

David Hazlehurst
Chief Executive Officer

THIS CHART REFLECTS THE AGENCY'S STRUCTURE AND POSITION OCCUPANCY EFFECTIVE 7 APRIL 2025

Jessica Gear
♦ Chief of Staff

Tenille Collins A/g Vacant Chief Data Officer Data and Analytics	Jason Lucchese GM, Enterprise Strategy and Governance	Vanessa Roarty A/g Lisa Keeling GM, Automation and Architecture	Brenton Halliday GM, Service Delivery Optimisation	Tony Piazza GM, Medical Benefits and Veterans	Javier Ribalta A/g Cathy Toze GM, Communities	Bo Robertson # GM, Operations Management	Robert Williams GM, Face to Face Services	Rachael Clarke GM, Integrity Response	Susan Black GM, Payment Assurance and Recovery Operations	Belinda Gloyne A/g Vacant GM, Corporate and Cross Government Services	David Reed A/g Vacant CC, Legal Services	Garrett McDonald GM, Cyber Security	Lisiane Barao Macleod Derek Byrnes Chief Software Engineer Technology Strategy, Business and Architecture
Heather Ralph NM, Data Strategy and Governance	Simon Heath NM, Enterprise Strategy	Richard Sherriff A/g Juleigh Cook NM, Automation and Artificial Intelligence	Julie Ballard NM, Business Process and Design	Peta Martyn, NM, Medicare	Ben Gallie NM, Customer Financial Capability	Sharna Bucher NM, Operational Planning Social Security and Welfare	Anthony Creek NM, Central and Northern Queensland	Dan Blackmore NM, Income Apportionment Response	Nerissa Doverly NM, Payment Assurance Operations	Stuart Brazendale NM, Property and Corporate Support	Nick Parmeter NM, Privacy and Personal Information Release	Jagdish Mehra NM, Cyber Strategy, Governance and Engagement	Stacey Whiting ■ NM, External Access Taskforce
Mark Morrison NM, Data Analytics Innovation	Pauline O'Neill NM, Performance Priorities and Reporting	Laure Yassine A/g Vanessa Roarty NM, Business and Customer Architecture	Kylie Finnigan NM, Digital Messaging, Analytics and Quality	Rachel Macaulay A/g Vacant NM, Provider	Anita-Lee Summers NM, Indigenous and Remote Programs	Jo Hase NM, Operational Planning Health, Integrity and Child Support	Simon Noble NM, North West NSW	Sam Holcombe NM, Income Apportionment Operations	Kathy Volkert A/g Vacant NM, Debt and Compensation Recovery Operations	Sally Bond NM, Audit	David Cooke GC, Corporate Services Legal	Zaid Ahmad A/g Vacant NM, Cyber Operations	Matthew Walker NM, Enterprise Architecture
Michelle Saunders A/g Tenille Collins NM, Business Intelligence and Performance	Susanne Lander NM, Ministerial and Parliamentary Services	Lisa Keeling ■ GM, Telecommunications Modernisation	Kenneth Walker NM, Emergency Response	John Kalokerinos NM, Partnerships and Assurance	Lauren Callinan NM, Tailored Programs	Renee Kennett NM, Operational Response	Jarrod Edge Katrina Zander NM, Service Zone South and Northern Australia	Robert Higgins GM, Payment Assurance Program and Appeals	Peter Timson GM, Fraud Control and Investigations	Melinda Gabriel NM, Payroll and Corporate Operations	Anna MacFarlane GC, Digital and Privacy Legal	Peter Foley NM, Cyber Engineering, Assurance and Awareness	Lisa Baker A/g Stacey Whiting NM, Technology Business Management
Michelle Guerin NM, Data Engineering	Kate Wilson Michelle Kinmonth NM, Governance		Anthony Barac NM, Telecommunications Services Modernisation Delivery	Katrina Zander Narelle Cameron NM, Service Delivery Learning	Katrina Gerholt, NM, Veterans	John Dunne A/g Vacant ■ NM, Centrepay MDT	Leanne McCormick NM, Operational Support	Kerrie Brian NM, South East Victoria	Jason Kallus NM, Integrity Transformation	Barb Smith A/g Vacant NM, Fraud Investigation	Karl Marjoribanks A/g Robert McKellar NM, Security	Matthew Simpson A/g David Reed GC, Program Advisory Legal	Derek Byrnes ■ GM, Architecture Review Taskforce
Hank Jongen Agency Spokesperson	Kylie Whiu Karen Harfield GM, Enterprise Portfolio Management Office	Lisa Kearney NM, Telecommunications Services Modernisation Strategy	Jordan Hatch GM, Customer and Staff Digital Programs	Claire Roennfeldt GM, Capability and Partnered Programs	Stuart Turnbull GM, Families and Participation	Mark Cousins ■ NM, Telephony Operations Transition	Symone Andersen NM, South West NSW	Shaun Thomas NM, Debt and Compensation Program	Sharna Bartley NM, Fraud and Identity Assurance	Sherie Polzin A/g Vacant NM, Cross Government Services	Melissa Graham GC, Litigation	Vajira Samaranyake A/g Devika Weeraratne GM, Infrastructure and Operations	Vandana Singh A/g Vacant NM, Technology and Digital Assurance
Bevan Hannan GM, Communications	Lily Zovko A/g Liberty Davies NM, Portfolio Management and Analysis	Bianca Ruut GM, Service Design and Face to Face Transformation	Aaron Wilkins NM, Digital Delivery	Monique Warren A/g Phil Hoyle NM, Digital Health	Cedric Ingra A/g Monita Lal, NM, Student, Parenting and Concessions	Rhona Macpherson GM, Smart Centres Operations	Mitch Surawski A/g Susan Morrison NM, Southern Queensland	Sheree Harrison NM, Appeals	Luke Morrish NM, Intelligence	Angela Diamond Chief Financial Officer	Lisa O'Donnell GC, FOI and Reviews	Tara Spinks A/g Vajira Samaranyake ■ NM, Telecommunications and Network Engineering	Pari Gandhi A/g Megan Bunfield GM, Data Online Systems and Shared Services
Daniel Hodgson NM, Corporate Communications	Liberty Davies Vacant NM, Portfolio Practices and Benefits Management	Ewa Griffith A/g Vacant NM, Face to Face Service Transformation	Lisa Jansen NM, Digital Product Design	Charmaine Smith NM Pharmaceutical Benefits	Tina Anderson NM, Jobseeker and Participation Programs	Inga Petkovich NM, Smart Centres VIC Metro	Narelle Townsend NM, Sydney Metropolitan	Matt McMahon NM, Payment Accuracy		Doug Rutherford NM, Budget and Financial Management	Danielle Regeling GM, Workforce Capability	Praphul Palekar NM, Service Operations and Management	Joanna Zhu NM, myGov and Centrelink Online Systems
Scott Anderson NM, Marketing Communications	Andrew Woolf NM, Portfolio Engagement, Change and Assurance	Leigh Russell A/g Belinda Gloyne NM, Face to Face Property Transformation	Damian Tobin NM, Enterprise Innovation	Eric Harper NM, Partnered Programs and Design	Leigh Allison NM, Families and Childcare	Penny Damianakis NM, Smart Centres NSW Metro and Central	Belinda Barr A/g Melissa Brotherson- Clarke NM, Tasmania and North West Victoria			Adrian Bernroider NM, Financial Accounting	Michelle Kinmonth ■ NM, Workforce Optimisation	Christopher Wright A/g Vajira Samaranyake NM, Core Infrastructure	Joshua Te Pohe A/g Pari Gandhi NM, Prototyping Identity and Cognitive Services
Hannah Passfield NM, Media	Karen Harfield # GM, Corporate Project Assessments	Jennifer McNeill NM, Service Design and Innovation	Ben Morris NM, Staff Systems and Improvements Program	Caz Joyce A/g Vacant NM, Transactional Payment Capability	Carol Cao NM, Child Support Program	Lynda Milde NM, Smart Centres SA and WA	Steven Farrell NM, Western Australia			Alison Frewin NM, Financial Systems and Operations	Ben Bolt NM, Recruitment and Onboarding	Abhi Kashyap NM, End User Computing	Joshua Te Pohe A/g Pari Gandhi NM, Prototyping Identity and Cognitive Services
Karen Ploesser NM, myGov Content Strategy and Communications		Monita Lal A/g Vacant GM, Care and Support					Jacelle Howell NM, Smart Centres Regional QLD and NT	Melissa Brotherson- Clarke A/g Jodie Robinson GM, Child Support and Tailored Services		Michele Robinson NM, Group Financial Management	Goran Stojanovski NM, Learning and Development	Christopher Jasson A/g Vacant NM, Data and Automation Engineering	Christopher Jasson A/g Vacant NM, Data and Automation Engineering
				Julia Taylor NM, Seniors and Ageing		Liam Barry NM, Smart Centres Regional VIC and TAS	Jane Steinkamp NM, Child Support Smart Centres QLD, TAS and VIC			Chris Flinders NM, Procurement	Jade Cordell NM, Workforce Strategy and Planning	Maree Christensen NM, Application Infrastructure	Penny Limnios NM, DVA ICT Systems
				Jacqui Houghton NM, Aged Care Projects		Michael Pohl NM, Smart Centres Regional NSW and ACT	Sharon Nokelainen NM, Child Support Smart Centres WA, SA, NSW and ACT			Kim Laybutt NM, Technology Sourcing	Sally Martin GM, Wellbeing and HR Support	Bob Lyons GM, Staff Processing and Enterprise Systems	Andrea Jones NM, DSS ICT Systems
				Vasili Parhas A/g Javier Ribalta NM, Disability and Carers		Dale Dawson NM, Smart Centres East Coast	Alice Chivell NM, Assessment Services				Patrick Geary Vacant NM, Health and Safety	Josh Bosschietier NM, Care Provider Systems	Cristie Romero-Ferre A/g Lisiane Barao Macleod GM, Core Systems
				Melissa Haines NM, Social Security Cross Programs		Jody Bell NM, Smart Centres QLD Metro	Louise Hamilton NM, Multicultural and Tailored Services				Stephen Cooney NM, Workplace Relations	Annette Hayes NM, Staff Enabling Systems	Andrew McNicol A/g Vacant NM, Health Claims and Payments
							Rosanna Arena NM, Social Work Services				Karissa Stuckings A/g Patrick Geary NM, HR Support	Narelle Lovett NM, Child Care, Corporate and Payment Systems	Quyen Hoang NM, Social Security and Payment Systems
						Ursula Carolyn GM, Health Service Delivery		Jodie Robinson ■ GM, Community Engagement and Servicing Redesign Project					Nicole Rudland NM, Health Directories and Registries
						Lara Baxter A/g Vacant NM, Health Zone NSW, ACT and TAS							Sharon McCarter NM, Child Support, Families and Debt Systems
						Jenna Barnes NM, Health Zone SA and VIC							
						Denise Craig NM, Health Zone QLD and WA							
						Jody Nicholson NM, Service Delivery Integration							
Communication Technology													

Key

A/g – Acting
CC – Chief Counsel
GC – General Counsel
GM – General Manager
ICT – Information and Communication Technology
NM – National Manager
♦ – SES Band 1 employee reporting directly to the CEO
– Temporary role
– Position reports to more than one Group

Higher duties and temporary at-level arrangements are generally shown when the tenure is four weeks or more and are indicated in italics.