

David Hazlehurst
Chief Executive Officer

THIS CHART REFLECTS THE AGENCY'S STRUCTURE AND POSITION OCCUPANCY EFFECTIVE 3 NOVEMBER 2025

	Jason Lucchese A/g Deputy Chief Executive Officer Strategy and Performance		Jonathon Thorpe Deputy Chief Executive Officer Chief Customer Officer Service Delivery Excellence		Stuart Turnbull A/g Deputy Chief Executive Officer Program Design		Kirsty Faichney Deputy Chief Executive Officer Product Management and Organisational Reform	Charles McHardie Chief Information and Digital Officer Technology and Digital Programs		Randall Brugeaud Chief Operating Officer Corporate Enabling		Chris Birrer Deputy Chief Executive Officer Payments and Integrity	Bo Robertson A/g Deputy Chief Executive Officer Customer Service Delivery		
Dale Dawson ♦ Chief of Staff	Tenille Collins Chief Data Officer Data and Analytics	Pauline O'Neill A/g Jason Lucchese GM, Enterprise Strategy and Governance	Lisa Keeling GM, Telecommunications Modernisation, Automation and Architecture	Brenton Halliday GM, Service Delivery Optimisation	Tony Piazza GM, Medical Benefits and Veterans	Cathy Toze GM, Communities	Jess Gear ■▲ NM, Product Management	Garrett McDonald GM, Cyber Security	Claire Roennfeldt Chief Technology Officer	Teresa Blair GM, Corporate and Cross Government Services	David Cooke CC, Legal Services Corporate	Rachael Clarke GM, Legal Compliance and Remediation	Symone Andersen A/g Bo Robertson # GM, Operations Management	Robert Williams GM, Face to Face Services	
	Heather Ralph NM, Data Strategy and Governance	Simon Heath NM, Enterprise Strategy	Richard Sherriff A/g Juleigh Cook NM, Automation and Artificial Intelligence	Julie Ballard NM, Business Process and Design	Melissa Haines NM, Medicare	Ben Gallie NM, Customer Financial Capability		Jagdish Mehra NM, Cyber Strategy, Governance and Engagement	Darren Vrettas NM, Enterprise Architecture and Cloud Engineering	Stuart Brazendale NM, Property and Corporate Support	Debbie Hayer A/g Nick Parmeter NM, Privacy and Personal Information Release	Dan Blackmore NM, Legal Compliance and Remediation Strategy	Inga Petkovich NM, Operational Planning - Social Security	Anthony Creek NM, Central and Northern Queensland	
	Mark Morrison NM, Data Analytics Innovation	Brian Birt A/g Pauline O'Neill NM, Performance Priorities and Reporting	Laure Yassine A/g Vanessa Roarty NM Business and Customer Architecture	Chris Sexton A/g Kylie Finnigan NM, Digital Messaging, Analytics and Quality	Moir Campbell NM, Provider	Anita-Lee Summers NM, Indigenous and Remote Programs		Zaid Ahmad NM, Cyber Operations	Stacey Whiting NM, Technology Business Management	Sally Bond NM, Audit	Nicole Baker A/g Vacant GC, Corporate Services Legal	Sam Holcombe NM, Legal Compliance and Remediation Operations	Sharna Bucher NM, Operational Planning - Health, Integrity and Child Support	Simon Noble NM, North West NSW	
	Michelle Saunders A/g Vacant NM, Business Intelligence and Performance	Susanne Lander NM, Ministerial and Parliamentary Services	Lisa Kearney NM, Customer Contact Management Project	Katrina Zander NM, Service Delivery Learning	John Kalokerinos NM, Partnerships and Assurance	Lauren Callinan NM, Tailored Programs		Peter Foley NM, Cyber Engineering, Assurance and Awareness	Sherree Thorne NM, Technology Workforce Capability and Engagement	Melinda Gabriel NM, Payroll and Corporate Operations	Lisa O'Donnell GC, FOI and Reviews	Robert Higgins GM, Payment Assurance Program and Appeals	Renee Kennett NM, Operational Response	Jarrad Edge NM, Service Zone South and Northern Australia	
	Michelle Guerin NM, Data Engineering	Liz Stensholt A/g Kate Wilson NM, Governance	Vanessa Roarty ■ NM, Government Service Delivery Legislation Taskforce	Jordan Hatch GM, Customer and Staff Digital Programs	Katrina Gerholt NM, Veterans	Kenneth Walker NM, Emergency Response			Vandana Singh NM, Technology and Digital Assurance	Susan Goldsmid NM, Security			Jodie Watson A/g Vacant NM, Operational Support	Kerrie Brian NM, South East Victoria	
	Hank Jongen Agency Spokesperson	Kylie Whiu Karen Harfield GM, Enterprise Portfolio Management Office	Bianca Ruut GM, Service Design and Face to Face Transformation	Aaron Wilkins NM, Digital Delivery	Charmaine Smith A/g Vacant GM, Capability and Partnered Programs	John Dunne A/g ■ NM, Centrepay MDT		Vajira Samaranyake A/g Vacant GM, Infrastructure and Operations	Megan Bunfield GM, Data Online Systems and Shared Services	Andrea Jones NM, Cross Government Services	Cody Smith CC, Legal Services Customer	Jason Kallus NM, Integrity Transformation	Mark Cousins ■ NM, Telephony Operations Transition	Jody Nicholson Symone Andersen NM, South West NSW	
	Bevan Hannan GM, Communications	Karen Ploesser NM, Portfolio Management and Analysis	Hannah Iacono NM, Face to Face Service Transformation	Lisa Jansen NM, Digital Product Design	Monique Warren A/g Vacant NM, Digital Health	Leigh Allison A/g Stuart Turnbull GM, Families and Participation		Praphul Palekar NM, Service Operations and Management	Joanna Zhu NM, myGov and Centrelink Online Systems	Angela Diamond Chief Financial Officer	Matthew Simpson A/g Vacant GC, Program Advisory Legal	Shaun Thomas NM, Debt and Compensation Program	Rhona Macpherson GM, Smart Centres Operations	Susan Morrison NM, Southern Queensland	
	Daniel Hodgson NM, Corporate Communications	Andrew Woolf NM, Portfolio Support and Assurance	Belinda Gloyne NM, Face to Face Property Transformation	Damian Tobin NM, Enterprise Innovation	Rachel Macaulay A/g Vacant NM, Pharmaceutical Benefits	Cedric Ingra NM, Student, Parenting and Concessions Programs		Christopher Wright NM, Core Infrastructure	Pari Gandhi NM, Prototyping Identity and Cognitive Services	Doug Rutherford NM, Budget and Financial Management	Donna Smith A/g Vacant GC, Litigation	Sheree Harrison NM, Appeals	Narelle Townsend NM, Sydney Metropolitan	James Gargan Melissa Brotherson- Clarke NM, Tasmania and North West Victoria	
	Cindy-Lee Goodwin A/g Vacant NM, Marketing Communications		Jennifer McNeill NM, Service Design and Innovation	Ben Morris NM, Staff Systems and Improvements Program	Sylvia Neves A/g Charmaine Smith NM, Partnered Programs and Design	Tina Anderson NM, Jobseeker and Participation Programs		Abhi Kashyap NM, End User Computing	Christopher Jasson NM, Data and Automation Engineering	Adrian Bemroider NM, Financial Accounting	Anna MacFarlane GC, Digital and Privacy Legal	Alissa Berry A/g Matt McMahon NM, Payment Accuracy	Leah Stapleton A/g Penny Damianakis NM, Smart Centres NSW Metro and Central	Steven Farrell NM, Western Australia	
	Hannah Passfield NM, Media				Ryan Thompson NM, Transactional Payment Capability	Matt McNeil A/g Leigh Allison NM, Families and Childcare		Daryl Omsby A/g Vacant NM, Application Infrastructure	Penny Limnios NM, DVA ICT Systems	Mark Perry A/g Alison Frewin NM, Financial Systems and Operations			Lynda Milde NM, Smart Centres SA and WA		
	Scott Anderson NM, Digital Communications				Monita Lal GM, Care and Support	Carol Cao NM, Child Support Program		Anthony Barac NM, Telecommunications and Network Engineering	Matthew Walker NM, DSS ICT Systems	Michele Robinson NM, Group Financial Management	Michelle Kinmonth NM, Workforce Optimisation	Rosanna Arena NM, Payment Assurance Operations	Jacelle Howell NM, Smart Centres Regional QLD and NT	Melissa Brotherson- Clarke A/g Jodie Robinson GM, Child Support and Tailored Services	
					Jo Hase NM, Seniors and Ageing						Chris Flinders NM, Procurement	Goran Stojanovski NM, Learning and Development	Sidesh Naikar NM, Debt and Compensation Recovery Operations	Liam Barry NM, Smart Centres Regional VIC and TAS	Jane Steinkamp NM, Child Support Smart Centres QLD, TAS and VIC
					Kathy Volkert Vacant NM, Aged Care Projects				Bob Lyons GM, Staff Processing and Enterprise Systems	Cristie Romero-Ferre GM, Core Systems	Kim Laybutt NM, Technology Sourcing	Peter Timson GM, Fraud Control and Investigations	Michael Pohl NM, Smart Centres Regional NSW and ACT	Nerissa Doverty NM, Child Support Smart Centres WA, SA, NSW and ACT	
					Javier Ribalta NM, Disability and Carers				Josh Bosschieter NM, Care Provider Systems	Andrew McNicol A/g Vacant NM, Health Claims and Payments	Jade Cordell NM, Workforce Strategy and Planning	Barb Smith NM, Fraud Investigation	Shannan Griffiths A/g Vacant NM, Smart Centres East Coast	Alice Chivell NM, Assessment Services	
					Peta Martyn NM, Social Security Cross Programs				Annette Hayes NM, Staff Enabling Systems	Quyen Hoang NM, Social Security and Payment Systems	Julia Taylor ■ NM, Continuous Improvement and Efficiency	Penny Damianakis Sharna Bartley NM, Fraud and Identity Assurance	Belinda Willoughby A/g Jody Bell NM, Smart Centres QLD Metro	Louise Hamilton NM, Multicultural and Tailored Services	
									Narelle Lovett NM, Child Care, Corporate and Payment Systems	Nicole Rudland NM, Child Care, Corporate and Registries	Sally Martin GM, Wellbeing and HR Support	Sharna Bartley Luke Morrish NM, Intelligence		Louise Hamilton NM, Multicultural and Tailored Services	
									Sharon McCarter NM, Child Support, Families and Debt Systems		Patrick Geary NM, Health and Safety	Luke Morrish ■ Internal Integrity Taskforce		Niko Milic A/g Vacant NM, Social Work Services	
											Amie Davies A/g Stephen Cooney NM, Workplace Relations				
											Ben Bolt NM, HR Support				

Key

A/g – Acting

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CC – Chief Counsel
GC – General Counsel
GM – General Manager
ICT – Information and Communication Technology
NM – National Manager
♦ – SES Band 1 employee reporting directly to the CEO
▲ – SES Band 1 employee reporting directly to a Deputy CEO
■ – Temporary role
– Position reports to more than one Group

Higher duties and temporary at-level arrangements are generally shown when the tenure is four weeks or more and are indicated in italics.