



Australian Government
Services Australia

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Ministerial Submission For Noting

MS24-900041

FOR: Minister for the National Disability Insurance Scheme
and Minister for Government Services
INFO: Minister for Cyber Security

Critical Date: N/A.

Reason for Urgency: N/A.

THROUGH: David Hazlehurst

s47F(1)

1/7

Copies to: Pauline O'Neill, Susie Smith, Randall Brugeaud



Services Australia ICT Architecture Review and complementary s47E(d)

Key Issues:

In response to Government Services Cabinet Submission AA24/0169 and Services Australia's (the Agency's) Budget Efficiency Review the Expenditure Review Committee (ERC) agreed to a recommendation that you 'come back in a future prioritisation process, in consultation with the Minister for Home Affairs and Cyber Security, and the Digital Transformation Agency, on a long-term ICT architecture strategy and s47E(d) s47E(d)'. The Agency is mobilising an Architecture Review Taskforce to conduct the review and propose a 10-year investment plan in the Mid-Year Economic and Fiscal Outlook 2025. The review will be guided by an ICT Architecture Advisory Group chaired by Mr David Hazlehurst, Chief Executive Officer, and have input from a range of agencies and an External Technology Senior Advisor.

Recommendation:

That you:

- 1) Note the Agency will undertake a review of its ICT landscape and develop a long-term ICT Architecture Strategy and s47E(d) s47E(d)
- 2) Note the establishment of an ICT Architecture Advisory Group to oversee the delivery of the Agency's ICT Architecture Review and s47E(d)
- 3) Note the creation of an Architecture Review Taskforce within the Technology and Digital Programs Group (TDP) to drive the ICT Architecture Review and s47E(d)
- 4) Note the engagement of an external Senior Technology Advisor, s47F(1) to provide strategic advice to the Taskforce and Advisory Group.

Decision:

Noted / Please discuss

Noted / Please discuss

Noted / Please discuss

Noted / Please discuss

Media Considerations: No current media considerations have been identified however the work was the subject of a Question on Notice at the recent Senate Budget Estimates Hearing on 3 June 2024.

Signature:

Bill Shorten

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Minister comments

Noted in brief ~~reg~~ with letter
 to Min Gallagher regarding the ^{s47E(d)}
^{s47E(d)} and spoken about in weekly
 meeting in David Hazlehurst
^{s47F(1)} 23/8/2024

Cleared by: Charles McHardie, AM
 Chief Information and Digital Officer
 Technology and Digital Programs Group
 Mob: ^{s47F(1)} ^{s47F(1)}

Contact: Derek Byrnes
 General Manager
 Architecture Review Taskforce
 Mob: ^{s47F(1)}

Signature:

Date Cleared: 23 June 2024

Sensitivity: No.

Financial Impacts: No.

- The Agency will host the ICT Architecture Advisory Group and related ^{s47E(d)} Sub-Committee.
- An External Technology Senior Advisor, Mr Lawrence, will be contracted to participate in the Advisory Group and provide advice to the review ongoing.

Regulatory Implications: No.

Consultation: No.

- Consultation with agencies about their participation in the Advisory Group will commence in the coming weeks.

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Background:

1. In March 2024, you took a budget submission forward to ERC in response to the Budget Efficiency Review of Services Australia, conducted by KordaMentha (AA24/0169).
2. The ERC supported the recommendations to conduct a review of the Agency's current ICT landscape, and come back to government on a long-term ICT architecture strategy and s47E(d) s47E(d)
3. The Agency will establish an ICT Architecture Advisory Group to guide this work and oversee related investment options.
4. Mr Hazlehurst will chair the Advisory Group and the following members will be invited to participate:
 - a. An External Technology Senior Advisor – s47F(1)
 - b. Chief Executive Officer - Digital Transformation Officer
 - c. Chief Information Officer – Department of Defence
 - d. Chief Operating Officer – Department of Social Services
 - e. Deputy Secretary Social Policy – Department of Prime Minister and Cabinet
 - f. Deputy Secretary Budget Group – Department of Finance
 - g. Deputy Secretary Health Resourcing Group – Department of Health and Aging
 - h. Chief Information and Digital Officer – Services Australia (Deputy Chair)
 - i. Chief Operating Officer – Services Australia
5. The cadence, and agenda of the Agency's ICT Architecture Advisory Group, and the s47E(d) Sub-Committee will be confirmed in early July 2024, with the first meeting likely occurring in that month.
6. A s47E(d) Sub-Committee associated with the Advisory Group will be established, chaired by Mr Charles McHardie, Chief Information and Digital Officer. The Committee will keep Mr McHardie informed on the review of the Agency's cyber security posture, with a particular focus on developing an s47E(d) to implement and sustain Australian Signals Directorate's Mitigation Strategies (including, but not limited to the Essential Eight) for cyber intrusions.
7. The Agency will also establish an Architecture Review Taskforce within the TDP Group to focus on the ICT Architecture Review and Strategy development. The Taskforce will be led by an experienced architect, providing strategic oversight, guidance and approval for the program's development of the 10-year ICT Architecture Strategy and related deliverables.
8. s47F(1) s47F(1) who can draw upon his extensive experience as a technology strategist to provide advice to Mr McHardie and the Advisory Group, to ensure the technical integrity and feasibility of the proposed ICT Architecture Strategy.
9. It is anticipated the ICT architecture strategy and related s47E(d) will be brought forward in Mid-Year Economic and Fiscal Outlook 2025.

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