Ex-Tropical Cyclone Alfred Assistance Video Transcript

If you’ve been affected by Ex-Tropical Cyclone Alfred, there’s help available and you can claim online.

AGDRP is a lump sum payment to help you when you’re directly affected.

It’s to help if:

* the disaster caused major damage to your home, a major asset or assets that you own at your home
* you were seriously injured, or
* you’re the immediate family member of an Australian citizen or resident who died or is missing.

If you’re eligible, it’s $1,000 per adult and $400 per child you care for younger than 16.

Disaster Recovery Allowance, or DRA is a short term payment for people who have lost their income because of the disaster.

It’s available if you’re 16 years or older and is paid fortnightly for up to 13 weeks from the date you started losing income.

To check your eligibility, go to **servicesaustralia.gov.au/disastersupport**

The quickest way to claim is online through myGov, and if you've claimed the wrong payment, you can cancel it online.

If you need help to claim, you can call the Australian Government Emergency Information Line on **180 22 66**.