



# Special Benefit

## 什么是 Special Benefit?

Special Benefit (特殊福利金) 是一项收入支持福利。如不符合领取其他收入支持福利的资格, 则有可能有资格申领 Special Benefit。该福利金每 2 周发放一次。

如符合以下所有条件, 则可能有资格申领 Special Benefit。即:

- 不符合领取其他收入支持福利的资格;
- 收入不足以维持本人及受抚养人的基本生活;
- 持有获认可的临时签证, 或为澳大利亚公民或居民;
- 申请时身处澳大利亚境内。

在澳儿童居民的非居民父母或监护人, 可代表该儿童申请 Special Benefit。

## 如何申领 Special Benefit?

可通过以下 3 种方式提出申请:

- 通过 myGov 账户登录 Centrelink 在线申请;
- 填写 Claim for Special Benefit form (SU004), 表格可于 [servicesaustralia.gov.au/su004](https://servicesaustralia.gov.au/su004) 下载;
- 委托他人或机构代为办理。

如尚未开通 myGov 账户, 请前往 [my.gov.au](https://my.gov.au) 注册, 并关联 Centrelink。如需协助将 Centrelink 关联至 myGov 账户, 请致电 132 307, Option 3 (并选择选项 3)。如需要口译服务, 请告知工作人员, 我们将免费安排口译员。

## 申请步骤

### 在线申请

- 登录 myGov 账户并选择 **Centrelink**;
- 选择 **Payments and Claims**, 然后选择 **Make a Claim**;
- 在 **Other Payments** 项下选择 **Apply for Special Benefit**, 并回答相关问题;

- 选择 **Upload**，提交所有支持文件；
- 选择 **Submit** 完成申请。

可通过 myGov 或 Express Plus Centrelink 手机应用程序查询申请进度。

## 纸质申请

如无法在线申请：

- 下载、填写并签署 Claim for Special Benefit form (SU004)；
- 按照表格最后一页的说明提交申请表及相关证明文件。

如是为在澳儿童居民申请 Special Benefit 的非居民父母或监护人，则不能在线申请。必须填写 Claim for Special Benefit for a child form (SU721)。可通过 [servicessaustralia.gov.au/su721](https://servicessaustralia.gov.au/su721) 下载该表格。

如以纸质表格提交申请，将无法查询申请进度。

## 委托他人或机构代为办理

这称为 Nominee Arrangement（受托人代办）。您可授权他人或机构代为填写申请表，协助处理您的 Centrelink 事务。

委托他人协助并不影响您直接与我们联系。您仍可向我们查询问题，提供资料或在线查阅个人资料。

## 申请结果

我们会通知您申请结果。

您可通过 myGov 收件箱或 Express Plus Centrelink 手机应用程序在线查阅 Centrelink 通知函。如未选择在线接收通知函，我们将通过邮寄方式寄送。

如不理解或不同意有关决定，可要求我们解释或复核该决定。

## 获批 Special Benefit 后

获批领取 Special Benefit 后，须履行相关义务并提供所需资料，方可继续领取该项福利。

## 相互义务要求

如年龄介于 16 岁至领取 Age Pension（年龄养老金）年龄之间，可能需要：

- 同意并签署 Job Plan（寻工计划），计划中列明协助就业所需完成的活动；

- 完成 Job Plan 中的相关活动；
- 按要求参加就业服务机构安排的预约（如适用）；
- 按就业服务机构要求申请工作职位。

根据个人情况，部分人士可获豁免上述要求。

## 收入申报要求

如有工作收入或从事个体经营，必须向我们申报。

如有工作收入，须每两周申报一次 Gross Income（税前总收入）。税前总收入是指扣除税款及其他扣减项目前获得的收入总额。

如属个体经营人士，须申报业务收入。

如伴侣有工作收入或从事自雇经营，亦须申报其收入。

即使您或伴侣没有任何收入，仍须按零收入申报收入。

您必须向我们申报有关情况，以便我们按正确金额发放福利。

## 如情况发生变化

如您或伴侣的情况发生变化，必须在 14 天内通知我们。

需要申报的情况包括：

- 法定姓名变更；
- 签证类别变更；
- 住址或租金金额变更；
- 银行账户资料变更；
- 开始或停止工作或学习；
- 开始或结束伴侣关系；
- 新生儿出生，或受抚养子女不再与您同住；
- 出售自住房屋；
- 获得赔偿金、休假期间工资或裁员补偿金；
- 获得任何来源的收入，包括来自澳大利亚境外的收入。

如未及时申报有关变化，可能导致福利金超额发放。如发生这种情况，您可能会产生欠款。

## 更多信息

- 有关 Special Benefit 的详情，请访问：[servicesaustralia.gov.au/specialbenefit](https://servicesaustralia.gov.au/specialbenefit)
- 有关受托人代办的详情，请访问：[servicesaustralia.gov.au/actforyou](https://servicesaustralia.gov.au/actforyou)
- 请访问 [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) 获得中文版本的文本、音频或视频信息
- 请致电 **131 202**，使用中文咨询 Centrelink 福利金和服务的相关信息
- 欲办理 Medicare 事宜，请致电 **132 011**；欲办理 Child Support 事宜，请致电 **131 272**。如需要口译服务，请告知工作人员，我们将免费安排口译员
- 您也可以前往 Services Australia 服务中心办理业务。请访问 [servicesaustralia.gov.au/findus](https://servicesaustralia.gov.au/findus)，并输入所在 Suburb，查询距离最近的服务中心。

## 免责声明

本出版物中包含的信息仅作为福利金和服务指南之用。您有责任决定是否要申请某项福利金，并根据个人具体情况提出申请。



# Special Benefit

## What is Special Benefit

Special Benefit is an income support payment you may be able to get if you cannot get one of our other payments. It is paid every 2 weeks.

You may get Special Benefit if all the following apply. You:

- are not able to get another income support payment
- are not able to earn enough income to support you and your dependants
- hold an approved temporary visa or are an Australian citizen or resident
- are in Australia when claiming.

If you are a non-resident parent or guardian of an Australian resident child, you can claim Special Benefit on behalf of the child.

## How to claim Special Benefit

There are 3 ways you can make a claim:

- online with Centrelink through your myGov account
- fill in the Claim for Special Benefit form (SU004), which you can download from our website at [servicesaustralia.gov.au/su004](https://servicesaustralia.gov.au/su004)
- getting another person or organisation to act on your behalf.

If you do not have a myGov account, create one at [my.gov.au](https://my.gov.au) and then link to Centrelink. For help with linking Centrelink to your myGov account, call **132 307** and select **Option 3**. Let us know if you need an interpreter and we will provide one for free.

## Steps to claim

### Online

- Sign in to your myGov account and select **Centrelink**
- Select **Payments and Claims**, then **Make a Claim**
- Under **Other payments**, select **Apply for Special Benefit** and answer the questions
- Upload all your supporting documents by selecting **Upload**
- **Submit** your claim.

You can track the progress of your online claim through myGov or the Express Plus Centrelink mobile app.

### Paper

If you cannot claim online:

- Download, fill in and sign the Claim for Special Benefit form (SU004)
- Submit the form and your supporting documents by following the instructions on the last page of the form.

If you are a non-resident parent or guardian claiming Special Benefit on behalf of an Australian resident child, you cannot claim online. You must complete the Claim for Special Benefit for a child form (SU721), which you can download from [servicessaustralia.gov.au/su721](https://servicessaustralia.gov.au/su721)

You will not be able to track the progress of your claim if you submit a paper form.

## Getting another person or an organisation to act on your behalf

This is called a nominee arrangement. You can authorise them to fill this form and help with your Centrelink business.

Having someone to help you does not stop you from speaking with us directly. You can still ask us questions, give us information or access your details online.

## Claim decision

We will let you know the result of your claim.

You can read your Centrelink letter online through your myGov inbox or the Express Plus Centrelink mobile app. If you do not get your letters online, you will get your letter by mail.

If you do not understand or do not agree with the decision, you can ask us to explain or review the decision.

## If we grant your Special Benefit claim

If we grant you Special Benefit there are things you need to do and tell us to keep getting the payment.

### Mutual obligation requirements

If you are between 16 and Age Pension age, you may need to do all of the following:

- agree to a Job Plan, which has the activities you need to do to help you find a job
- do the activities in your Job Plan
- go to appointments with your employment services provider, if you have one
- apply for jobs, if your provider requires this.

There are some exemptions from these requirements depending on your circumstances.

### Reporting requirements

You need to tell us if you get any money from working or are self-employed.

If you earn money from work, you must tell us the gross income you get paid each fortnight. Gross income is the total amount of money you get before tax or other deductions.

If you are self-employed, you need to tell us about your business income.

If you have a partner and they earn money from work or are self-employed, you need to let us know their income.

If you or your partner do not earn any income, you still need to tell us if your income is zero.

You need to let us know so that we can pay you the right amount.

## If your situation changes

If something changes for you or your partner you must tell us within 14 days.

Changes you need to tell us about include:

- you change your legal name
- your visa subclass changes
- your address or rent amount changes
- your bank details change
- you stop or start working or studying
- you stop or start a relationship
- you have a baby or a dependent child stops living with you
- you sell the home you live in
- you get compensation, leave or redundancy payments
- you get income from any source including outside Australia.

If you do not tell us about changes, we may pay you too much. If this happens, you may get a debt.

## For more information

- about Special Benefit, go to [servicessaustralia.gov.au/specialbenefit](https://servicessaustralia.gov.au/specialbenefit)
- about nominees, go to [servicessaustralia.gov.au/actforyou](https://servicessaustralia.gov.au/actforyou)
- go to [servicessaustralia.gov.au/yourlanguage](https://servicessaustralia.gov.au/yourlanguage) where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- visit a Services Australia service centre. Go to [servicessaustralia.gov.au/findus](https://servicessaustralia.gov.au/findus) and enter your suburb to find your nearest service centre.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.