

# Em çawa dikarin alîkariyê bikin

Kurdish (Kurmanji)



Dema ku hûn bi me re diaxivin, em ji we pirsan dipirsin da ku em piştrast bibin ku ew hûn in û ne kesek ku xwe wekî we nîşan dide.

Ev alîkariya me dike ku em daneyên we bi ewlehî biparêzin.



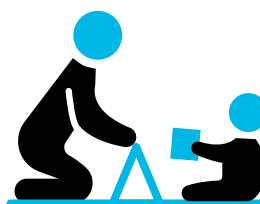
Pere û alîkariya ku hûn dikarin ji me bistînin li gorî rewşa we diguhere.

Ger hewcedariya we bi alîkarî, agahdarî an jî tiştek biguhere, bi karmendên me re bipeyivin.



Family Tax Benefit ew pere ye ku ji bo alîkariya dêûbavan li zarokên xwe tê bikaranîn.

Em wê didin dêûbavekî da ku alîkariya tevahiya malbatê bike.



Eger zarokê/a we dema ku hûn dixebitin an dixwînin biçe lînehêrîna zarokan, Child Care Subsidy dikare bibe alîkar ku hûn lêçûnên lînehêrîna zarokên xwe kêr bikin.



Rent Assistance mîqdarek zêde ya birêkûpêk e ku hûn dikarin bistînin ger hûn kirê bidin û dravdanek mafdar ji me bistînin.

Eger hûn bar bikin an jî mîqdara kirêya we biguhere, divê hûn ji me re bêjin.



Eger hûn bixebitin an pereyên din werbigirin, divê hûn di nav 14 rojan de ji me re bibêjin.

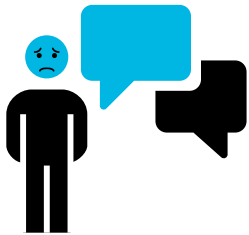
Ev ji bo wê yekê ye ku em bikaribin mîqdara rast bidin we.



Hûn dikarin kesekî/ê ku hûn pê bawer dikin hebe da ku alîkariya we bike ku hûn bi me re mijûl bibin. Em ji wan re dibêjin a nominee.

Ew dikarin bi me re biaxivin, agahdariyê bidin me, an jî ji bo we pereyan bistînin.

Heke hûn bixwazin vê yekê di her kêliyê de rawestînin, ji me re agahdar bikin.



Social workers dikarin alîkariya mirovan bikin dema ku ew di tengasiyê de bin. Tu dikarî ji wan re behsa tiştên ku te aciz dikin an jî xemgîn dikin bikî.

Ew ê guhdarî bikin, agahdariyê bidin we û li ser alîkariyên din ji we re vebêjin.



Agahiyên me hene ku hûn dikarin bi zimanên din bixwînin, guhdarî bikin an temaşe bikin li vir [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)



Hûn dikarin bi me re telefon bikin **131 202** an jî biçin navendeke xizmetê.

Dema ku hûn telefon dikin an jî serdana me dikin, heke hûn hewceyê wergêrekî bin, ji me re agahdar bikin.

# How we can help you



When you speak to us, we ask you questions to make sure it is you and not someone pretending to be you.

This helps us to keep your details safe.



The payments and help you can get from us depends on your situation.

Talk to our staff if you need help, information or if something changes.



Family Tax Benefit is money to help parents take care of their children.

We pay it to one parent to help the whole family.



If your child goes to child care while you work or study, Child Care Subsidy can help lower your child care costs.



Rent Assistance is an extra regular amount you may get if you pay rent and get an eligible payment from us.

If you move or your rent amount changes, you must tell us.



If you work or get other money, you must tell us within 14 days.

This is so we can pay you the right amount.



You can have someone you trust to help you deal with us. We call them a nominee.

They can talk to us, give us information or get payments for you.

Let us know if you want to stop this at any time.



Social workers can help people when they have problems. You can tell them about things that make you feel worried or distressed.

They will listen, give you information and tell you about other help.



We have information you can read, listen to or watch in other languages at [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage)



You can call us on **131 202** or go to a service centre.

Let us know if you need an interpreter when you call or visit us.