



Australian Government




Services  
Australia

# Using Centrepay to pay for clothing and footwear?

**From 3 November 2025, these services  
will not be available through Centrepay.**

If you have existing payments, they can continue  
until 1 November 2026, unless one of the  
following occurs earlier:

- you pay it out
- you cancel it
- the business is removed from Centrepay.



[servicesaustralia.gov.au/centrepay](https://servicesaustralia.gov.au/centrepay)

# What you need to know

After **3 November 2025** you cannot:

- ❌ start a new deduction
- ❌ restart a deduction if you cancel your current one
- ❌ increase your deduction.

If you cancel your deduction, you can ask the business for a refund.



To learn more about these changes,  
go to **[servicessaustralia.gov.au/centrepay](https://servicessaustralia.gov.au/centrepay)**

If you are in financial hardship, find information at  
**[servicessaustralia.gov.au/manageyourmoney](https://servicessaustralia.gov.au/manageyourmoney)**