

Checklist for claiming Farm Household Allowance



Farm Household Allowance (FHA) helps farmers and their partners who are in financial hardship.

The easiest way to claim FHA is online. Go to servicessaustralia.gov.au/farmhouseholdallowance

To claim online you need a myGov account linked to Centrelink.

You can establish your identity and get a Centrelink Customer Reference Number (CRN) online using myGov.

Once you've got your CRN you'll need to answer some questions to confirm the record is yours. Your new Centrelink online account will link to your myGov account.

Once your accounts are linked you can complete an online claim. You don't need to visit a service centre.

If you can't get a CRN online, you can call us to prove your identity over the phone or in person.

For more information about proving your identity, go to servicessaustralia.gov.au/identity

If you and your partner are both claiming FHA, you may be able to submit a combined claim.

Online claims are quicker to process, so you can get your payments sooner.

If you can't claim online you can use a paper claim form.

For help to claim:

- call the farmer assistance hotline on **132 316, Monday to Friday, 8 am to 5 pm**
- visit a service centre, mobile service centre or agent.

Supporting documents

Every claim needs supporting information and documents. Use this checklist to help you gather the documents you need to give us.

To help get your payment faster, submit all your paperwork when you claim. You can upload your documents as a photo or pdf with your online claim.

Some of the documents listed below are only needed if you submit a paper claim.

Documents to prove your identity

- birth certificate, visa or citizenship certificate
- a primary document such as an Australian driver licence, birth certificate, visa or citizenship certificate
- a secondary document such as a bank ATM card
- your Centrelink Reference Number (CRN).

For a list of other documents you can use, go to servicessaustralia.gov.au/identity

Income and assets details

You'll need to give documents that show your income and assets details. This includes:

- latest statements for all shares and investments, including shares required to be held by a farm enterprise
- payslips from employment income
- a separation certificate if you stopped working in the last 12 months
- a copy of your signed lease or tenancy agreement if you rent
- a completed *Income and assets* form (SA369).

Real estate details

You'll need to give details for each property owned by you or your partner. This includes:

- rates notices
- loan documents showing any asset held as security
- latest loan statement showing current balance
- estimate value of water rights
- a completed *Real estate details* form (MOD R).

Business details

You'll need to give details for each business you or your partner is involved in by completing the:

- Business details* form (MOD F).

Financial documents

- latest personal tax return for you and your partner.
This isn't the tax notice of assessment
- latest business tax returns for you and your partner including financials. This includes profit and loss, depreciation schedule and balance sheet
- Private trust* form (MOD PT) and trust tax returns for each trust you or your partner are involved in
- Private company* form (MOD PC) and company tax returns for each company you or your partner are involved in
- Compensation* form (MOD C) including statement of lump sum or ongoing income.

To find these forms, go to
servicessaustralia.gov.au/forms

For more information

 Scan the QR code or go to servicessaustralia.gov.au/farmhouseholdallowance

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