



## **Child Care Subsidy (Vahenga Tokonii Tauhi fanau)**

Child Care Subsidy 'oku tokoni ia ki he totongi 'o e fakamole ki hono 'ave 'o e fanau ki he 'api tauhi faka'aho 'a ia 'oku 'osi fakangofua. Kapau 'oku ke 'ataa ke ma'u ia, te mau totongi hangatonu pe ia ki he 'api tauhi faka'aho ko ia 'oku 'ave ki ai 'a ho'o leka ke holoki 'a e totongi koia 'e fiema'u ke ke totongi.

Ke ma'u 'a e Child Care Subsidy, kuo pau ke ke ma'u kakato 'a e ngaahi me'a ni:

- 'oku ke tauhi ha ki'i leka ta'u 13 pe si'i hifo ai ka 'oku 'ikai ako 'i ha 'apiako kolisi, tukukehe pe 'oku faka'ataa koe
- ke ngaue'aki ha sevesi tauhi fanau 'osi fakangofua
- ko koe 'a e tokotaha 'oku ke fua 'a e ngaahi fakamole 'o hono 'ave 'a e leka ki he 'api tauhi faka'aho.
- 'oku ke ma'u 'a e totonu nofo fonua pea mo e kakato 'o hono ngaahi huhu malu'i.

Ke ke ma'u 'a e ngaahi totonu nofo fonua, ko koe pe ko ho hoa 'oku ke nofo 'i 'Aositelelia ni pea ma'u ha taha 'o e ngaahii me'a ko 'eni 'oku ha atu:

- Ko e tokotaha sitiseni 'Aositelelia
- ma'u ha visa nofo fonua
- ma'u ha Special Category visa
- ma'u ha fa'ahinga visa nofo fakataimi, 'o hange ko ha, partner provisional pe temporary protection visa.

Te ke ala ma'u foki ha totonu ki ha ni'ihi 'o e ngaahi lao nofo fonua 'o kapau 'oku tau tonu kiate koe 'a e ngaahi me'a ko 'eni 'oku ha atu 'i lalo:

- ko koe pe ko ho hoa ko ha tokotaha ako mei muli, 'oku siponisoa koe 'e he Australian Government (Pule'anga 'Aositelelia) ke ke ako 'i 'Aositelelia ni
- 'oku ke lolotonga fekuki mo ha fa'ahinga fakatamaki pe ha fa'ahinga tukunga makehe.

Ko e ni'ihi 'o e ngaahi poini foki ko 'eni 'e ala lava pe ia ke 'ikai fe'unga ia mo koe tefito 'i he tukunga 'oku ke 'i ai.

### **Ko e fiha 'a e Child Care Subsidy 'oku ke ala ma'u**

Ko e lahi 'o e Child Care Subsidy te ke ala ma'u 'e makatu'unga ia 'i he kotoa 'o e ngaahi me'a 'oku ha atu 'i lalo:

- lahi 'o e pa'anga hu mai 'o ho famili
- ta'u motu'a pea mo e tokolahi 'o e fanau 'oku ke tauhi 'a ia 'oku nau hu ki he 'api tauhi faka'aho e fanau
- ko e fa'ahinga tauhi fanau 'e faka'ataa atu ke kau ki ai e fanau
- ko e houa 'o e tauhi koia 'oku tokoni'i 'a e 'oku 'ataa kiate koe 'o makatu'unga 'i he tukunga 'oku 'i ai ho famili pea mo e ha ha ngaue 'oku mo fai mo ho hoa 'a ia 'oku fakafiemalie.

## Pa'anga humai 'a e famili

Te mau ngaue'aki 'a ho'o pa'anga humai fakafamili ke fika'i mei ai 'a e lahi 'o e Child Care Subsidy te ke ala ma'u.

'E fiema'u ke ke 'omi kiate kimautolu ha fakafuofua 'o ho'o pa'anga humai 'i he ta'u fakapa'anga takitaha. 'Oku mau ngaue'aki leva 'a e faka'esitimeti ko 'eni ke fika'i ko e fiha 'a e Child Care Subsidy ke totongi ki he sevesi tauhi fanau 'oku 'i ai 'a ho'o leka.

Ko e lahi ko ia 'o e Child Care Subsidy te ke ala ma'u 'e lava pe ke toe liliu kapau 'e liliu 'a ho'o pa'anga hu mai. Ke fakapapau'i 'oku ke ma'u 'a e pa'anga totonu 'o e Child Care Subsidy, 'e fiema'u ke ke 'omi ma'u pe 'a e taimi lolotonga 'o ho'o fakafuofua ki ho'o pa'anga humai 'i ha taimi 'e liliu ai.

Te ke lava 'o ma'u ha toe ngaahi fakamatala lahi ange ki he me'a ni 'i he [servicesaustralia.gov.au/incomeccs](https://servicesaustralia.gov.au/incomeccs)

## Ngaahi famili mo e fanau tokolahi hake 'i he toko taha 'oku ta'u 5 pe si'i hifo

Kapau 'oku toe tokolahi hake 'i he toko taha 'a e fanau 'oku nau kei ta'u 5 pe si'i hifo 'i ho'o tauhi, mahalo pe na'a toe ma'olunga hake 'a e totongi te nau ngaue'aki ki ho'o Child Care Subsidy ki ha taha pe toe tokolahi ange ki ho'o ki'i fanau.

Ko e totongi ma'olunga koia 'oku ngaue'aki ki he Child Care Subsidy 'e 'ikai ngaue'aki ia ki he ngaahi taimi 'o e tauhi In Home Care, 'a e taimi ko ia 'oku tauhi ai 'a e leka 'i honau 'api nofo'anga. Ko hono 'uhinga he koe Tauhi 'I 'Api (In Home Care) 'oku 'osi kau ia 'i he totongi tokoni ma'ae famili, 'o 'ikai fakataautaha ki he leka.

Te ke lava 'o toe ma'u ha ngaahi fakamatala lahiange ki he me'a ni 'i he [servicesaustralia.gov.au/higherccs](https://servicesaustralia.gov.au/higherccs)

## Totongi kepi lauhoua

Ko e lahi ko ia 'o e totongi Child Care Subsidy 'oku ke ala ma'u 'e makatu'unga 'i he fa'ahinga tauhi fanau 'osi fakangofua ma'a ho'o leka pea mo hono ta'u motu'a foki.

'Oku mau fika'i 'a e peseti 'o ho'o Child Care Subsidy mei ho'o faka'esitimeti ko ia 'o ho'o pa'anga humai fakafamili. Ko e peseti ko ia 'o ho'o Child Care Subsidy 'e ngaue'aki tatau pe ki ha totongi lau houa 'oku 'eke'i atu 'e he sevesi tauhi fanau pe koe totongi kepi lauhoua fakapule'anga ko fe pe 'ia naua 'e ma'ulalo taha. Ko e totongi kepi lauhoua ko e totongi ia 'oku 'osi fokotu'u 'e he pule'anga pea 'oku toutou fai ma'u pe 'a hono toe vakai'i he ta'u kotoa.

## Ngaahi houa 'oku totongi tokoni'i tauhi 'o e fanau

Ko e famili kotoa pe 'oku nau 'ataa ki he Child Care Subsidy te nau lava ke ma'u e totongi tokoni'i tauhi fanau 'i ha houa 'ikai toe si'i hifo 'i he houa 'e 72 he uike 'e ua.

'Oku ke lava ke ma'u ha totongi tokoni'i tauhi fanaue ki ha houa 'e 100 he uike 'e ua kotoa pe 'o kapau 'oku fe'unga malie 'a e ngaahi me'a ko 'eni mo koe:

- ko koe mo ho hoa (kapau 'oku 'i ai) 'oku ngaue 'i ha fa'ahinga ngaue'anga fakafiemalie pea 'oku mo ngaue ha houa 'e 48 taki taha 'i he uike 'e ua kotoa pe.
- 'oku ke faka'ataa fakalao mei ai

Ngaue 'i ha ngaue'angai fakafiemalie 'oku kau ki ai 'a e:

- ngaue totongi - 'oku'i ai ho'o vahenga malolo/livi, 'o hange ko a livi fa'ele

- ako mo ako ngaue
- ngaue ta'evahe 'i ha pisinisi fakafamili
- lolotonga kumi ngaue
- ngaue volenitia/'ofa
- ngaue pe 'i ha'o pisinisi pe 'a 'au.

Kapau 'oku 'i ai hao hoa, te mau ngaue'aki 'a e vahenga ma'ulalo taha 'iate kimoua 'oku mo ngaue ko ia 'i he ngaue kuo 'osi fakafiemale, ke fika'i 'a e houa ko ia 'e 'ataa ma'a ho'omo fanau ki he totongi tokoni'i 'o honau tauhi.

Ke fakapapau'i 'oku ke ma'u 'a e lahi totonu 'o e pa'anga totongi ki ho'o Child Care Subsidy, 'oku fiema'u ke ke vakai'i ma'u pe pea 'omi 'a e taimi lolotonga 'o ho'omo ngaue'anga fakafiemale 'i ha taimi kuo liliu ai homo tukunga fakangaue.

Te ke lava ke toe ma'u ha ngaahi fakamatala lahiange ki he me'a ni 'i he [servicesaustralia.gov.au/hours-subsidised-child-care-for-child-care-subsidy](https://servicesaustralia.gov.au/hours-subsidised-child-care-for-child-care-subsidy)

## Puke ha kongā 'o ho'o vahe Child Care Subsidy

Ke tokoni ke fakasi'isi'i ha fehalaaki 'o hoko ha 'ova atu 'o ho'o vahe, te mau puke ha 5% 'o ho'o vahe Child Care Subsidy 'i he uike 'e ua kotoa pe. Te ke lava pe ke liliu 'a e lahi 'oku mau puke ko 'eni ke fe'unga mo e tukunga 'o e famili.

Te ke lava 'o ma'u ha toe ngaahi fakamatala lahi ange ki he me'a ni 'i he [servicesaustralia.gov.au/incomeccs](https://servicesaustralia.gov.au/incomeccs)

## Fakapalanisi 'o ho'o vahe Child Care Subsidy

'I he a'u ko ia ki he kakato 'o e ta'u fakapa'anga, te mau fakapalanisi leva 'o ho'o vahe ne totongi atu. 'Oku mau fai 'eni 'i ha'amau fakahoa 'a ho'o faka'esitimeti vahenga ne ke 'omi ki ho'o vahenga fakata'u totonu. 'E lava heni ke fakapapau'i 'oku ke ma'u 'a e totongi tokoni totonu,

'E fiema'u ke ke fakapapau'i mai kiate kimautolu 'a ho'o pa'anga humai fakata'u totonu ke mau lava 'o fai 'a e me'a ko'eni. Kapau ne 'i ai hao hoa, 'e fiema'u ke 'omi ha no fakapapau'i mai 'o 'ene vahenga fakata'u foki. 'Oku lava ke fai 'eni 'i ha'o 'eke'i 'a ho'o tukuhau fakata'u pe ko ha'o fakaha mai ne 'ikai ha fiema'u ke fai ha'o 'eke tukuhau fakata'u.

Kapau ne to lalao 'a ho'o faka'esitimeti 'i ho'o vahenga fakata'u, mahino pe mahalo ne fu'u lahi 'e pa'anga ne mau totongi atu 'a ia leva 'e fiema'u ia ke ke totongi fakafoki mai ia. Te mau ngaue'aki leva 'a e pa'anga Child Care Subsidy ne mau puke, ke fakasi'isi'i 'a e lahi 'o e pa'anga 'e totonu ke ke totongi fakafoki mai.

Kapau foki ne to 'olunga 'a ho'o faka'esitimeti ne 'omi 'i ho'o vahenga fakata'u totonu pea ne 'ikai ke fe'unga 'a e Child Care Subsidy, te mau totongi atu fakahu hangatonu atu pe 'a e lahi ko ia ne tonu ke totongi atu kiate koe, E kau foki heni pea mo e pa'anga Child Care Subsidy ne mau puke.

Ki ha toe ngaahi fakamatala lahiange ki hono fakapalanisi 'o e Child Care Subsidy'i he lea fakapapalangi pea mo e ngaahi lea kehe, 'alu ki he [servicesaustralia.gov.au/ccsbalancing](https://servicesaustralia.gov.au/ccsbalancing)

## Additional Child Care Subsidy (Vahenga Tanaki)

Ko e Additional Child Care Subsidy 'oku ne fai ha toe tokoni makehe ma'a e ngaahi famili 'i he 'enau ngaahi totongi tauhi fanau. Kuo pau ia ke ke 'osi ma'u 'e koe 'a e Child Care Subsidy ka ke

toki lava 'o 'inasi 'i he Additional Child Care Subsidy. 'Oku 'i ai ha ngaahi kalasi kehekehe 'a ia te ke lava ke kole ki:

- Additional Child Care Subsidy (grandparent). Ko e vahe 'eni ia ki ha kui, pe kui ua 'a ia 'oku ke fai 'a e tauhi 'o ho'o mokopuna pe mokopuna ua. Ke ma'u 'eni, kuopau ke ke ma'u ha'o vahenga tokoni fakapule'anga.
- Additional Child Care Subsidy (temporary financial hardship). {Vahenga tanaki ko ha faingata'a'ia fakapa'anga fakataimi}. Ko ha vahenga 'eni ke fai hao tokoni'i 'i ha taimi nounou pe 'o kapau 'oku ke fekuki mo ha faingata'a'ia fakaseni koe'uhi ko ha ngaahi me'a ne hoko 'o 'ikai te ke ala mapule'i. 'Oku lava pe ke kau heni kapau kuo mole ho'o ngaue, uesia koe 'e ha fakatamaki pe kuo hake ha peau 'i ho lotofale 'o mole ai si'o hoa pe ko ha'o leka.
- Additional Child Care Subsidy (transition to work) (Vaha'a taimi 'o ha'o ngaue pe tukunga fo'ou). 'Oku taumu'a 'eni ke tokoni'i koe 'i he fo'i taimi 'oku ke mavahe ai mei he vahe pule'anga 'o kamata ngaue, ako pe ako ngaue.

'Oku 'i ai foki mo ha Additional Child Care Subsidy (child wellbeing) 'a ia 'oku ke lava ke faka'eke'eke ki ho'o sevesi tauhi fanau fekau'aki mo ia. 'E tokoni eni ki ha ni'ihi 'oku si'i tu'u laveangofua pe ngaahi famili masiva faka'ofa mo e fanau. 'E lava 'e ho'o sevesi tauhi fanau 'o kole 'eni ma'au.

## Founga 'a ho'o kole ki ha Child Care Subsidy pea mo e Additional Child Care Subsidy

Ke ke fai ha'o kole 'onilaine, te ke fiema'u ke 'i ai ha'o 'akuni myGov mo ha'o 'akauni 'onilaine Centrelink. 'E fiema'u leva ke fakahoko 'a ho'o 'akauni myGov ki he Centrelink.

Kapau 'oku 'ikai ke 'i ai ha'o 'akauni myGov, 'alu ki he [my.gov.au](https://my.gov.au) ke fa'u ha'o 'akauni.

Ki ha tokoni ki hano fa'u 'o ha'o 'akauni myGov 'alu ki he [servicesaustralia.gov.au/mygovguides](https://servicesaustralia.gov.au/mygovguides)

Ngaue'aki 'a ho'o 'akauni Centrelink, 'o hu ki ho'o myGov ke fai 'a ho'o kole ki ha Child Care Subsidy, 'o fakafonu ai 'a ho'o ngaahi fakaikiiki pea fakahu mo ha ngaahi tokiumeni ke fakamo'oni/poupou ki ho'o kole.

Kapau 'oku 'ikai te ke lava 'o 'apalai 'onilaine, telefoni mai 'i he **136 150**. 'E 'ikai fiema'u ke ke toe 'alu ki ha senita sevesi ke fakah ha'o kole.

## Vakai'i pe 'oku fiha 'a e vahenga Child Care Subsidy (Tauhi 'o e fanau) te ke ala ma'u

Te ke lava ke ngaue'aki 'a e Child Care Subsidy Calculator ke ma'u pe 'oku fiha 'a e totongi Child Care Subsidy, pea moe fiha te ke totongi ki he 'api tauhi fanau. 'Alu ki he [startingblocks.gov.au](https://startingblocks.gov.au)

## Ki ha toe ngaahi fakamatala

- 'Alu ki he [servicesaustralia.gov.au/childcaresubsidy](https://servicesaustralia.gov.au/childcaresubsidy) ki ha toe ngaahi fakamatala 'i he lea fakapapalangi.
- 'Alu ki he [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) a ia te ke lava ai 'o laukonga, fanongo ki he pe mamata ki ha toe ngaahi fakamatala 'i ho'o lea tu'ufonua pe 'a'au.
- Telefoni ki he **131 202** 'o ke talanoa mai kiate kimautolu 'i ho'o lea 'a'au fekau'aki mo ho'o vahe Centrelink mo e ngaahi sevesi.
- Alu ki ha senita sevesi ('ofisi )

**Tokanga'i ange:** ko e telefoni mei ho'o telefoni 'api ki he ngaahi fika '13' mei ha feitu'u pe 'i 'Aositelelia ni 'oku hilifaki ki ai 'a e totongi tu'u pau.. Ko e totongi foki ko ia 'oku ala kehekehe pe 'a e totongi 'o e telefoni loukolo pea 'e ala pehee pe ki he kehekehe 'o e ngaahi sevesi telefoni. Ko e ngaahi telefoni foki ki he ngaahi fika '1800' mei ho'o telefoni 'api 'oku ta'etotongi pe. Ko e telefoni foki mei he ngaahi puha telefoni pe telefoni to'oto'o 'e ala taimi'i ia pea totongi mamafa ange.

## **Fakatokanga**

Ko e ngaahi fakamatala kotoa 'oku ha atu 'i heni ko ha taumu'a pe ke tataki ki he ngaahi vahenga mo e ngaahi sevesi. 'Oku 'a'au ia ke ke fili pe te ke kole ki ha vahe pea ke fakahu ha'o 'apalai 'o fakatatau ki ho tukunga taautaha.



## Child Care Subsidy

Child Care Subsidy helps with the cost of approved child care. If you can get it, we will pay it directly to your child care provider to reduce the fees you pay.

To get Child Care Subsidy, you must meet all of the following:

- care for a child aged 13 or younger who is not in secondary school, unless you have an exemption
- use an approved child care service
- be the person responsible for paying the child care fees
- meet residence and immunisation rules.

To meet the residence rules, you or your partner must be living in Australia and have one of the following:

- Australian citizenship
- a permanent residence visa
- a Special Category visa
- a certain temporary visa type, for example, a partner provisional or temporary protection visa.

You may also meet the residence rules if any of the below apply:

- you or your partner are an overseas student, sponsored by the Australian Government to study in Australia
- you are in hardship or special circumstances apply.

Some of these points may not apply to you in certain situations.

## How much Child Care Subsidy you can get

The amount of Child Care Subsidy you can get depends on all of the below:

- your family's income
- the age and number of children in your care using child care
- the type of approved child care you use
- the hours of subsidised care you are eligible for based on your family's circumstances and recognised participation you and your partner do.

## Family income

We will use your family income to work out the amount of Child Care Subsidy you can get.

You need to give us an income estimate each financial year. We use this estimate to calculate how much Child Care Subsidy to pay your child care service.

The amount of Child Care Subsidy you can get may change if your income changes. To make sure you get the right amount of Child Care Subsidy, you need to update your estimate if your income changes.

You can find out more about this at [servicessaustralia.gov.au/incomeccs](https://servicessaustralia.gov.au/incomeccs)

## Families with more than one child aged 5 or under

If you have more than one child aged 5 or under in your care using child care, you may get a higher rate of Child Care Subsidy for one or more of your children.

The higher Child Care Subsidy rate does not apply to In Home Care sessions of care, where the child is being cared for in their home. This is because In Home Care is subsidised for the family, rather than for each child.

You can find out more about this at [servicessaustralia.gov.au/higherccs](https://servicessaustralia.gov.au/higherccs)

## Hourly rate cap

The amount of Child Care Subsidy you can get will depend on the type of approved child care you use and the age of your child.

We work out your Child Care Subsidy percentage using your family income estimate. Your Child Care Subsidy percentage will apply to either the hourly fee you are charged by your child care service or the hourly rate cap, whichever is lower. The hourly rate cap is a rate set by the government and reviewed each year.

## Hours of subsidised child care

All families eligible for Child Care Subsidy can get at least 72 hours of subsidised child care each fortnight.

You can get 100 hours of subsidised child care each fortnight if either of the following apply:

- you and your partner (if you have one) each do more than 48 hours of recognised participation every fortnight
- you have a valid exemption.

Recognised participation types can include:

- paid work – including leave, like maternity leave
- study and training
- unpaid work in family business
- looking for work
- volunteering
- self-employment.

If you have a partner, we'll use the lower of your or your partner's recognised participation to work out your hours of subsidised child care.

To make sure you get the right amount of Child Care Subsidy, you need to check and update your recognised participation if your or your partner's situation changes.

You can find out more about this at [servicessaustralia.gov.au/hours-subsidised-child-care-for-child-care-subsidy](https://servicessaustralia.gov.au/hours-subsidised-child-care-for-child-care-subsidy)

## Holding back part of your Child Care Subsidy payment

To help reduce the chance of an overpayment, we will withhold 5% of your Child Care Subsidy each fortnight. You can change the amount we withhold to suit your circumstances.

You can find out more about this at [servicessaustralia.gov.au/incomeccs](https://servicessaustralia.gov.au/incomeccs)

## Balancing your Child Care Subsidy payment

At the end of each financial year, we balance your payments. We do this by comparing your income estimate to your actual income. This will make sure you got the correct amount of subsidy.

You need to confirm your income for us to do this. If you had a partner, their income must also be confirmed. This can be done by lodging tax returns or by you telling us tax returns don't need to be lodged.

If your income estimate is lower than your actual income, we may have paid you too much subsidy which you will need to pay back. We will use the Child Care Subsidy we withheld to reduce the amount you have to pay back.

If your income estimate is higher than your actual income and you did not get enough Child Care Subsidy, we will pay any outstanding amount directly to you. This will include the Child Care Subsidy we withheld.

For more information about Child Care Subsidy balancing in English and other languages, go to [servicessaustralia.gov.au/ccsbalancing](https://servicessaustralia.gov.au/ccsbalancing)

## Additional Child Care Subsidy

Additional Child Care Subsidy gives extra help to some families with their child care fees. You must already get Child Care Subsidy to be able to get Additional Child Care Subsidy. There are different types you can apply for:

- Additional Child Care Subsidy (grandparent). This is for a grandparent, or great grandparent with primary care of your grandchild or great grandchild. To get it, you must get an income support payment.
- Additional Child Care Subsidy (temporary financial hardship). This gives short-term help if you are in temporary financial hardship due to things you cannot control. This can include if you have lost your job, been affected by a major disaster event or experience the death of a partner or child.
- Additional Child Care Subsidy (transition to work). This helps if you are moving from an income support payment by starting work, study or training.

There is also Additional Child Care Subsidy (child wellbeing) which you can ask your child care service about. This helps vulnerable or disadvantaged families and children. Your child care service will need to apply for you.

## How to claim Child Care Subsidy and Additional Child Care Subsidy

To make a claim online, you need a myGov account and a Centrelink online account. Your myGov account must be linked to Centrelink.

If you do not have a myGov account, go to [my.gov.au](https://my.gov.au) to create one.

For help setting up your myGov account, go to [servicessaustralia.gov.au/mygovguides](https://servicessaustralia.gov.au/mygovguides)

Use your Centrelink online account through myGov to claim Child Care Subsidy, provide your information and any supporting documents.

If you cannot claim online, call us on **136 150**. You do not need to go to a service centre to make a claim.

## Check how much Child Care Subsidy you can get

You can use the Child Care Subsidy Calculator to see what your Child Care Subsidy rates may be and how much you may pay for child care. Go to [startingblocks.gov.au](https://startingblocks.gov.au)

### For more information

- Go to [servicesaustralia.gov.au/childcaresubsidy](https://servicesaustralia.gov.au/childcaresubsidy) for more information in English.
- Go to [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) where you can read, listen to or watch information in your language.
- Call **131 202** to speak with us in your language about Centrelink payments and services.
- Visit a service centre.

**Note:** calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

### Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.