taba qase. O ira nai vakaillesilesi Aged Care Specialist Officers (ACSOs) e ra na vakamacalataka na sala ni veivuke eso ka vakarautaki ena veiqaravi oqo.

Na veiqaravi vakacava e ACSO na cakava

Era na vukei iko ena:

- soli ni vei tukutuku vakarautaki me baleta nodra qaravi nai taba qase,kena i sau vakailavo kei na nomu vukei
- mo laki raica e dua na tabana ni veiqaravi ka ra na vakatulewa taka nai tuvaki ni nomu na qaravi
- kei na nomu semati vua e dua nai vakaillesilesi tudei me veitaratara kei My Aged Care
- na veitabana ka ra na veivuke vei iko

Ena sala cava beka me da veitaratara kina kei na ACSO

Sa na rawa ni ko veitaratara kei na ACSO ena so na vanua ni neitou veiqaravi se ena vatavata ni video chat ka tiko ena talevoni veikauyaki se vatavata mona livaliva.

Sa na rawa ni ko lokuca e dua na gauna ni sota kei ACSOena:

- qiriti ni talevoni **131 202** mo veitalanoa kei keitou ena nomu vosa
- vatataro ena nomu Services Australia tabana ni veiqaravi

Ena vakarautaki e dua na dau vakadewa vosa ka sega ni saumi kevaka ko gadreva e dua mo qiri mai kina se mo mai veitalanoa vata kei keitou.

Nai kuri ni tukutuku

Nai kuri ni tukutuku me baleta na My Aged Care kei ACSOs, mo raica:

- na vatavata **myagedcare.gov.au**
- na vatavata **servicesaustralia.gov.au/myagedcarefacetoface**
- qirita na talevoni Services Australia aged care line ena **1800 227 475** ena maliwa ni 8 am kina 5pm mai na siga Moniti ki na Vakaraubuka.

Disclaimer

Nai tukutuku vakarautaki ena tabana ni pepa oqo e tabaki ena i naki me vukea na noda kila nai tuvatuva ni sau vakailavo kei na veiqaravi e vakayacori. Sa na nomu tavi mo vakatulewa taka na kena biu cake yani e dua nai vola kerekere ni veisaumi vakailavo ka na vakatau talega enai tuvaki ni veika ko sotava tiko.



Information and help about aged care services

My Aged Care gives you information and help about government-funded aged care services. Our Aged Care Specialist Officers (ACSOs) can help you understand what support is available.

What does an ACSO do

They can help you by:

- giving information about different types of aged care services, costs and how to start getting help
- referring you to an assessment organisation for an aged care assessment
- setting up a registered supporter to help you deal with My Aged Care
- connecting you to local support services.

How you can speak with an ACSO

You can speak with an ACSO at some of our service centres or through video chat on your computer or mobile device.

You can book a free appointment with an ACSO by:

- calling **131 202** to speak with us in your language
- asking at your local Services Australia service centre.

If you need an interpreter when you call or visit us, we will provide one for free.

For more information

To find out more about My Aged Care and ACSOs, you can:

- go to **myagedcare.gov.au**
- go to **servicesaustralia.gov.au/myagedcarefacetoface**
- call Services Australia aged care line on **1800 227 475** between Monday to Friday 8 am to 5 pm.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.