# How to turn tap to pay on or off

## Video transcript

You can use tap to pay with your SmartCard. Using tap to pay means you can tap your card when paying in-store instead of inserting or swiping your card.

To turn it on or off any time you can use the SmartCard eIM app, TCU SmartCard eIM app, or online account. Both the apps and online accounts work the same but look a little bit different.

In this example, we will use the SmartCard eIM app.

Open your SmartCard eIM app, go to ‘Settings’ in the top right-hand corner. Under ‘Transaction Settings’, click ‘Change Setting’. Use the setting to turn tap to pay on or off.

You can turn tap to pay on or off at any time.

If someone has your SmartCard and tap to pay is turned on, they can use it to pay for things without needing your PIN for purchases up to $100, or $200 for some stores.

You must keep your SmartCard safe at all times to protect your money.

If you need help or more information, go to **servicesaustralia.gov.au/smartcard**, call **1800 252 604** (you can ask for an interpreter if you need one), or visit a service centre.

If you have a TCU SmartCard, go to **tcu.com.au/smartcard**, call TCU on **1800 828 232**, or visit a TCU branch.