



Rent Assistance

Rent Assistance 为支付房租且从民政部领取 Centrelink 福利金的人士提供经济援助。

获取 Rent Assistance 的资格

为获取 Rent Assistance，您须从民政部领取以下任意一种福利金：

- Age Pension、Carer Payment 或 Disability Support Pension
- ABSTUDY Living Allowance、Austudy 或 Youth Allowance
- 特殊福利
- 超过基本金额的 Family Tax Benefit Part A
- 双亲及单亲的 Parenting Payment
- JobSeeker Payment 或 Farm Household Allowance。

同时，您必须支付以下任意一项费用：

- 房租
- 退休村费用
- 寄宿费用
- 食宿费用
- 驻留或停靠费用（如果您的主要居所是房车、可移动房屋或船）。

您可获得的 Rent Assistance

金额取决于您支付的房租金额。您每两周支付的房租必须高于某一特定金额。

居住于退休村的人士会有一些特殊规定。我们会审核您入住退休村时所支付的费用金额，然后评估您是否为：

- 业主
- 非业主。

如果我们经评估认定您为非业主，则您可能能够获取 Rent Assistance。

领取某些福利金的部分年轻人在申领 Rent Assistance 时须符合特殊规定。

这取决于您是否与父母或监护人同居，以及您是否领取以下任意一种福利金：

- ABSTUDY Living Allowance
- Disability Support Pension

- JobSeeker Payment
- Youth Allowance。

您可以拨打主要福利金事务专线，用英文**致电**获取更多信息。如需传译服务，告知我们即可为您免费安排。请访问 servicesaustralia.gov.au/contact 查询您的福利金事务专线。

在以下情况下，Rent Assistance 一般**不予支付**：

- 您从州或领地的公房管理机构租赁房屋
- 您拥有或正在购置您所居住的住房（可移动房屋除外）
- 您外出离开您所拥有的住房不超过 12 个月
- 您居住在获批准的寄宿式老年护理机构中且获得 Australian Government 发放的相应补贴
- 您的配偶领取 Rent Assistance 及 Family Tax Benefit
- 您领取某一福利津贴，且您的配偶领取 Rent Assistance 及养老金。

Rent Assistance 额度

Rent Assistance 额度于每年 3 月 20 日和 9 月 20

日更新。欲获取有关最新额度的英文信息，请访问 servicesaustralia.gov.au/rentassistance 并点击“How much you can get”。

领取 Rent Assistance

您无需提交领取 Rent Assistance

的申请。我们会在您向民政部申领某一福利金时，评估您是否有资格获取 Rent Assistance。

如果您已从民政部领取福利金，我们会在您支付房租且告知我们以下任一情况时，评估您是否有资格获取 Rent Assistance：

- 您更换了地址
- 您支付的房租有所改变。

情况变更

我们需要了解可能影响或妨碍您领取 Rent Assistance

的情况变更。如果您没有将您生活中发生的变更告知我们，我们可能会超额支付。如有该情况发生，您必须退还该金额。

为领取正确金额，请您务必在任何情况变更发生后的 **14 天内**向我们告知。这包括以下情况：

- 您更改或更正了自己的姓名

- 您的房租发生了变化
- 您搬换了住所
- 您的收入发生了变化
- 您的配偶或婚姻情况发生了变化
- 受您照护抚养的子女数目发生了变化
- 有人搬进或搬出了您所居住的房屋
- 您前往了 Australia 境外。

如何更新个人详情

向我们告知情况变更最简便的方式就是使用您的 Centrelink 在线账户，该账户可通过 myGov 访问。如果您没有 myGov 或 Centrelink 在线账户，可以创建一个。查看如何创建账户，请访问 servicesaustralia.gov.au/create-online-account

您也可以通过以下方式用英文告知我们：

- 拨打 **136 240**，致电 Centrelink 电话自助服务热线
- 拨打您的主要福利金事务专线
- 亲临服务中心。

如需传译服务，告知我们即可为您免费安排。

租金详情复审

我们可能会复审您的租金详情，核查是否已及时更新。这将确保您领取的 Rent Assistance 金额是正确的。

如果我们需要复审您的租金详情，则会给您寄送一封信函。如果您接收在线信函，请检查您的 myGov 收件箱及 Express Plus Centrelink 手机应用程序。如果您和您的配偶都收到了复审信函，其中一人回复即可。

复审过程中，您需要确认或更新您的租金详情。如果您未在截止日期前完成复审，我们将停止向您发放 Rent Assistance。

提供租金支付证明

我们可能会要求您提供用于申领 Rent Assistance 的租金支付证明。

如果我们要求您填写 Rent Certificate 或提供正式的租赁协议，您可以通过以下方式提交：

- 在线
- 邮寄
- 前往服务中心。

只有当我们要求您填写 Rent Certificate 时，您才需要填写。我们会将 Rent Certificate 邮寄给您。

如需更多信息

- 请访问 servicesaustralia.gov.au/rentassistance，获得英文信息。
- 请访问 servicesaustralia.gov.au/yourlanguage，阅读、收听或观看非英语信息。
- 请拨打 131 202 致电 Centrelink 多语言电话服务，使用您的语言咨询 Centrelink 福利金及服务
- 请访问服务中心。

用澳大利亚境内任何地方的住宅电话拨打 13

开头的号码均按固定费率收费。该费率可能因本地通话费率而异，也可能因电话服务供应商而异。

免责声明

本出版物所包含信息为福利金与服务指南。您应自行负责决定是否要申请福利金以及就自己的特定处境做出申请。



Rent Assistance

Rent Assistance gives financial help to people who pay rent and get a Centrelink payment from us.

Eligibility for Rent Assistance

You may get Rent Assistance if you get one of these payments from us:

- Age Pension, Carer Payment or Disability Support Pension
- ABSTUDY Living Allowance, Austudy or Youth Allowance
- Special Benefit
- more than the base rate of Family Tax Benefit Part A
- Parenting Payment partnered and single
- JobSeeker Payment or Farm Household Allowance.

You must also pay one of these:

- rent
- fees in a retirement village
- lodging
- board and lodging
- site or mooring fees if your main home is a caravan, relocatable home or a boat.

How much Rent Assistance you can get depends on how much rent you pay. The rent you pay each fortnight must be above a certain amount.

There are special rules for people living in a retirement village. We use the amount you paid when you entered the retirement village. We then assess if you are either, a:

- home owner
- non-home owner.

If we assess you as a non-home owner you may get Rent Assistance.

Special rules apply for some young people to get Rent Assistance with some payments.

These depend on both if you live with a parent or guardian and if you get one of these payments:

- ABSTUDY Living Allowance
- Disability Support Pension
- JobSeeker Payment
- Youth Allowance.

For more information you can **call us** in English on your main payment line. Let us know if you need an interpreter and we will arrange one for free. Go to **servicesaustralia.gov.au/contact** to find your payment line.

Rent Assistance is usually **not paid** if:

- you lease from a state or territory housing authority
- you own or are buying the home you live in, except relocatable homes

- you are travelling away from the home you own for less than 12 months
- the Australian Government pays a subsidy to the approved residential aged care facility where you live
- your partner gets Rent Assistance with Family Tax Benefit
- you get an allowance and your partner gets Rent Assistance with their pension.

Payment rates for Rent Assistance

We update Rent Assistance rates on 20 March and 20 September each year. For the latest rates in English go to **servicessaustralia.gov.au/rentassistance** and select How much you can get.

Getting Rent Assistance

You do not need to submit a claim for Rent Assistance. We check if you can get it when you claim a payment from us.

If you already get a payment from us we will check if you can get it when you pay rent and you either tell us:

- you have moved address
- the rent you pay has changed.

Change of circumstances

We need to know about changes that could affect or stop your Rent Assistance. If you do not tell us about changes in your life, we may pay you too much. If this happens, you will have to pay the money back.

To get the correct payment, it is important you tell us of any change of circumstance within 14 days. This includes if:

- you change or correct your name
- your rent costs change
- you move house
- your income changes
- your relationship or marital status changes
- the number of dependent children in your care changes
- people move in or out of the house you live in
- you travel outside Australia.

How to update your details

The easiest way to tell us about changes is with your Centrelink online account through myGov. If you do not have a myGov or Centrelink online account, you can create one. To find out how, go to **servicessaustralia.gov.au/create-online-account**

You can also tell us in English by:

- calling our Centrelink phone self service line on **136 240**
- calling us on your main payment number

- visiting a service centre.

Let us know if you need an interpreter, we can provide one for free.

Review of your rent details

We may review your rent details to check they are up to date. This is to make sure you are getting the right amount of Rent Assistance.

If we need this, we will send you a letter. If you get letters online, check your myGov Inbox and your Express Plus Centrelink mobile app. If you and your partner both get a review letter, just one of you needs to reply.

As part of the review, you need to confirm or update your rent details. If you do not complete your review by the due date, we will stop your Rent Assistance.

Providing proof of your rent arrangements

We may ask you to give us proof of the rent you pay to get Rent Assistance.

If we ask you to complete a Rent Certificate or give us a formal tenancy agreement, you can submit them:

- online
- by post
- at a service centre.

You only need to complete a Rent Certificate if we ask you to. We will post it to you.

For more information

- Go to **servicesaustralia.gov.au/rentassistance** in English.
- Go to **servicesaustralia.gov.au/yourlanguage** where you can read, listen to or watch information in your language.
- Call the Centrelink multilingual phone service on **131 202** to speak with us in your language about Centrelink payments and services.
- Visit a service centre.

Calls from your home phone to 13 numbers from anywhere in Australia are a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers.

Disclaimer

The information contained in this publication is a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.