



Australian Government



Services
Australia

Inclusive Employment Australia



Information for organisations helping people with disability, injury or health conditions who are looking for work.

What is Inclusive Employment Australia

Inclusive Employment Australia is a new specialist disability employment program. It assists people who have disability, injury or health conditions to prepare for, find and keep a job.

Participants get personalised support to:

- get ready to work, including:
 - work preparation
 - skill and confidence building
 - training
 - resume writing
 - interview skills
 - work experience and work trials
- keep a job through on-the-job training, ongoing support in their workplace or targeted help for their employer.

Participants are able to:

- choose their own provider
- change their provider at any time
- increase flexibility and tailoring of support
- get ongoing support for as long as they need it.

Who is eligible?

A person **may** be eligible for Inclusive Employment Australia if they:

- have disability, injury or health conditions
- are aged between 14 and 67 years
- are at or above the minimum legal working age in your state or territory
- have a work capacity of less than 30 hours per week
- are an Australian citizen or eligible visa holder who lives in Australia
- aren't studying full time
- aren't working at or above their work capacity, unless in supported employment or their current job is at risk.

If they aren't getting an income support payment, they can volunteer to participate in Inclusive Employment Australia.

To find out if they're eligible for Inclusive Employment Australia, they can go to the provider search page and contact an Inclusive Employment Australia provider. Go to jobaccess.gov.au/find-a-provider

What support is available?

Support to find a job

Inclusive Employment Australia providers offer tailored pre-employment support. Providers can help with:

- **career advice** – helping participants to understand their goals and what kind of work suits them
- **skills training** and referrals – connecting participants to education, training or work preparation activities to train in specific job skills
- **looking for work** – helping participants with job search, interview skills and resume writing
- **connections to employers** – contacting potential employers to discuss jobs that match a participant's skills and abilities
- **referrals to other support services** – offering assistance or connecting participants to other services.

There are two levels of support:

1. an intensive service offer for participants who are ready to seek employment, build work skills, address barriers, and actively work towards an employment goal
2. a flexible service offer for participants who may not need intensive servicing but want to build their capacity or undertake other activities such as training, study, and work.

Support to keep a job

For those who get a job, their provider will continue to support the participant. The provider will stay in contact and make sure the participant gets the help they need to settle into their job during the first year.

Participants can also access extra or ongoing support if they need more help to maintain their job.

With the participant's consent, they can also help support their employer. They can help with:

- workplace modifications and job design
- on the job training
- workplace awareness training
- wage subsidies
- ongoing support – continuing to help for as long as an employee needs it.

Ongoing Support (Work Assist)

Ongoing Support (Work Assist) supports eligible employees who are unable to fulfil their current employment requirements because of disability, injury or health conditions.

The Inclusive Employment Australia provider will work with the participant and their employer to:

- provide support
- maximise the chance of the participant maintaining their employment.

Ongoing Support (Work Assist) Participants can either self-refer or, with their consent, be referred by their employer.

How to take part in Inclusive Employment Australia

- If a person is getting a payment from us, we may refer them to Inclusive Employment Australia.
- We may require them to attend an Employment Services Assessment appointment to assess their work capacity.
- They can register directly through a provider if they're not getting a payment from us.

How to find a provider

To find a local Inclusive Employment Australia provider, they can search for a provider online. Go to jobaccess.gov.au/find-a-provider

For more information



Go to dss.gov.au/inclusive-employment-australia for information about Inclusive Employment Australia.

Go to servicesaustralia.gov.au/inclusiveemployment about services that can help you find and keep a job if you have disability, illness or injury.