

centrelink **medicare** **child support**

When to use this form



Use this form to let Services Australia know when a person has died. We will use this information to update our records.

Important information

If you are an executor/administrator and need information from Services Australia, for example:

- bank account details
- if there are any pension or benefit entitlements
- if there is money owing to the agency
- if the agency has a claim on the estate,

you will need to write to us or complete and return an **Executor/Administrator Request for information (SS524)** form.

If you do not have this form, go to servicesaustralia.gov.au/forms

For more information

Go to servicesaustralia.gov.au/bereavement or call us on **132 300** Monday to Friday, 8 am to 5 pm, Australian Eastern Standard Time (AEST).



Information in your language

To speak to us in your language, call **131 202**.



Hearing and speech assistance

If you have a hearing or speech impairment, you can use:

- the National Relay Service **1800 555 660**, or
- our TTY service on **1800 810 586**. You need a TTY phone to use this service.

For more information about help with communication, go to servicesaustralia.gov.au and search 'other support and advice'.

Hospital details

13 Are hospital details known?

Not applicable Go to 18

No Go to 18

Yes Go to next question

14 Hospital name

15 Hospital address

 Postcode

16 Contact phone number (including area code)

17 Contact name

Funeral director's details

18 Are funeral director details known?

No Go to 23

Yes Go to next question

19 Business name

20 Business address

 Postcode

21 Contact phone number (including area code)

22 Contact name

Executor/Administrator details

23 Is the executor or administrator of the estate details known?

No Go to 29

Yes Go to next question

24 Mr Mrs Miss Ms Mx Other

Family name

First given name

25 Organisation name (if applicable)

26 Postal address

 Postcode


27 Contact phone number (including area code)

28 Will the executor/administrator request information from Services Australia?

No Go to next question

Not sure Go to next question

Yes

 You will need to complete and return an **Executor/Administrator Request for information (SS524)** form.

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▶ Go to next question

Next of kin details

29 Are next of kin details known?

No ► **Go to 34**

Yes ► *Go to next question*

30 Relationship to deceased person

31 Mr Mrs Miss Ms Mx Other

Your family name

Your first given name

32 Address

<input type="text"/>
<input type="text"/>
<input type="text"/>
Postcode

33 Contact phone number (including area code)

Your/Notifier details

34 Relationship to deceased person

35 Mr Mrs Miss Ms Mx Other

Your family name

Your first given name

36 Organisation name (if applicable)

37 Postal address

<input type="text"/>
<input type="text"/>
<input type="text"/>
Postcode

38 Contact phone number (including area code)

Privacy notice

39 You need to read this

Privacy and your personal information

The privacy and security of your personal information is important to us, and is protected by law. We collect this information to provide payments and services. We only share your information with other parties where you have agreed, or where the law allows or requires it. For more information, go to servicessaustralia.gov.au/privacypolicy

Declaration

40 I declare that:

- the information I have provided in this form is complete and correct.

I understand that:

- giving false or misleading information is a serious offence.

Your full name

Your signature



Date (DD MM YYYY)

<input type="text"/>	<input type="text"/>	<input type="text"/>
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Returning this form

Check that all required questions are answered and that the form is signed and dated. You can return this form:

- by fax to **+61 1300 786 102**
- by post to
Services Australia
PO Box 7800
CANBERRA BC ACT 2610
AUSTRALIA
- in person at one of our service centres.