



Australian Government



Services
Australia

Using Centrepay to pay for whitegoods, furniture or electrical appliances?

From 3 November 2025, these services will not be available through Centrepay unless bought with a No Interest Loan.

If you have existing payments, they can continue until 1 November 2026, unless one of the following occurs earlier:

- you pay it out
- you cancel it
- the business is removed from Centrepay.



servicesaustralia.gov.au/centrepay

What you need to know

After **3 November 2025** you cannot:

- ❌ start a new deduction
- ❌ restart a deduction if you cancel your current one
- ❌ increase your deduction.

If you cancel your deduction, you can ask the business for a refund.



To learn more about these changes,
go to **servicessaustralia.gov.au/centrepay**

If you are in financial hardship, find information at
servicessaustralia.gov.au/manageyourmoney