Changes to Carer Payment means there’s now more flexibility for how you can arrange your work commitments week to week. You can still work 100 hours in a 4 week period but now you decide how you spread those hours out in that time. That means you can work more than 25 hours in any week, you just can’t work more than 100 hours in a 4 week period.

The change also means you now don’t need to report training, study, volunteering or travel time to and from work.

If you sometimes work more than 100 hours, you’ll still be able to use respite days so you can keep your payment. And you only need to use respite days for the hours over the limit, not the full week.

You still need to report your income and the hours you spend working every fortnight. You can do this through your Centrelink online account or your Express Plus Centrelink mobile app, or by calling the Centrelink reporting line or the disability, sickness and carers line.

We may suspend your payment for up to 6 months instead of cancelling it if you work over 100 hours in a 4 week period and don’t have respite days, or earn too much employment income.

During your suspension period, you’ll be able to keep your Pensioner Concession Card.

If your circumstances change during your 6 month suspension, we can restore your payment if your work hours reduce, or your employment income reduces.

To find out more go to servicesaustralia.gov.au/carerpaymentwork.