



Budget 2026-27

This information is accurate as of 12 May 2026.

Improving access to Home Care

CATEGORY: Ageing

This measure is for Services Australia to develop and implement an online Aged Care Hardship claim application.

Care recipients will be able to:

- make a claim using their Centrelink online account
- upload supporting documents as necessary.

This measure will also fund Services Australia to:

- move the Support at Home service type of Personal Care (currently under the participant contribution category of Independence) to the Clinical Supports category.
- simplify and modernise the End-of-Life pathway ensuring continuity of care for participants in their final stages of life.
- allow Support at Home participants who have Personal Care services approved in their support plan to receive these services at no out-of-pocket cost. Personal Care services include help with tasks such as showering, dressing and non-clinical continence management.

Services Australia will get \$37.8 million through to 2029-30 to implement this measure.

This measure is led by the Department of Health, Disability and Ageing.

This measure isn't subject to legislation passing.

Who this measure affects

Australians impacted by the Residential Care and Support at Home programs.

When this starts and finishes

This measure starts on 1 October 2026 and ends on 30 June 2030.