



Medicare o le faiga tau soifua maloloina i Australia

Medicare e fesoasoani atu e totogi le tau o nisi auaunaga tau soifua maloloina.

Pe fa'afefea le faiga o le Medicare

Matou te tu'uina atu totogi ma 'au'aunaga e mafai ona fesoasoani pe a fa'aaoga e oe po'o se tasi o e tausia ia 'au'aunaga tau soifua maloloina po'o le fa'atau o vaila'au fa'afoma'i.

Afai e te agava'a, Medicare e fesoasoani atu i:

- togafitiga e leai se totogi pe taugofie e foma'i, foma'i fa'apitoa, foma'i mata, ma i nisi tulaga, foma'i nifo ma isi foma'i fa'apitoa ua fa'amaonia
- vaila'au fa'afoma'i e maualalo le tau
- togafitiga e leai se totogi ma le nofo i se falema'i a le malo.

Pe fa'apefea ona lesitala i le Medicare

E mafai ona e lesitala mo le Medicare i le:

- aga'i atu i luga o le upega tafailagi e auala atu i lou myGov account
- fa'atumuina o se pepa talosaga mo le Medicare.

O le a matou lesitalaina oe o se tagata to'atasi mo le Medicare Safety Nets e avea ma se vaega o lou lesitala. E mafai ona lesitala e avea ma se ulugali'i po o se aiga pe a mana'omia.

Mo nisi fa'amatalaga i le Gagana Fa'aperetania e uiga i Medicare Safety Nets, aga'i i le **servicesaustralia.gov.au/safetynet**

Lesitala i luga o upega tafailagi

E mafai ona e lesitala i luga o upega tafailagi le Medicare e avea ma se tagata to'atasi po'o se aiga e auala atu i le myGov. Mo le lesitala i luga o upega tafailagi e mana'omia e oe ma tagata o lou aiga ona:

- nofo i totonu o Australia
- iai se tusifolau po'o se ImmiCard
- iai fa'amatalaga o se visa aoga mai le Department of Home Affairs pe afai o oe e te le sitiseqi Ausetalia.

Afai e te lesitala i le Medicare e fa'aaoga lau myGov account, e mafai ona siaki le alualu i luma o lau talosaga.

Matou te fesili atu e fa'aopopo fa'amatalaga o lau account a le faletupe e totogi atu ai au tupe Medicare. Ia saunia au fa'amatalaga tau faletupe.

E mana'omia ona e auina mai pepa lagolago e fuafua i le tulaga o lo'o e iai. Atonu e mana'omia le fa'aliliuina o au pepa. Afai e le'o i le Gagana Fa'aperetania e mafai ona matou fa'aliliu fua.

Mo nisi fa'amatalaga i le Gagana Fa'aperetania i pepa e te mana'omiaina, aga'i i le **servicesaustralia.gov.au/enrolling-medicare**

Afai e te mana'o e lesitala o se aiga, e mana'omia ona e aumaia fa'amatalaga ma pepa fa'amaonia a tamaiti i lalo o le 15 tausaga le matutua.

Afai e te mana'o e aofia se tagata e 15 tausaga pe matua atu, e tataua ona e avea i le tagata lea lou

numera talosaga i luga o upega tafailagi a le myGov.

E mana'omia ona aumai e latou le numera lea aua le auina mai o latou fa'amatalaga ma pepa fa'amaonia mo le fa'amae'aina o latou Medicare talosaga. Mo le faia o lea auala e mana'omia o a latou myGov account.

E mafai ona e talosagaina aga'i i le 8 o isi tagata i lou tusi talosaga i luga o upega tafailagi. Afai e mana'omia le fa'aopopoina o nisi tagata e tatau ona e fa'aaogaina le Medicare tusi talosaga, aga'i i le **servicesaustralia.gov.au/ms004**

Fa'aauauina o le agava'a mo le Medicare i luga o le upega tafailagi

E mafai ona fa'aauauina le agava'a mo le Medicare i luga o le upega tafailagi, e fuafua i lou tulaga ma le tulaga a lou aiga. O le a e mauaina se fa'amanatu e ala i lau myGov account pe a mafai ona fa'aauauina.

E tatau ona e saina i totonu o lau myGov e tu'uina atu fa'amatalaga ma pepa fa'amaonia o lou tagata e fa'amae'a ai le fa'aauauina.

Afai e le mafai ona e fa'aauauina i luga o le upega tafailagi, fa'atumu le pepa talosaga mo le Medicare i le **servicesaustralia.gov.au/ms004**

Lesitala e fa'aaogaina o tusi talosaga

E mana'omia lou fa'atumuina o se tusi talosaga a le Medicare, aga'i i le **servicesaustralia.gov.au/ms004**

E mafai ona e meli pe imeli pepa ua mae'a ona fa'atumu ma pepa lagolago i le **MES@servicesaustralia.gov.au**. Afai e te imeli mai ia i matou, fa'apopo ma le Medicare lesitala i le laina mataupu tau imeli.

E mana'omia lou aumaia o pepa lagolago e fuafua i luga o ou tulaga. Atonu e mana'omia ona fa'aliliu fa'amatalaga i au pepa lagolago. Afai e le'o i le Gagana Fa'aperetania, e mafai ona matou fa'aliliu fua.

Mo nisi o fa'amatalaga i le Gagana Fa'aperetania e uiga i pepa e te mana'omia, aga'i i le **servicesaustralia.gov.au/enrolling-medicare**

Medicare card

E maua lau Medicare card ile meli pe a lesitala. Matou te lafoina atu i le tuatusi na e tu'uina mai. E mafai fo'i ona e maua se kopi fa'atenikolosi o lau Medicare card i lau myGov app.

E tatau ona feso'ota'i muamua le Medicare i lau myGov account. Ona saina i totonu o le myGov app ma fa'aopopo i lau myGov wallet.

Mo nisi fa'amatalaga i le Gagana Fa'aperetania e uiga i le myGov app, aga'i ile **my.gov.au/app**

E te mana'omia se Medicare card aloai'a e:

- talosaga penefiti Medicare
- asiasi i se foma'i e faia pili tetele
- togafitia e pei o se tagata gasegase lau tele i se falema'i a le malo
- maua ai ni vaila'au fa'afoma'i i se tau maualalo.

O lau Medicare card e mafai fo'i ona fesoasoani pe afai o oe ose ma'i tumaoti o lo'o faia togafitiga ile falema'i lautele po'o le falema'i tuma'oti.

E mafai ona matou avatua le maualuga o card e 2 i se aiga. Afai o oe e 15 pe matua atu, e mafai ona maua lau oe Medicare card.

Afai ua leiloa lau Medicare card, e mafai ona maua se card fou pe a fa'aaoga lau Medicare account i luga o upega tafailagi po'o le myGov app.

Mo nisi fa'amatalaga i le Gagana Fa'aperetania, aga'i i le servicesaustralia.gov.au/medicarecard

Lesitala fa'amatalaga o lau faletupe

Matou te mana'omiaina fa'amatalaga o lau faletupe e totogi sa'o atu ai ou penefiti Medicare ia te oe. Afa'i e le'o ia i matou lou fa'amatalaga, o le a matou taofia lou penefiti se'i e fa'ailoa mai.

E mafai ona lesitala ou fa'amatalaga o lau faletupe e fa'aaoga ai:

- lau Medicare account i luga o upega tafailagi e ala atu i le myGov
- le myGov app.

E tatau ona:

- la ilou Medicare card ma fa'amatalaga a lau faletupe (BSB, numera o le account ma le igoa o le account) ma oe pe a e lesitala
- fa'ailoa mai ia i matou pe a sui ou fa'amatalaga.

Mo nisi fa'amatalaga i le Gagana Fa'aperetania, aga'i i le servicesaustralia.gov.au/medicareservices

Talosagaina

E mafai ona e talosaga mo auaunaga tausii soifua maloloina mo seisi o lo'o lisi i luga o lau Medicare card.

E mafai e le aufaigaluega i le ofisa o lau foma'i ona tu'uina atu le tagi e fai ma ou sui pe a latou ofo mai se tagi fa'aeletoroni. Afai e le mafai e le ofisa o lau foma'i ona fai lau talosaga e avea ma ou sui, e mafai ona e tu'uina atu se talosaga:

- e fa'aaoga ai lau Medicare account i luga o upega tafailagi e auala atu i le myGov
- i le auai atu fa'aletino i se nofoaga autu o auaunaga
- i le lafoina o se Medicare Claim form (MS014) ua uma ona fa'atumu.

E mafai fo'i ona e talosaga mo se isi tagata i luga o se isi Medicare card pe afai na e totogia le tautua. E le mafai ona faia nei auala i luga o upega tafailagi.

Mo nisi fa'amatalaga e uiga i filifiliga eseese ma talosaga i le Gagana Fa'aperetania, aga'i i le servicesaustralia.gov.au/medicareclaiming

Reciprocal Health Care Agreements (MaliegaTausi Soifua Maloloina)

Medicare na te le totogiina ni togafitiga pe a e malaga atu i atunu'u i fafo. Peita'i, ua sainia e le Malo a Australia se Reciprocal Health Care Agreements (RHCA) ma nisi o atunu'u e totogi togafitiga fa'apitoa mo Tagata Ausetalia a'o latou asiasi atu i na atunu'u.

O tagata asiasi mai i na atunu'u e mafai ona latou maua ni 'au'aunaga fa'alesoifua maloloina ma vaila'au fa'afoma'i taugofie a'o i totonu o Australia.

Mo nisi fa'amatalaga i le RHCA i le Gagana Fa'aperetania, aga'i i le servicesaustralia.gov.au/rhca

Medicare account i luga o upega tafailagi

E faigofie ona fai auala fa'apisinisi fa'atasi ma matou i so'o se taimi ma i so'o se mea. E mafai ona e faia le tele o mea vave ma faigofie e aunoa ma le tau vala'au pe asiasi mai.

E mafai ona e resitala mo se Medicare account i luga o le upega tafailagi e auala atu i le myGov. O se auala saogalemu mo oe e fai ai lau galuega fa'apisinisi ma Medicare i taimi e talafeagai ma oe.

Fa'aaoga lau Medicare account i luga o upega tafailagi e fai ai sau talosaga, fa'afou au fa'amatalaga patino ma fa'amatalaga a lou faletupe pe talosagaina se Medicare card e suia po'o le fa'alua. E mafai fo'i ona e va'ai i fa'amatalaga o tui puipui ma le tele o isi mea.

Mo lou silafia o se auala e lesitala ai i le gagana Fa'aperetania, agai i le **servicesaustralia.gov.au/medicareonline**

Mo nisi fa'amatalaga

- Aga'i i le **servicesaustralia.gov.au/medicareservices** mo nisi fa'amatalaga i le Gagana Fa'aperetania
- Aga'i i le **servicesaustralia.gov.au/yourlanguage** e mafai ona e faitau, fa'alogo iai pe matamata i fa'amatalaga i lau gagana
- Vala'au le **131 202** talanoa mai ia i matou i lau gagana e fa'atatau i totogi ma 'au'aunagaa le Centrelink
- Vala'au le **132 011** mo le Medicare ma le **131 272** mo Child Support. Fa'ailoa mai pe afai e mana'omia se fa'aliliu 'upu ona matou taumafai e fa'aavanoa se tasi faifua
- Asiasi i se nofoaga mo auaunaga.

Fa'aaliga: o telefoni mai lou fale i le numera '13' mai so'o se itu o Australia e totogi i se tau ua fa'atulagaina. O lēna tau e ono suia mai le tau o telefoni fa'alotoifale ma e ono mafai fo'i ona ese'ese i le va o tautua tau telefoni. O telefoni i le numera '1800' mai lau telefoni fale e lē totogia. O telefoni mai telefoni lautele po'o telefoni feavea'i e ono taimia ma totogi isē tau maualuga atu.

Disclaimer (Lē mafai ona talosaga ia toe totogi)

O fa'amatalaga i totonu o lenei lomiga ua fuafuaina na 'ose ta'iala mo totogi ma auaunaga. O lau matāfai, o le filifili lea pe e te mana'o e te talosaga mo sē totogi ma faia sau talosaga, e tusa ai ma lou tulaga fa'apitoa.



Medicare is Australia's health care system

Medicare helps cover the cost of some health care services.

How Medicare works

We provide payments and services that can help when you or someone you care for use health care services or buy medicines.

If you are eligible, Medicare helps with:

- free or cheaper treatment by doctors, specialists, optometrists, and in some cases dentists and other approved health professionals
- low cost medicine
- free treatment and accommodation in a public hospital.

How to enrol in Medicare

You can enrol in Medicare either:

- online through your myGov account
- by completing a Medicare enrolment form.

We will register you as an individual for the Medicare Safety Nets as part of your enrolment. You can register as a couple or family if you need.

For more information in English about Medicare Safety Nets, go to servicesaustralia.gov.au/safetynet

Enrolling online

You can enrol online in Medicare as either an individual or a family through myGov. To enrol online you and your family members need to:

- live in Australia
- have a current passport or ImmiCard
- have valid visa details from the Department of Home Affairs if you're not an Australian citizen.

If you enrol in Medicare using your myGov account, you can track the progress of your application.

We will ask you to add your bank account details so we can pay you Medicare payments. Have your banking details ready.

You need to give us supporting documents depending on your circumstances. You may need to have your documents translated. If they are not in English we can translate it for free.

For more information in English about what documents you may need, go to servicesaustralia.gov.au/enrolling-medicare

If you want to enrol as a family, you need to give us details and identity documents for any children under 15.

If you want to include someone 15 or older, you need to give that person your myGov online application number.

They need the number to give us their details and identity documents to complete their Medicare enrolment. To do this they need their own myGov account.

You can only enrol up to 8 other people in your online application. If you need to enrol more people you need to use the Medicare enrolment form, go to **servicesaustralia.gov.au/ms004**

Extending Medicare eligibility online

You may be able to extend your Medicare eligibility online, it depends on you and your family's situation. You will get a reminder through your myGov account if you can extend it.

You need to sign into your myGov account to provide details and identity documents to complete the extension.

If you cannot extend online, complete the Medicare enrolment form at **servicesaustralia.gov.au/ms004**

Enrolling with a form

You need to complete a Medicare enrolment form, go to **servicesaustralia.gov.au/ms004**

You can either mail or email the completed form and supporting documents to **MES@servicesaustralia.gov.au**. If you email us, include 'Medicare enrolment' in the email subject line.

You need to give us supporting documents depending on your circumstances. You may need to have your documents translated. If they are not in English we can translate it for free.

For more information in English about what documents you may need, go to **servicesaustralia.gov.au/enrolling-medicare**

Medicare card

You will get a Medicare card in the mail when you are enrolled. We will send it to the address you give us. You can also get a digital copy of your Medicare card in the myGov app.

You need to link Medicare to your myGov account first. Then sign in to the myGov app and add it to the myGov wallet.

For more information in English about the myGov app, go to **my.gov.au/app**

You need a valid Medicare card to:

- claim Medicare benefits
- visit a doctor who bulk bills
- get treated as a public patient in a public hospital
- get some medicines at a lower cost.

Your Medicare card can also help if you are a private patient getting treatment in a public or private hospital.

We can issue a maximum of 2 cards to a family. If you are 15 or older, you can get your own Medicare card.

If your Medicare card is lost or stolen, you can get a new one using your Medicare online account or the myGov app.

For more information in English, go to **servicesaustralia.gov.au/medicarecard**

Register your bank account details

We need your bank account details to pay your Medicare benefits to you. If we don't have your

details, we'll hold your benefit until you tell us.

You can register your bank account details using:

- your Medicare online account through myGov
- the myGov app.

You need to:

- have your Medicare card and bank account details (BSB, account number and account name) with you when you register
- let us know if your details change.

For more information in English, go to **servicesaustralia.gov.au/medicare/services**

Claiming

You can claim for health care services for anyone listed on your Medicare card.

Staff at your doctor's office can submit the claim on your behalf if they offer electronic claiming. If your doctor's office cannot submit the claim on your behalf, you can submit a claim:

- using your Medicare online account through myGov
- in person at a service centre
- by post by completing a Medicare Claim form (MS014).

You can also claim for someone on another Medicare card if you have paid for the service. You cannot do this online.

To find out more about claiming options in English, go to **servicesaustralia.gov.au/medicare/claiming**

Reciprocal Health Care Agreements

Medicare does not cover treatment when you go overseas. However, the Australian Government has signed Reciprocal Health Care Agreements (RHCA) with some countries to cover Australians for the cost of essential medical treatment while they are visiting those countries.

Visitors from those countries may also be able to get some health services and cheaper medicines when they are in Australia.

To find out more about the RHCA in English, go to **servicesaustralia.gov.au/rhca**

Medicare online account

It is easy to do business with us anytime and anywhere. You can do most things quickly and easily without needing to call or visit us.

You can register for a Medicare online account through myGov. It is a secure way for you to do your business with Medicare when and where it suits you.

Use your Medicare online account to make a claim, update your personal and bank details or request a replacement or duplicate Medicare card. You can also view immunisation statements and much more.

To find out how to register in English, go to **servicesaustralia.gov.au/medicare/online**

For more information

- Go to **servicesaustralia.gov.au/medicare/services** for more information in English
- Go to **servicesaustralia.gov.au/yourlanguage** where you can read, listen to or watch information in your language
- Call **131 202** to speak with us in your language about Centrelink payments and services
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.