

Data Extracted from SAP Human Resource Information System, including Business Warehouse is stored in an excel spreadsheet these data sets are then used to provide aggregated data response.

Each response is listed below with a screen shot of the relevant data sets:

The percentage that begin their training as APS3 and the percentage that begin as APS4.

- For the Child Support and Tailored Services division¹, the percentage of staff that began their training as APS3 and APS4, based on new commencements during the period 1 November 2023 to 31 October 2024, was:
 - nominal APS3 was 33.4%
 - nominal APS4 was 51.2%

¹As per the additional email as part of this request, this data is for the Child Support and Tailored Services division only.

This data is based on the assumption that all new commencements to the division begin their training upon commencement (i.e. day 1 of their employment within the division).

ACTUAL ORGANISATION LEVEL 3		CHILD SUPPORT AND TAILORED SERVICES	
Row Labels	Count of AGS		
Entry Level Program (includes Apprentices, Cadets, Career Starters, Graduates, School Leavers and Trainees)	19		
APS 3	402		
APS 4	616		
s22 (out of scope)			

Row Labels	Count of AGS		
Entry Level Program (includes Apprentices, Cadets, Career Starters, Graduates, School Leavers and Trainees)	19	1202	1.6%
APS 3	402	1202	33.4%
APS 4	616	1202	51.2%
s22 (out of scope)			

The percentage of APS3 employees that stay on beyond a year, if possible.

- As at 31 October 2024, for the Child Support and Tailored Services division¹, 19% of nominal ongoing APS3s that have been with Services Australia greater than 1 year.

¹As per the additional email as part of this request, this data is for the Child Support and Tailored Services division only.

The percentage of APS4 employees that stay on beyond a year, if possible.

- As at 31 October 2024, for the Child Support and Tailored Services division¹, 65% of nominal ongoing APS3s that have been with Services Australia greater than 1 year.

ACTUAL ORGANISATION LEVEL 2	(Multiple Items)		
ACTUAL ORGANISATION LEVEL 3	CHILD SUPPORT AND TAILORED SERVICES		
ADDITIONAL EMPLOYEE GROUP	Ongoing		
Count of AGS	Column Labels		
Row Labels	APS 3	APS 4	Grand Total
s22 (out of scope)			
>=1 and <2 years	19	259	278
>=2 and <3 years	4	47	51
>=3 and <5 years	8	164	172
>=5 and <10 years	3	85	88
>=10 and <15 years	4	52	56
>=15 and <20 years	15	219	234
>=20 and <30 years	8	103	111
>=30 years	2	29	31
Grand Total	332	1,463	1,795
Row Labels	APS 3	APS 4	Grand Total
s22 (out of scope)			
>=1	63	958	1,021
Grand Total	332	1,463	1,795
	19%	65%	