



Rent Assistance

Rent Assistance inatoa msaada wa kifedha kwa watu wanaolipa kodi na kupata Centrelink malipo kutoka kwetu.

Ustahili wa Rent Assistance

Unaweza kupata Rent Assistance ukipata mojawapo ya malipo haya kutoka kwetu:

- Age Pension, Carer Payment au Disability Support Pension
- ABSTUDY Living Allowance, Austudy au Youth Allowance
- Malipo maalumu
- zaidi ya kiwango cha msingi cha Family Tax Benefit Part A
- Parenting Payment wapenzi na wale ambao hawajaolewa
- JobSeeker Payment au Farm Household Allowance

Lazima pia ulipe mojawapo ya haya:

- kodi
- ada katika kijiji cha kustaafia
- makaazi
- sehemu ya kulala na malazi
- au za kuweka nyumba ikiwa nyumba yako kuu ni msafara, nyumba inayoweza kuhamishwa au mashua.

Kiasi unachoweza kupata Rent Assistance unaweza kupata inategemea ni kiasi gani cha kodi unacholipa. Kodi unayolipa kila wiki mbili lazima iwe juu ya kiasi fulani.

Kuna sheria maalum kwa watu wanaoishi katika kijiji cha kustaafu. Tunatumia kiasi ulicholipa ulipoingia kwenye kijiji cha kustaafu. Kisha tunatathmini ikiwa wewe ndiye, labda:

- mmiliki mweye nyumba
- asiye-mmiliki mweye nyumba

Tukikutathmini kama mmiliki asiye na nyumba unaweza kupata Rent Assistance.

Sheria maalum zinatumiwa kwa baadhi ya vijana kupata Rent Assistance kwa baadhi ya malipo.

Hizi zinategemea zote mbili ikiwa unaishi na mzazi au mlezi na ukipata mojawapo ya malipo haya:

- ABSTUDY Living Allowance
- Disability Support Pension
- JobSeeker Payment
- Youth Allowance.

Kwa maelezo zaidi unaweza **kutupigia** kwa Kiingereza kwenye laini husika ya malipo. Tujulishe ikiwa unahitaji mkalimani na tutapanga moja bila malipo. Nenda kwenye **servicesaustralia.gov.au/contact** kutafuta laini ya malipo.

Rent Assistance mara nyingi **hailipiwi** ikiwa:

- unakodisha kutoka kwa mamlaka ya makazi ya jimbo au wilaya
- unamiliki au unanunua nyumba unayoishi, isipokuwa nyumba zinazoweza kuhamishwa
- unasafiri mbali na nyumba unayomiliki kwa chini miezi 12 kadhaa
- Australian Government hulipa ruzuku kwa kituo cha utunzaji wa wazee kilichoidhinishwa mahali unapoishi.
- mwenzi wako hupata Rent Assistance na Family Tax Benefit
- unapata posho na mwenzako anapata Rent Assistance na pensheni zao.

Kiasi cha malipo cha Rent Assistance

Tunasasisha Rent Assistance kiasi cha malipo tarehe 20 mwezi Machi na tarehe 20 Septemba kila mwaka. Kwa kiasi cha malipo cha sasa katika Kiingereza nenda kwenye **servicesaustralia.gov.au/rentassistance** na chagua How much you can get.

Kupata Rent Assistance

Huna haja ya kuwasilisha madai ya Rent Assistance. Tunaangalia kama unaweza kuyapata unapodai malipo kutoka kwetu.

Ikiwa tayari utapata malipo kutoka kwetu tutaangalia kama unaweza kuipata unapolipa kodi na unaweza kutuambia:

- umehamisha anwani
- kodi unayolipa imebadilika.

Mabadiliko ya hali

Tunahitaji kujua kuhusu mabadiliko ambayo yanaweza kuathiri au kukuzuia Rent Assistance. Usipotuambia kuhusu mabadiliko katika maisha yako, tunaweza kukulipa pesa nyingi sana. Ikiwa hii itatokea, utalazimika kulipa pesa.

Ili kupata malipo sahihi, ni muhimu utuambie kuhusu mabadiliko yoyote ya hali ndani 14 ya siku kadhaa. Hii inajumuisha kama:

- unabadilisha au kurekebisha jina lako
- gharama yako ya kukodisha inabadilika
- unahamisha nyumba
- mapato yako yanabadilika
- uhusiano wako au hali ya ndoa yako inabadilika
- idadi ya watoto wanaokutegemea inabadilika
- watu wanahamia ndani au nje ya nyumba unayoishi
- unasafiri nje ya Australia.

Jinsi ya kusasisha maelezo yako

Njia rahisi ya kutuambia kuhusu mabadiliko ni pamoja na yako Centrelink akaunti ya mtandaoni kupitia myGov. Kama hauna akaunti myGov ya Centrelink mtandaoni, unaweza kutengeneza moja. Kutafuta kujua zaidi, nenda **servicesaustralia.gov.au/create-online-account**

Unaweza pia kutuambia kwa Kiingereza kwa:

- kuita Centrelink laini yetu ya huduma ya simu kwa **136 240**
- tupigie kwa nambari yako kuu ya malipo
- kutembelea kituo cha huduma.

Tujulishe ikiwa unahitaji mkalimani na tutapanga moja bila malipo.

Pitia tena maelezo yako ya kukodisha

Tunaweza kukagua maelezo yako ya kukodisha ili kuangalia kuwa yamesasishwa. Hii ni kuhakikisha unapata kiasi sahihi cha Rent Assistance.

Ikiwa tutahitaji hii, tutakutumia barua. Ukipata barua mtandaoni, angalia yako myGov kutuma ujumbe na Express Plus yako Centrelink mobile app. Ikiwa wewe na mshirika wako mtapata barua ya kupitia upya, ni mmoja tu kati yenu anayehitaji kujibu.

Kama sehemu ya ukaguzi, unahitaji kuthibitisha au kusasisha maelezo yako ya kukodisha. Usipokamilisha ukaguzi wako kufikia tarehe inayotarajiwa, tutasimamisha malipo yako Rent Assistance.

Kutoa uthibitisho wa mipango yako ya kukodisha

Tunaweza kukuuliza utupe uthibitisho wa kodi unayolipa ili kupata Rent Assistance.

Kama tukikuuliza kujaza Rent Certificate au utupe makubaliano rasmi ya upangaji, unaweza kuyawasilisha:

- mtandaoni
- kwa posta
- kutembelea kituo cha huduma.

Unahitaji tu kujaza Rent Certificate kama tukukuuliza kufanya hivyo. Tutakutumia kwako

Kwa habari zaidi

- Nenda kwenye **servicesaustralia.gov.au/rentassistance** katika Kiingereza.
- Nenda kwenye **servicesaustralia.gov.au/yourlanguage** ambapo unaweza kusoma, kusikiliza au kutazama taarifa katika lugha yako.
- Piga Centrelink huduma ya simu ya lugha nyingi imewashwa **131 202** kuzungumza nasi kwa lugha yako kuhusu Centrelink malipo na huduma.
- kutembelea kituo cha huduma.

Simu kutoka kwa simu yako ya nyumbani kwenda 13 nambari kutoka popote nchini Australia ni kiwango kisichobadilika.. Kiwango hicho kinaweza kutofautiana na bei ya simu ya ndani na pia kinaweza kutofautiana kati ya watoa huduma wa simu.

Kanusho

Taarifa iliyo katika chapisho hili ni mwongozo wa malipo na huduma. Ni wajibu wako kuamua kama ungependa kutuma maombi ya malipo na kutuma maombi kuhusiana na hali yako mahususi.



Rent Assistance

Rent Assistance gives financial help to people who pay rent and get a Centrelink payment from us.

Eligibility for Rent Assistance

You may get Rent Assistance if you get one of these payments from us:

- Age Pension, Carer Payment or Disability Support Pension
- ABSTUDY Living Allowance, Austudy or Youth Allowance
- Special Benefit
- more than the base rate of Family Tax Benefit Part A
- Parenting Payment partnered and single
- JobSeeker Payment or Farm Household Allowance.

You must also pay one of these:

- rent
- fees in a retirement village
- lodging
- board and lodging
- site or mooring fees if your main home is a caravan, relocatable home or a boat.

How much Rent Assistance you can get depends on how much rent you pay. The rent you pay each fortnight must be above a certain amount.

There are special rules for people living in a retirement village. We use the amount you paid when you entered the retirement village. We then assess if you are either, a:

- home owner
- non-home owner.

If we assess you as a non-home owner you may get Rent Assistance.

Special rules apply for some young people to get Rent Assistance with some payments.

These depend on both if you live with a parent or guardian and if you get one of these payments:

- ABSTUDY Living Allowance
- Disability Support Pension
- JobSeeker Payment
- Youth Allowance.

For more information you can **call us** in English on your main payment line. Let us know if you need an interpreter and we will arrange one for free. Go to servicessaustralia.gov.au/contact to find your payment line.

Rent Assistance is usually **not paid** if:

- you lease from a state or territory housing authority
- you own or are buying the home you live in, except relocatable homes

- you are travelling away from the home you own for less than 12 months
- the Australian Government pays a subsidy to the approved residential aged care facility where you live
- your partner gets Rent Assistance with Family Tax Benefit
- you get an allowance and your partner gets Rent Assistance with their pension.

Payment rates for Rent Assistance

We update Rent Assistance rates on 20 March and 20 September each year. For the latest rates in English go to **servicessaustralia.gov.au/rentassistance** and select How much you can get.

Getting Rent Assistance

You do not need to submit a claim for Rent Assistance. We check if you can get it when you claim a payment from us.

If you already get a payment from us we will check if you can get it when you pay rent and you either tell us:

- you have moved address
- the rent you pay has changed.

Change of circumstances

We need to know about changes that could affect or stop your Rent Assistance. If you do not tell us about changes in your life, we may pay you too much. If this happens, you will have to pay the money back.

To get the correct payment, it is important you tell us of any change of circumstance within 14 days. This includes if:

- you change or correct your name
- your rent costs change
- you move house
- your income changes
- your relationship or marital status changes
- the number of dependent children in your care changes
- people move in or out of the house you live in
- you travel outside Australia.

How to update your details

The easiest way to tell us about changes is with your Centrelink online account through myGov. If you do not have a myGov or Centrelink online account, you can create one. To find out how, go to **servicessaustralia.gov.au/create-online-account**

You can also tell us in English by:

- calling our Centrelink phone self service line on **136 240**
- calling us on your main payment number

- visiting a service centre.

Let us know if you need an interpreter, we can provide one for free.

Review of your rent details

We may review your rent details to check they are up to date. This is to make sure you are getting the right amount of Rent Assistance.

If we need this, we will send you a letter. If you get letters online, check your myGov Inbox and your Express Plus Centrelink mobile app. If you and your partner both get a review letter, just one of you needs to reply.

As part of the review, you need to confirm or update your rent details. If you do not complete your review by the due date, we will stop your Rent Assistance.

Providing proof of your rent arrangements

We may ask you to give us proof of the rent you pay to get Rent Assistance.

If we ask you to complete a Rent Certificate or give us a formal tenancy agreement, you can submit them:

- online
- by post
- at a service centre.

You only need to complete a Rent Certificate if we ask you to. We will post it to you.

For more information

- Go to **servicesaustralia.gov.au/rentassistance** in English.
- Go to **servicesaustralia.gov.au/yourlanguage** where you can read, listen to or watch information in your language.
- Call the Centrelink multilingual phone service on **131 202** to speak with us in your language about Centrelink payments and services.
- Visit a service centre.

Calls from your home phone to 13 numbers from anywhere in Australia are a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers.

Disclaimer

The information contained in this publication is a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.