



# Healthcare Identifiers Service

## Request or merge a pseudonym Individual Healthcare Identifier record (MS005)

### When to use this form

Use this form if you (or a dependent child(ren) under 14 years of age) have an Individual Healthcare Identifier (IHI) and want to:

- request a pseudonym IHI for yourself (or your dependent child(ren)), or
- merge a pseudonym IHI with your (or your dependent child(ren)'s) actual IHI.

Individuals 14 years of age and over can request their own pseudonym IHI using this form.

### Pseudonym healthcare identifier

You may only have one pseudonym record created for yourself (or your dependent child(ren)) at any one time.

You may not claim Medicare or pharmaceutical benefits for receipts in a pseudonym name.

No other programmes or entitlements administered by Services Australia may be added to the pseudonym record being created.

### My Health Record

A My Health Record is an online summary of an individual's health information. It can be accessed at any time by the individual and their healthcare providers. You can get a My Health Record with a pseudonym IHI. This is not linked to your existing My Health Record (if you have one).

For more information, go to [digitalhealth.gov.au](https://digitalhealth.gov.au)

### Evidence of identity

You must provide **1** certified document from the Primary group or **2** certified documents from the Secondary group for each person applying for a pseudonym IHI. The names in these documents must be identical.

Documents provided must be current at time of application.

We cannot process your application if your document(s) are not certified. For information about how to certify documents, go to [servicesaustralia.gov.au/ihi](https://servicesaustralia.gov.au/ihi)

#### Primary group

- Australian passport
- Medicare card
- foreign passport or travel document with valid Australian visa
- Australian driver licence
- photo identification card issued by the Commonwealth, state or territory government
- Australian birth certificate or birth extract
- Australian proof of age card

#### Secondary group

- Department of Foreign Affairs and Trade (DFAT) issued United Nations convention travel document
- foreign government issued documents (for example, driver licences)
- security guard/crowd control photo licence
- consular photo identity card issued by DFAT
- Australian tertiary student photo identity document
- Australian secondary student photo identity document
- certified academic transcript from an Australian university
- bank or credit card

### For more information

You can:

- go to [servicesaustralia.gov.au/ihi](https://servicesaustralia.gov.au/ihi)
- email [healthcareidentifiers@servicesaustralia.gov.au](mailto:healthcareidentifiers@servicesaustralia.gov.au)  
There may be risks with sending personal information through unsecured networks or email channels.
- call 1300 361 457 for help or to ask for a free interpreter service. Monday to Friday, 8:30 am to 5 pm, Australian Eastern Standard Time.

## Filling in this form

You can complete this form on your computer using Adobe Acrobat Reader, or you can print it.

For help on how to fill in our forms, go to [servicesaustralia.gov.au/formhelp](https://servicesaustralia.gov.au/formhelp)

If you have a printed form:

- Use black or blue pen.
- Print in BLOCK LETTERS.
- Where you see a box like this ☐ **Go to 1** skip to the question number shown.

## Your details

1 Dr ☐ Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Mx ☐ Other

Family name

First given name

Second given name

2 Date of birth (DD MM YYYY)

3 Your gender

Male ☐

Female ☐

Non-binary ☐

Indeterminate or intersex ☐

Prefer not to say ☐

4 Your sex at birth

Male ☐

Female ☐

Intersex ☐

5 Address

  
  
  

6 Daytime phone number (including area code)

7 Individual Healthcare Identifier

OR

Medicare card number

Ref no.

8 I would like to:

**get** a pseudonym IHI for myself ☐ **Go to 9**

**get** a pseudonym IHI for a dependent child  
under 14 years of age ☐ **Go to 12**

**merge** an actual IHI with a pseudonym IHI ☐ **Go to 29**

## Request a pseudonym IHI

If you would like a My Health Record using a pseudonym IHI, you can get one after you get your pseudonym IHI.

For more information, go to [digitalhealth.gov.au](https://digitalhealth.gov.au)

### Pseudonym Individual Healthcare Identifier details

9 Family name (this is the pseudonym name you choose)

First given name (this is the pseudonym name you choose)

Second given name (this is the pseudonym name you choose)

10 Date of birth (DD MM YYYY) (date of birth must be **within 6 months** of your real date of birth for clinical reasons)

11 Do you want to create a pseudonym IHI for a dependent child(ren) under 14 years of age?

No ☐ **Go to 29**

Yes ☐ **Go to next question**

## Request a pseudonym IHI for a dependent child

If you would like a My Health Record using a pseudonym IHI for a child under 14 years of age, you can get one for them after you get their pseudonym IHI.

For more information, go to [digitalhealth.gov.au](https://digitalhealth.gov.au)

12 Do you have parental responsibility for this child(ren)?

No ☐ As you do not have parental responsibility for the child(ren), you cannot request a pseudonym IHI.

**Go to 29**

Yes ☐ **Go to next question**



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## Merge a pseudonym IHI

**29** Do you want to merge your actual IHI with your pseudonym IHI?

No ☐

Yes ☐ Give details below

Actual IHI

8 0 0 3 6 0

Pseudonym IHI

8 0 0 3 6 0

Pseudonym IHI name

**30** Do you want to merge an actual IHI with a pseudonym IHI for a dependent child(ren) under 14 years of age?

No ☐ **Go to 33**

Yes ☐

**31** Do you have parental responsibility for this child(ren)?

No ☐ As you do not have parental responsibility for the child(ren), you cannot merge a pseudonym IHI with their actual IHI. **Go to 33**

Yes ☐

**32** Details for merging my dependent child(ren)'s actual IHI with their pseudonym IHI

### Child 1

Actual IHI

8 0 0 3 6 0

Pseudonym IHI

8 0 0 3 6 0

Pseudonym IHI name

### Child 2

Actual IHI

8 0 0 3 6 0

Pseudonym IHI

8 0 0 3 6 0

Pseudonym IHI name

If you would like to merge an actual IHI with a pseudonym IHI for more than 2 dependent children, provide a separate sheet with details.

## Privacy notice

**33** Your personal information is protected by law, including the *Privacy Act 1988* and the *Healthcare Identifiers Act 2010*, and is collected by Services Australia and the Service Operator of the Healthcare Identifiers Service, for purposes related to the operation of the Healthcare Identifiers Service. The collection of this information is required to process your application.

Your information may be used by us, or given to other parties where you have agreed to that, or where it is required or authorised by law (including for the purpose of research or conducting investigations).

You can get more information about the way in which Services Australia will manage your personal information, including our privacy policy, at [servicesaustralia.gov.au/privacypolicy](https://servicesaustralia.gov.au/privacypolicy)

## Applicant's declaration

**34** I declare that:

- I have provided certified copies of identification document(s) to support this application
- the information in this form has been provided for the purposes of creating a pseudonym Individual Healthcare Identifier
- I consider that I (or my child(ren)) fit into the category of vulnerable or at risk and I do not want my (or my child(ren)'s) verified Individual Healthcare Identifier to be used for healthcare purposes
- the information I have provided in this form is complete and correct.

**I understand that:**

- I am not entitled to claim Medicare or pharmaceutical benefits for receipts in the pseudonym name(s) provided in this form
- no other programmes or entitlements administered by Services Australia may be added to the pseudonym record(s) being created
- giving false or misleading information is a serious offence.

Applicant's signature



Date (DD MM YYYY)

## Returning this form

Return this form and any supporting documents by:

- **email to [co.hi.processing@servicesaustralia.gov.au](mailto:co.hi.processing@servicesaustralia.gov.au)**  
There may be risks with sending personal information through unsecured networks or email channels.
- fax to 1300 654 460
- post to  
Services Australia  
HI Service  
PO Box 7061  
GREENWAY ACT 2900