



Continuing residential aged care recipient opting into the new arrangements from 1 November 2025 (AC022)

When to use this form

Use this form to opt in to the new fees and payment arrangements that came into effect **on 1 November 2025** if you are a continuing residential aged care recipient.

You do not need to use this form if you access Support at Home services as contribution arrangements are determined by the date you were assessed as eligible for in-home care.

Eligibility

You can opt in to the new arrangements if any of the following apply. You:

- were approved for, or receiving home care on **12 September 2024**
- were in residential care **on 31 October 2025** and have not spent **more than 28 days** outside of care, other than approved leave, although exceptions may apply in some circumstances
- move to a new service, **or are remaining in the same service and wanting to opt in on or after 1 November 2025**.

You may automatically be covered by the new arrangements if you move from home care into residential care or spend **more than 28 days** outside of care (not on approved leave).

Important information

Before opting in to the 1 November 2025 fee arrangements, note that changes to your fee arrangements are **permanent**, and you cannot return to your previous fees.

To get an estimate of what your aged care fees may be under the 1 November 2025 rules, you can complete an aged care calculation of your cost of care with Services Australia or the Department of Veterans' Affairs (DVA). You can also get an estimate of your costs at **myagedcare.gov.au**

Information about the fees is available in **New Arrangements for Aged Care – from 1 November 2025**. To view or download this document, go to **health.gov.au**

To start opting in to the 1 November 2025 arrangements give this completed form to:

- your new registered provider **before** commencing care with them if you are moving
- your current provider if changing your fee arrangements and not moving.

Your registered provider will send a copy of the completed form to Services Australia.

You will need to contact Services Australia or the Department of Veterans' Affairs to complete a means assessment to determine your fees and payments under your new fee arrangements.

If you choose to be assessed under the 1 November 2025 rules, your accommodation payment (Refundable Accommodation Deposit or Contribution) may be subject to a retention amount, and indexation of Daily Accommodation Payments. For more information, go to **health.gov.au**

For more information

For aged care fee information, go to **servicesaustralia.gov.au/agedcare**
call Services Australia on **1800 227 475** or DVA on 1800 VETERAN (**1800 838 372**) Monday to Friday, 8 am to 5 pm.

We have Aged Care Specialist Officers (ACSOs) who are part of My Aged Care face-to-face services who can help with your aged care matters. To book an appointment with an ACSO, go to **servicesaustralia.gov.au/myagedcarefacetoface** visit a service centre or call **1800 227 475** Monday to Friday, 8 am to 5 pm.

For more information about aged care reforms, go to **myagedcare.gov.au**

For subsidies and supplements information, go to **servicesaustralia.gov.au/providing-aged-care** or call **1800 195 206** Monday to Friday, 8.30 am to 5 pm.

Filling in this form

You can complete this form on your computer using Adobe Acrobat Reader, or you can print it.

For help on how to fill in our forms, go to **servicesaustralia.gov.au/formhelp**

If you have a printed form:

- Use black or blue pen.
- Print in BLOCK LETTERS.
- When you see a box like this ☐ **Go to 1** skip to the question number shown.

Care recipient details

1 Care recipient ID (if known)

2 Dr ☐ Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Mx ☐ Other

Family name

First given name

Second given name

3 Date of birth (DD MM YYYY)



MCA0AC022 2511

4 Gender

Male ☐

Female ☐

Non-binary ☐

5 Read this before answering the following questions.

If you have not received written information from your registered provider (existing or new) about changes to your fees and payments, and a copy of **New Arrangements for Aged Care – from 1 November 2025**, you will not be able to change to the 1 November 2025 fee arrangements and the application **will not** be accepted.

Has your registered provider (existing or new) given you written information advising you that choosing to opt in to the new arrangements may result in a permanent change to your fees and payments?

No ☐

Yes ☐

6 Has your new registered provider given you a copy of **New Arrangements for Aged Care – from 1 November 2025**?

No ☐

Yes ☐

7 What date do you want to start your new fee arrangements **with your existing provider** under the 1 November 2025 rules from?

This date **must be in the future** and must be the first day of the chosen month.

Discuss the proposed date with your existing provider before you complete this form.

(DD MM YYYY)

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Privacy notice

- 8 The privacy and security of your personal information is important to us, and is protected by law. We collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacypolicy

Declaration

9 I declare that:

- the information I have provided in this form is complete and correct.

I understand that:

- by signing this form, I am choosing to opt in to the new fees and payment arrangements under the *Aged Care Act 2024* (the new arrangements)
- once I have signed and submitted this form, I cannot go back to my previous fees and payment arrangements
- giving false or misleading information is a serious offence.

A registered nominee can sign this form on behalf of the care recipient.

Care recipient's signature



Date (DD MM YYYY)

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or

Registered nominee's full name

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Registered nominee's signature



Date (DD MM YYYY)

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Returning this form

Return the completed form to your registered provider.

The registered provider must return the completed form either:

- before the date of change at question 7
- within 28 days of the entry event where the care recipient has moved to a new service.

Registered providers can return the completed form:

- online**, using the Aged Care Provider Portal.
For more information, go to servicesaustralia.gov.au/agedcareportal
- by post to
Services Australia
Aged Care Payments Team
PO Box 7854
CANBERRA BC ACT 2610