



Australian Government



Services
Australia

Australian Government Disaster Recovery Payment (AGDRP)

AGDRP is a lump sum payment from Services Australia to help you if you've been directly affected by a natural disaster.

A natural disaster can be a:

- fire
- flood
- storm
- cyclone.

You might be able to get AGDRP if you, or an eligible child you care for were affected in one or more of the following ways:

- you were badly hurt
- a close family member has passed away or gone missing
- the home you live in or other big things you own like a car, caravan, trailer, a water tank or shed were badly damaged.

For more information, you can:

- go to your local Services Australia service centre if it's open
- talk to Services Australia if they're in your community
- go to the [Services Australia](#) website to make a claim
- call **1800 136 380**.

If you call us, you will need to answer some questions about who you are, so that we can make sure it's you.

You can also ask for an interpreter when you call or visit us. We will provide you with one for free.