



面向非父母照顾者的支持

我们可以帮助所有为儿童提供持续照顾的非父母照顾者。这包括:

- 祖父母照顾者
- 寄养照顾者
- 亲属照顾者
- 其他非正式照顾者。

作为家长照顾儿童并与其住在同一屋檐下的非父母照顾者通常没有资格领取津贴。如果您属于这种情况，则可打电话给我们，了解能够为您提供的服务。

Grandparent, Foster and Kinship Carer Advisers

Grandparent, Foster and Kinship Carer Advisers 负责帮助所有正式和非正式为儿童提供持续照顾的照顾者。他们可以帮助您:

- 安排与我们的专业人员（如社工）的预约
- 转介到其他政府和社区机构和服务
- 获取 Centrelink、Medicare 和 Child Support 相关信息和福利金。

即使您目前没有从我们这里获得服务或福利金，他们也会为您提供帮助。

请拨打 **1800 245 965** 联系 Grandparent, Foster and Kinship Carer Adviser Line，或登录 **servicesaustralia.gov.au/grandparentfosterkinship**

如需口译服务，请告诉我们，我们将免费为您安排口译员。

支持帮助

如果您不是您所照顾孩子的父母，也可以获得帮助。

Centrelink

Child Care Subsidy

Child Care Subsidy 用于帮助支付经核准的托儿费用。

Additional Child Care Subsidy

Additional Child Care Subsidy 为一些家庭提供额外的帮助，用于支付经核准的托儿费用。如果符合以下任何一种情况，则可能有资格申领:

- 领取收入支持补贴的合资格祖父母或曾祖父母
- 从领取某些收入支持补贴过渡到工作
- 暂时遇到经济困难

如果照顾的是脆弱儿童或有可能受到伤害、虐待或忽视的儿童，则也可申领。您可以咨询托儿所。托儿所需要代您申请。

Family Tax Benefit

Family Tax Benefit 有助于解决抚养或照顾孩子的费用。如果您是您孩子、孙子/孙女、寄养儿童或收养儿童的照顾者，则可申领。

Double Orphan Pension

Double Orphan Pension 用于支付照顾以下儿童的费用：

- 孤儿
- 在某些情况下，不能由其父母照顾。

Assistance for Isolated Children Scheme

Assistance for Isolated Children Scheme 可以为学龄学生的照顾者提供帮助，但这类学生需符合以下一种情况：

- 居住在偏僻地区
- 因身有残疾或有特殊健康需要，不能每天去适宜的公立学校上学。

Foster Child Health Care Card

Foster Child Health Care Card 是一种优惠卡，可以帮助您为所照顾的孩子获得更便宜的药物和一些折扣。

您无需成为正式的寄养照顾者才符合资格。如果您照顾的孩子不是您亲生或领养的孩子，则可能符合资格。

其他津贴

为残疾或有健康问题的儿童提供照顾的非父母照顾者还可以申领其他帮助津贴。我们的 Payment and Service Finder 可帮助您找到可为您家人提供的福利金。或者，您也可以向我们的 Grandparent, Foster and Kinship Carer Advisers 咨询，了解您是否有资格申领其他福利金。

Medicare

您可以为您所照顾的孩子申请 Medicare 福利。他们无需登记在您的 Medicare 上。要为他们申请 Medicare 福利，您需要向我们提供以您名义开具的发票或收据，并将该儿童列为患者。您还需要提

供孩子的 Medicare 卡号。如果 Medicare 卡号不详，而费用申报是在诊所处理的，那么医疗专业人员可以通过联系我们获得该儿童的 Medicare 卡号。

如果产生了高额的院外医疗费用，Medicare Safety Net 可以帮助您支付部分费用。要想有资格为您全职照顾的孩子领取 Medicare Safety Net 福利，则必须对该孩子有合法的授权，而且孩子必须登记在您的 Safety Net 家庭中。Pharmaceutical Benefits Scheme (PBS) Safety Net 也可以帮助您您的家庭解决部分药费。

Child support

如果您在照顾某个孩子，但却不是孩子的父母，则可从孩子父母那里获得孩子的 child support。您所收到的任何 child support 都会影响您获得的 Family Tax Benefit (FTB) Part A 部分的金额。

更多信息

- 更多英文信息，请访问
 - servicesaustralia.gov.au/grandparentfosterkinship
 - servicesaustralia.gov.au/nonparentcarers
- 请访问 servicesaustralia.gov.au/yourlanguage 获得中文版本的文本、音频或视频信息
- 请致电 **131 202**，使用中文咨询 Centrelink 福利金和服务的相关信息。
- 欲办理 Medicare 事宜，请致电 **132 011**；欲办理 Child Support 事宜，请致电 **131 272**。如需口译服务，请告诉我们，我们将免费为您安排口译员
- 到访服务中心。

注意：从澳大利亚任何地方用座机拨打“13”打头的电话号码，费用固定。该费率可能与本地通话费用有所不同，也可能会因电话服务提供商不同而有所差异。座机拨打“1800”号码免费。如果使用公共电话或移动电话，电信提供商可能会对您的通话计时并收取较高费用。

免责声明

本出版物所包含信息仅用作福利金和服务指南。您有责任决定是否要申请福利金，并针对您的具体情况提出申请。



Support for non parent carers

We can help all non parent carers who provide ongoing care for children. This includes:

- grandparent carers
- foster carers
- kinship carers
- other informal carers.

Non parent carers who are caring for children and live in the same house as a parent are generally not eligible for payments. If you are in this situation you can call us to discuss the services available to you.

Grandparent, Foster and Kinship Carer Advisers

Grandparent, Foster and Kinship Carer Advisers are here to help all formal and informal carers who provide ongoing care for children. They can help you with:

- arranging appointments with our specialist staff, such as social workers
- getting a referral to other government and community organisations and services
- accessing Centrelink, Medicare, and Child Support information and payments.

They are here to help, even if you are not currently accessing services or payments from us.

You can contact the Grandparent, Foster and Kinship Carer Adviser Line on **1800 245 965** or go to **servicessaustralia.gov.au/grandparentfosterkinship**

If you need an interpreter let us know, and we will arrange one for free.

Help available

There is help available if you are not the parent of the child you care for.

Centrelink

Child Care Subsidy

Child Care Subsidy helps with the cost of approved child care.

Additional Child Care Subsidy

Additional Child Care Subsidy gives some families extra help with the cost of approved child care. You may get it if you are any of the following:

- an eligible grandparent or great grandparent getting an income support payment
- transitioning from certain income support payments to work
- in temporary financial hardship

You may also get it if you are caring for a child who is vulnerable or at risk of harm, abuse or neglect. You can ask your child care service about this as they need to apply for it on your behalf.

Family Tax Benefit

Family Tax Benefit helps with the costs of raising or caring for children. You may get it if you are the carer of your child, grandchild, foster child or adopted child.

Double Orphan Pension

Double Orphan Pension helps with the costs of caring for children who:

- are orphans
- are unable to be cared for by their parents in certain circumstances.

Assistance for Isolated Children Scheme

Assistance for Isolated Children Scheme helps carers of school aged students if they either:

- live in an isolated area
- can't go to an appropriate state school daily because they have disability or special health needs.

Foster Child Health Care Card

Foster Child Health Care Card is a concession card that helps you get cheaper medicine and some discounts for children in your care.

You don't need to be a formal foster carer to be eligible. You may be eligible if you care for a child who is not your biological or adopted child.

Other payments

There are other payments to help non parent carers who provide care for a child with a disability or a medical condition. Our Payment and Service Finder helps you identify possible payments for your family. Or, you can speak to our Grandparent, Foster and Kinship Carer Advisers to find out if there are other payments you may be eligible for.

Medicare

You can claim Medicare benefits for a child you are caring for. They do not need to be registered on your Medicare card. To claim Medicare benefits for them, you need to provide us with an invoice or receipt in your name with the child listed as the patient. You will also need to provide the child's Medicare card number. Where the Medicare card number is unknown and the claim is processed at the practice, the health professional can obtain the child's Medicare card number by contacting us.

Where you have incurred high out-of-hospital medical expenses, the Medicare Safety Net may help you cover some of these costs. To be eligible to receive Medicare Safety Net benefits for a child, who is in your full time care, you must have legal authority for the child and the child must be registered in your Safety Net family. The Pharmaceutical Benefits Scheme (PBS) Safety Net can also help your family with the cost of some medicines.

Child support

If you care for a child and are not the parent, you may get child support from both parents. Any child support you receive can affect how much Family Tax Benefit (FTB) Part A you get.

For more information

- for more information in English go to
 - servicesaustralia.gov.au/grandparentfosterkinship
 - servicesaustralia.gov.au/nonparentcarers
- go to servicesaustralia.gov.au/yourlanguage where you can read, listen to or watch information in your language

- call **131 202** to speak with us in your language about Centrelink payments and services.
- call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.