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Australian Government
Services Australia

Automation and AI Working Group – 7 October 2025

Recommendation/s

It is recommended that the Working Group:

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2. **note** the outcome and risk assessment following the agency-wide Automation and Artificial Intelligence (AAI) Register validation exercise, including proposed next steps.

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Key risks and issues

1. The Automation and Artificial Intelligence Branch (the AAI Branch) completed an agency-wide validation exercise and risk prioritisation process of all automations captured in the agency's AAI register. The agency-wide validation exercise concluded on 21 May 2025 s22

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7. To address audit Recommendation 1 and finalise the risk assessment of all automations and AI processes in use across the agency, the AAI Branch performed a stocktake of automations across the agency. This exercise identified 538 active automation initiatives which were recorded in the AAI Register and validated with responsible business owners and prioritised using the Risk Assessment Prioritisation Tool (RAPT) with five key risk indicators as a mechanism to identify elevated risk. A summary of the completed risk assessment and risk rating for automations captured in the AAI Register is provided in Attachment B.

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Next steps

9. Preliminary assessments of identified high-risk legacy automations that may be legislative misaligned will progress through DDPL, Legal Compliance and Remediation Division and program owners to conduct deep dives and prioritise work plans as part of agency-wide remediation efforts.

Attachment/s

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- Attachment B – Summary of the Completed Risk Assessment for Automations in the AAI Register (September 2025)

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Attachment B - Summary of the Completed Risk Assessment for Automations in the AAI Register – As of 24 September 2025

