

When to use this form



Use this form to tell us about your living arrangements so we can assess your correct entitlement to payment at either the single or partnered rate. This may be for future entitlements, payments received in the past or assessing entitlements for past periods, for example, family assistance.

We may need you to fill in this form even if you do not share accommodation with your ex-partner. This is so we can pay you the right amount for your situation.

We usually need a completed form from both you and the ex-partner named in this form to do our assessment.

If you have a partner, you will need to complete a **Partner details (MOD P)** form.

If the person you live with is not your ex-partner, you will need to complete a **Relationship details (SS284)** form.

If you do not have a form you need, go to servicesaustralia.gov.au/forms

Once you have returned the form(s), we may need to talk to you.

When you separate

If you have separated from your partner and have not already told us, you must do so. You can tell us about your separation online or by completing a **Separation details (MOD S)** form. You cannot tell us about your separation on this form.

Keeping your information safe

If your relationship or living arrangements have changed, there are things you need to do to keep your personal information safe.

Changing your passwords or PIN will make sure only you have access to your myGov and online accounts.

For more information, go to servicesaustralia.gov.au/keepinformationsafe

How do we assess your relationship?

To assess your relationship and decide if you are a member of a couple, we will consider the following:

- financial arrangements
- nature of the household
- social aspects of the relationship
- sexual relationship
- nature of commitment.

For more information on how we assess your relationship, go to servicesaustralia.gov.au/moc

Relationships and safety concerns

If you need to tell us about a change in your living arrangements or relationship and you are concerned about your safety, there may be support we can provide. We can support you if you are in, have left, or are preparing to leave a family and domestic violence situation.

If your ex-partner gets a payment or service from us, we must tell them about the outcome of the relationship assessment. We will do this by sending them a letter of our decision. If you have concerns for your safety, we can refer you to a social worker to discuss your options.

If any of the questions in this form cause you distress or you are affected by family and domestic violence, you may wish to speak to a social worker. You can call us on **132 850** or visit one of our service centres and ask to speak to a social worker.

For more information, go to servicesaustralia.gov.au/domesticviolence

Family Tax Benefit

If you receive Family Tax Benefit Part A and separate, to get more than the base rate you will need to take reasonable steps to obtain child support from the other parent. To make an application for child support online, go to servicesaustralia.gov.au/childsupport

If you separate and will share care of the children or the number of children in your care has changed, you will need to complete and return a **Details of your child's care arrangements (FA012)** form. If you do not have this form, go to servicesaustralia.gov.au/forms

If you cannot answer the questions

It is important that you answer all questions and give as much detail as you can. If you are not able to give any of the information asked for, say so on the form.

Having a partner

We consider you to have a partner and be a member of a couple if you are either:

- married
- in a registered relationship. This is when your relationship is registered under a law of a state or territory.
- in a de facto relationship. This is when you and your partner are in a marriage like relationship but you are not married or in a registered relationship.

We may still consider you a member of a couple if you are not actually living with your partner. For example, your partner may fly-in fly-out or live away for work, like military or oil rig workers.

For more information, go to servicesaustralia.gov.au/moc

How to choose a suitable referee

Your referee must be 18 or older and not be your:

- parent, step parent, sibling or child
- correspondence nominee
- most recent ex-partner.

Your referee should also be familiar with your circumstances.

It is preferable that a referee be a person of some standing in the community. For example, a minister of religion, doctor, police officer, counsellor, social or welfare worker, solicitor, or community leader.

Services Australia may contact your referee to discuss your current relationship status.

For more information



If you need to call us, go to servicesaustralia.gov.au/phoneus

Information in your language

We can translate documents you need for your claim or payment for free.

To speak to us in your language, call **131 202**.



Hearing and speech assistance

If you have a hearing or speech impairment, you can use:

- the National Relay Service **1800 555 660**, or
- our TTY service on **1800 810 586**. You need a TTY phone to use this service.

For more information about help with communication, go to servicesaustralia.gov.au and search 'other support and advice'.

Section 1 – your details and relationship with another person

Filling in this form

You can complete this form on your computer using Adobe Acrobat Reader, or you can print it.

For help on how to fill in our forms, go to servicesaustralia.gov.au/formhelp

If you have a printed form:

- Use black or blue pen.
- Print in BLOCK LETTERS.
- Where you see a box like this ☐ **Go to 1** skip to the question number shown.

Your details

1 Your Customer Reference Number (if known)

Your name

Family name

First given name

Second given name

Your date of birth (DD MM YYYY)

2 Has your phone number changed since you last told us?

No ☐ **Go to next question**

Yes ☐ **Give details below**

Your contact phone number (including area code)

Is the phone account in your name?

No ☐

Yes ☐

3 Your permanent address

Postcode

Your relationship with another person

4 Read this before answering the following questions.

We may decide you are a member of a couple based on an assessment of your relationship or living arrangements. This could be someone you live with or someone who lives separately to you. This could also be your ex-partner.

Where the words 'ex-partner' appear in this form, they refer to the person you name below.

Ex-partner's Customer Reference Number (if known)

Ex-partner's family name

Ex-partner's first given name

Ex-partner's second given name

Ex-partner's date of birth (DD MM YYYY)

5 Ex-partner's contact phone number (including area code)

6 Are you experiencing family and domestic violence?

Any information you give us is private. It will only be used to help connect you with the right services and support. This question is so you receive the right help for your current circumstances if you may be at risk due to violent, threatening, coercive or controlling behaviour by someone else. If you are not sure how to answer this question or would like more information you can contact us on **132 850** or visit one of our service centres and ask to speak to a social worker. You can contact us at any time in the future if your circumstances change and you need support.

No ☐ **Go to 9**

Yes ☐ **Go to next question**



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7 Is the family and domestic violence in relation to your ex-partner (named at **Question 4**)?

No ☐ Go to next question

Yes ☐ If your ex-partner gets a payment or service from us, we are legally required to tell them about our decision once the relationship assessment has been completed.

Go to next question

8 Read this before answering the following question.

If you have concerns for your safety, a social worker can contact you to discuss your support options.

Would you like a social worker to contact you?


When a social worker contacts you, the call will display as a private number.

No ☐

Yes ☐

9 Are you partnered to someone else, whether living in the same household or not?

No ☐ Go to next question

Yes ☐  You will need to complete and return a **Partner details (MOD P)** form. If you do not have this form, go to servicesaustralia.gov.au/forms

Go to 45

10 Is your ex-partner the partner of anyone else, whether living in the same household or not?

No ☐ Go to next question

Yes ☐ Go to 45

I do not know ☐ Go to next question

11 Read this before answering the following questions.

We may still consider you a member of a couple if you are not physically living with your partner.

For example, your partner may fly-in fly-out or live away for work, like military or oil rig workers.

How do you describe your relationship with your ex-partner?


Tick **one** of the boxes below to describe your relationship status right now.

Friend or housemate ☐ Go to next question

Boyfriend or girlfriend ☐ Go to next question

Non-binary relationship ☐ Go to next question

Separated ☐ Go to next question

Partner (Married, registered or de facto) ☐  You will need to complete and return a **Partner details (MOD P)** form. If you do not have this form, go to servicesaustralia.gov.au/forms

Go to 45

Other ☐ Give details below

How do you describe your relationship with your ex-partner?

12 Does the property where you live have a separate self-contained area, for example, a granny flat, caravan or converted garage?

A self-contained area is a place which includes separate or private sleeping, cooking and bathroom facilities.

No ☐ Go to 15

Yes ☐ Who lives in the self-contained area?

Tick one only

I do ☐ Go to next question

Ex-partner ☐ Go to next question

Me and my ex-partner ☐ Go to 15

No-one ☐ Go to 15

Third party ☐ Give details below

Go to 15

13 What type of self-contained accommodation do you or your ex-partner live in?

Tick one only

Caravan ☐

Granny flat ☐

Separate area
attached to property ☐

Other ☐ ► Give details below

14 What areas or facilities do you or your ex-partner have private (sole) access to, within the self-contained accommodation?

Tick all that apply

Bedroom ☐

Kitchen ☐

Bathroom ☐

No areas ☐

► *Go to next question*

Bedroom, kitchen
and bathroom ☐ ► **Go to 45**

Section 2 – living arrangements

Financial arrangements

- 15** Do you or your ex-partner own the home you currently live in (including paying it off)?

No ☐ **Go to 18**

Yes ☐ Give details below

Tick one only

We own the home together ☐ **Go to next question**

I own the home on my own ☐ **Go to 19**

I, or we, own the home with another person ☐ **Go to 19**

My ex-partner owns the home ☐ **Go to 18**

- 16** Is your home still being paid off?

No ☐ **Go to next question**

Yes ☐ Give details below

What are the total mortgage repayments?

\$ per month

How much of this do **you** pay?

\$ per month



Provide your latest loan account statement.

- 17** Has the home been listed for sale?

No ☐ **Go to 19**

Not yet but ☐ **Go to 19**
plan to list

Yes ☐ Give details below

Tick one only

Property settlement ☐ **Go to 19**
proceedings have not begun

Property settlement ☐ Give details below
proceedings have begun.

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Go to 19

If you need more space, provide a separate sheet with details.

- 18** Do you pay rent, board or lodgings at the place where you currently live?

No ☐ Give details below about why you **do not** pay for your accommodation.

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Yes ☐ Give details below

Tick one only

Accommodation expenses are split ☐ **Go to next question**
equally amongst all residents

Accommodation expenses are not ☐ Give details below
split equally amongst all residents.

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If you need more space, provide a separate sheet with details.

19 Do you share any other real estate assets jointly with your ex-partner, such as investment properties, business properties, caravan sites or moorings?

No ☐ ➤ Go to next question

Yes ☐ ➤ Give details below

Tick all that apply

Investment properties ☐

Business properties ☐

Caravan sites ☐

Moorings ☐

Other ☐ ➤ Give details below

Do you plan to sell or change these joint assets?

No ☐ ➤ Give details below about why you **do not** plan to sell or change these joint assets

Yes ☐ ➤ Give details below about when you plan to sell or change these joint assets

If you need more space, provide a separate sheet with details.

20 Do you and your ex-partner have any joint accounts (including bank, credit and store cards)?

No ☐ ➤ Go to next question

Yes ☐ ➤ Give details below



Provide a copy of the latest statement(s) of your current joint account(s).

Name of financial institution the account is held with

Type of account

What is the purpose of the joint account?

Tick all that apply

Shared rent or utilities only ☐

Joint savings account ☐

Joint mortgage ☐

Joint credit card(s) ☐

Other ☐ ➤ Give details below

Do you plan to separate this account?

No ☐ ➤ Give details below about why you **do not** plan to separate this account

Yes ☐ ➤ Give details below about when you plan to separate this account

If you need more space, provide a separate sheet with details.

21 Do you and your ex-partner have access to any of each other's account(s) (including bank, credit and store cards)?

No ☐ ➤ Go to next question

Yes ☐ ➤ Give details below

Tick all that apply

I have access to my ☐
ex-partner's account(s)
My ex-partner has access to ☐
my account(s)

Why do you or your ex-partner have access?

If you need more space, provide a separate sheet with details.

22 Do you and your ex-partner have any outstanding joint debts on credit cards, hire purchase, store accounts or personal loans?

No ☐ ➤ Go to next question

Yes ☐ ➤ Give details below

Describe the debt type

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Date when debt occurred (DD MM YYYY)

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Arrangement(s) for repaying this debt

What are the arrangements for separating the debt?

If you need more space, provide a separate sheet with details.

23 **Since separating**, have you and your ex-partner purchased any of the following items together?

No ☐ ➤ Go to next question

Yes ☐ ➤ Give details below

Tick all that apply

Date purchased (DD MM YYYY)

Car ☐

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Caravan ☐

--	--	--

Furniture ☐

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Household appliances ☐

--	--	--

Electrical items ☐

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Other (Give details) ☐

Why did you purchase the items jointly?

What are the arrangements for the jointly owned items if either of you move out?

If you need more space, provide a separate sheet with details.

24 Give information about the payment of the following household expenses.

Phone and internet

Do you share the payment of a landline, internet or mobile phone with your ex-partner?

No ☐ ► Who pays for it?

Yes ☐ ► What is the arrangement for sharing the payment?

Electricity

Do you share the payment with your ex-partner?

No ☐ ► Who pays for it?

Yes ☐ ► What is the arrangement for sharing the payment?

Gas

Do you share the payment with your ex-partner?

No gas connected ☐

No ☐ ► Who pays for it?

Yes ☐ ► What is the arrangement for sharing the payment?

Food

Do you share the food or shopping expenses with your ex-partner?

No ☐ ► Who pays for it?

Yes ☐ ► What are the arrangements for sharing this expense?

25 Do you and your ex-partner jointly own any of the following insurance policies?

No ☐ ► *Go to next question*

Yes ☐ ► Give details below

Tick all that apply

Private medical ☐

House or contents insurance ☐

Vehicle insurance ☐

Other policies ☐ ► Give details below

Do you plan to cancel or change the joint insurance policies?

No ☐ ► Give details below about why you **do not** plan to cancel or change the joint insurance policies

Yes ☐ ► Give details below about the planned cancellation or change

26 Is your ex-partner nominated as a beneficiary under your will, superannuation or life insurance?

Do not have ☐ *Go to next question*
these policies

No ☐ *Go to next question*

Yes ☐ Give details below

Tick all that apply

Will ☐

Superannuation ☐

Life insurance ☐

Other ☐

Do you plan to cancel or change your beneficiary?

No ☐ Give details below about why you **do not** plan to
cancel or change your beneficiary

Yes ☐ Give details below about your plan to cancel or
change your beneficiary

Nature of the household

27 Do you and your ex-partner share a bedroom?

No ☐ *Go to next question*

Yes ☐ Give details below about why you share a bedroom.

28 Who does the following household tasks?

Cleaning

Tick one only

I do ☐

Ex-partner ☐

We both do ☐

Third party ☐ Give details below

Washing

Tick one only

I do ☐

Ex-partner ☐

We both do ☐

Third party ☐ Give details below

Gardening

Tick one only

Does not apply ☐

I do ☐

Ex-partner ☐

We both do ☐

Third party ☐ Give details below

General maintenance

Tick one only

I do ☐

Ex-partner ☐

We both do ☐

Third party ☐ Give details below

29 Are there any dependent children younger than 16 regularly living or staying at your address?

No ☐ **Go to 31**

Yes ☐ Give details below

Do you and your ex-partner **both** look after the child(ren)?

No ☐ **Go to next question**

Yes ☐ What are the current care arrangements for the child(ren)?

If you need more space, provide a separate sheet with details.

30 Have you and your ex-partner discussed or made any child support arrangements?

No ☐ Why have you not made any child support arrangements?

Go to 31

Yes ☐ What are the arrangements?

Private Collect ☐

Child Support Collect ☐

Social aspects

31 Do relatives, friends or regular associates (including social media contacts) consider you and your ex-partner to be partnered?

For example, are you and your ex-partner invited out as a couple.

No ☐ **Go to next question**

Yes ☐ Give details below

32 **Since separating**, have you ever claimed that you and your ex-partner were partnered to any businesses or government agencies?

For example, financial institution, Medicare, Australian Taxation Office.

No ☐ **Go to next question**

Yes ☐ Give details below explaining why, including the dates

If you need more space, provide a separate sheet with details.

33 Do you share social and leisure activities with your ex-partner?

For example, sporting events, family occasions, movies, holidays or other activities.

No ☐ ► *Go to next question*

Yes ☐ ► What sort of activity and how often?

Sporting events ☐



Weekly ☐

Monthly ☐

Other ☐

Why do you participate jointly in this activity?

Family occasions ☐



Weekly ☐

Monthly ☐

Other ☐

Why do you participate jointly in this activity?

Movies ☐



Weekly ☐

Monthly ☐

Other ☐

Why do you participate jointly in this activity?

Holidays ☐



Once a year ☐

Other ☐ ►

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Why do you participate jointly in this activity?

Other activities ☐ ► Give details below, including how often

Sexual relationship

34 Read this before answering the following questions.

We need to ask the following question as one of the factors to consider, when deciding if you are a member of a couple.

See **Notes** page 1 for more information on how we assess your relationship.

Do you currently have a sexual relationship with your ex-partner?

No ☐

Yes ☐

Nature of commitment

35 How long do you intend to share accommodation with your ex-partner and why?

Tick one only

Less than 3 months ☐

3–6 months ☐

6–12 months ☐

More than 12 months ☐

Why do you continue to share accommodation?

36 If your ex-partner is employed, are you listed as the emergency contact at their work?

Not ☐
applicable

No ☐

Yes ☐ ► Why are you listed as the emergency contact?

37 Do you and your ex-partner provide care or support to each other in any of the following circumstances.

Illness

No ☐

Yes ☐ Give details below

Personal crisis

No ☐

Yes ☐ Give details below

Money matters

No ☐

Yes ☐ Give details below

Family disputes

No ☐

Yes ☐ Give details below

Child schooling events

No ☐

Yes ☐ Give details below

38 Do you think that you and your ex-partner will get back together?

No ☐ Go to next question

Yes ☐ When do you think you will get back together?

Within 14 days ☐ Go to next question

Within 3 months ☐ Go to next question

Within 6 months ☐ Go to next question

Other ☐ Give details about when you think you will get back together

39 Since separating, how has your relationship changed and how is it different to that of a married, registered or de facto couple?

Tell us, in your view, why you believe the relationship exists or no longer exists.

40 Have you applied to legally end your relationship?

This applies if you are married or in a registered relationship. If your relationship is de facto, select 'Not applicable'.

Not applicable ☐ Go to next question

No ☐ Explain why not

Yes ☐ Give details of the action taken and the date the application was made

41 Is there any other information you would like to add, which may help us with this assessment or review?

Yes ☐ Give details below

[illegible]

Yes ☐ What is the best phone number to call you on?
(including area code)

[illegible]

43 We need the name and contact details of a suitable referee who knows about your current relationship status.

- parent, step parent, sibling or child
- correspondence nominee
- most recent ex-partner.

If you cannot give details below, tell us why.

Full name	
Address	
Phone number (including area code)	
Relationship to you	
Postcode	

If you cannot give referee details, tell us why.

[illegible]

Section 3 – privacy notice and declaration

Checklist

- 44** Which of the following documents are you providing with this form?

Your latest loan account statement (If you answered Yes at question 16)	<input type="checkbox"/>
Copy of latest statement(s) of your current joint account(s) (If you answered Yes at question 20)	<input type="checkbox"/>

Privacy notice

45 You need to read this

Privacy and your personal information

The privacy and security of your personal information is important to us, and is protected by law. We collect this information so we can process and manage your applications and payments, and provide services to you. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicesaustralia.gov.au/privacypolicy

Declaration

46 I declare that:

- the information I have provided in this form is complete and correct.

I understand that:

- if submitting this document as part of a claim, the claim may not be accepted unless supporting documents are lodged at the same time as the claim. The only exception will be if I am waiting for medical evidence or other documents from a third party
- if I am receiving a payment or benefit from Centrelink, I must notify Services Australia of any change(s) to this information **within 14 days** of the change(s) occurring
- Services Australia can make relevant enquiries to make sure that correct entitlements are received
- giving false or misleading information is a serious offence.

Your signature



Date (DD MM YYYY)

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Next Steps

- 1 Check that you have answered all the questions that you need to.
- 2 Provide all requested information and any extra forms.
- 3 Check you have signed and dated this form.

Returning this form

Return this form and any supporting documents:

- online** using your Centrelink online account. For more information, go to servicesaustralia.gov.au/centrelinkuploaddocs
- by post to
Services Australia
PO Box 7802
CANBERRA BC ACT 2610
- in person at one of our service centres.