



# PIP Soft Block

## Meeting minutes

### Meeting details

Title:	Minutes of meeting for PIP Soft-block			
Venue:	Teams Meeting			
Event date:	28/03/2022			
Start:	13:00			
Finish:	13:30			
Chair:	s22			
Facilitator:	Services Australia			
Contact:	Teams Meeting			
Attendees:	Services Australia: s22, s22, s22, s22 Department of Health: s47F(1), s47F(1), s47F(1), s47F(1) s47F(1), s47F(1), s47F(1)			
Apologies:	Nil			

### Meeting summary

- Item Numbers for PIP are from Group A18, A19, A7(subgroup 8)  
 251, 252, 253 ,254 ,255 ,256 ,257 ,259 ,260 ,261 ,262 ,263 ,264 ,265 ,266 ,268 ,269 ,270 ,271 ,2497 ,2501 ,2503 ,2504 ,2506 ,2507 ,2509 ,2517 ,2518 ,2521 ,2522 ,2525 ,2526 ,2546 ,2547 ,2552 ,2553 ,2558 ,2559 ,2598 ,2600 ,2603 ,2606 ,2610 ,2613 ,2616 ,2620 ,2622 ,2624 ,2631 ,2633 ,2635 ,2664 ,2666 ,2668 ,2673 ,2675 ,2677.
- Discussion the background of the PIP Items and their intended use.
- PIP Incentives ceased in 2019, the items have been left active in legislation and claiming has continued.
- Legislation is scheduled to be updated for 1 November 2022, this will be a removal of the PIP items.
- The purpose of the soft block was to prepare providers for the 1 November 2022 hard block that consists of removing the PIP items.
- To claim the PIP items doctors are required to meet the claiming requirements for it to be clinically relevant.
- To prevent claiming a soft block was put in place.
- The soft block will prevent providers from claiming the PIP item on the same say has a CDM item.

- **s47E(d)**

- There would be no clinical reason for a provider to claim a CDM and PIP item on the same day.
- The reason to apply the soft block was to prevent inappropriate claiming. This was based on policy authority.
- Enquiries are coming in daily for Services Australia.  
Services Australia does not have complete numbers of enquiries, a speech analytics activity is required to collate call data.
- Enquiries are coming in for AskMBS  
Current enquiries as of today are 24 (from 1 March 2022)
- The increase of enquiries are impacting Services Australia service delivery teams. There is currently nothing in legislation supporting Services Australia to restrict payment. It is the providers clinical decision to choose to claim for the service. Services Australia is awaiting a response from the Legal team, current response time is 6 week plus due to staff being impacted by SURGE processing.
- AskMBS have the ability to issue advisors – these are another kind of factsheet that can be sent to targeted provider groups.
- If we do not keep the same day restriction soft block, the risks were discussed that when 1 November 2022 implements providers will no longer be able to claim items.
- Services Australia are expecting a spike in calls around 1 November 2022 due to the removal of the items. This will be supported by legislation, service delivery will be able to explain this to providers.
- A risk was highlighted that keeping the restriction in place after the budget briefs are announced would conflict with the announcement. Services Australia are still expecting to see an increase in enquiries because the brief will say the items are still active until November.

### **Moving forward:**

- Health have requested Services Australia have an email from the NM level outlining the reasoning for removal of the soft block.
- Services Australia can provide support in reviewing website material and preparing scripting for service delivery.
- Department of Health will chat with their AS and the compliance team to confirm impacts and messaging.
- We acknowledged the urgency to get this issue resolved