



Disaster Recovery Allowance (DRA)

DRA is a 13 week payment from Services Australia to help you if you've lost income because of a natural disaster. A natural disaster can be a:

- fire
- flood
- storm
- cyclone.

You might be able to get DRA if you:

- lost some or all of your income because of the disaster
- work or live in an area declared for the disaster
- are 16 years or older when the disaster happened.

If you're aged between 16 and 21, you might be able to get DRA if any of the following apply to you:

- you're not dependent on another person, except your partner
- you're a parent
- your partner is a parent
- you earned more than \$6,403 before tax in the financial year the disaster has been declared.

You can't get DRA if you're getting any of these payments or allowances:

- Age Pension
- Austudy
- Carer Payment
- Disability Support Pension
- JobSeeker Payment
- Parenting Payment
- Special Benefit
- Youth Allowance
- ABSTUDY Living Allowance
- Farm Household Allowance
- Parental Leave Pay
- Self-Employment Allowance
- a Service Pension, Income Support Supplement or veteran payment from the Department of Veterans' Affairs.

For more information, you can:

- go to your local Services Australia service centre if it's open
- talk to Services Australia if they're available in your community
- go to the [Services Australia](https://www.servicesaustralia.gov.au) website to make a claim
- call **1800 136 380**.

If you call us, you will need to answer some questions about who you are, so that we make sure it is you.

You can also ask for an interpreter when you call or visit us. We will provide you with one for free.