



Medicare mo Australia Mea tau galuega kite olalei o tino

Medicare fesoasoani ki te togiga o mea tau ote Olalei.

E galue pefea Medicare

E fakatoka ne matou togi mo tieveti kola e fesoasoani kia koe io me ki sosetino tela e fakaogaa fakalei ne ia te mealofa mai te.

Kafai koe e taria Medicare fesoasoani mo:

- Galuega se togi i Tokitaa, tino galue i koga mautinoa, Tokitaa fai mata, mo nisi tino i feitu o Tokitaa fai gutu mo nisi aka foki kola koti ne fakapatonugina ki olotou galuega
- Togi malalo o vailakau
- Mealofa fai vailakau mo koga nofo i fakaimasaki kola se togi.

E fai pefea te tusiga igoa i Medicare

E mafai ne koe o tusi tou igoa ite Medicare tasi mai mea konei:

- fakaaonga te myGov akaunti
- tusi fakafonu fakalei tau pepa fakamau igoa ite Medicare.

Ka fakamau fakalei tou igoa kite Medicare Safety Nets kae lau kite fakamautinoa igoa. E mafai o fakamau ilalo ote tau avaga io me mai lalo ote kaiga mafai e manako koe kiei.

Mo nisi fakamatalaga e uiga kite Medicare Safety Nets, fano ki te servicesaustralia.gov.au/safetynet

Fakamautinoaga ite laine

Fakamautinoaga iloto i Medicare galue i luga ite laine myGov.

E mafai ne koe o fakamau tou igoa fakaaonga te laina myGov kafai koe e:

- nofo i Australia
- mafai e isi ia koe nei tau paatipooti io me ko te ImmiCard
- mafai e isi tau pepa talia mai te Department of Home Affairs mafai koe se se tino Austalia.

Kafai koe e fakamau tou igoa iloto Medicare fakaaonga te myGov kae mafai koe o onono kite gali mote lei o tau fakatusinga.

Ke sili atu matou ke tuku mai te napa o tau akaunti ite bangke, kote mea ke mafai o togi atu togi o Medicare mote olaga lei. Fakatoka mai tau napa mo te igoa ao tau akaunti ite bangke.

Ke mafai ne koe o tuku mai fakamatalaga e uiga ki au mea e fai. Ke mafai o tuku mai au pepa mo molimau i luga ia koe kae fakamala katoa. Kafai se tusi ite gana palagi e mafai ne matou o fuli kae se togi.

Mo nisi fakamatalaga e uiga kite fakatusiga, fano ki te servicesaustralia.gov.au/enrolling-medicare

Ka manako koe o fakamau tou igoa ilalo ite kaiga, e manakogina ke tuku mai katoa fakamatalaga e uiga ki tamaliki mai ilalo ote 15 tausaga.

Ka manako koe o faulu se tino e 15 tausaga io me matua atu, e manakogina ke tuku tau naba i luga i tou myGov akaunti.

E manakogina te napa ke fakamatala fakalei pepa taaua o fakamau fakalei olotou Medicare fakatusinga. Faiga mea nei e manakogina tau myGov akaunti.

E mafai o fakamau igoa o tokovalu tino i loto i au pepa fakatusiga ite intanete. Ka manako koe o fakamau igoa o nisi tino aka fakaaonga tau Medicare pepa, kae fano ki te **servicesaustralia.gov.au/ms004**

Fakamautinoa mo te pepa

E manakogina ke oti fakalei tau Medicare pepa, kae fano ki te **servicesaustralia.gov.au/ms004**

E mafai ne koe o fakaaonga te meli io me ko te imeeli au pepa fakamautinoa mo nisi o au mea pepa taaua ki te **MES@servicesaustralia.gov.au**. Kafai e meli mai koe, tusi iloto ite line ote mataupu Medicare.

E manakogina ke tukumai katoa ne koe au pepa fakamautinoa ki luga ite mataua e avaka ne koe. E manakogina foki koe ke fuli katoa au pepa fakamutinoa. Kafai se tusi ite gana palagi e mafai o fesoasoani matou ite fulliiga seai se togi.

Mo nisi aka fakamatalaga ite gana palagi e uiga ki au pepa fakamautinoa, fano kite **servicesaustralia.gov.au/enrolling-medicare**

Medicare pepa foliki

Ko mafai ne koe o maua atu tau Medicare atafai pepa foliki ite meli mafai koe ko fakamau fakalei. Ke meli atu kite atureti ne tuku mai ne koe. E mafai foki ne koe o maua atu tau fuliga i tou Medicare mote olagalei kati. E manakogina koe ke saina iloto ite Express Plus Medicare mobile app telefoni polokalame ke mafai o oko ki ei.

Mo nisi fakaasiga ite gana palagi kae ite Express Plus Medicare mobile app polokalame fano ki **serviceaustralia.gov.au/expressplusmedicare**

Ke fakaoga polokalame mai te telefoni, koe ke fano kite myGov sokotaki tau akaunti ite Medicare i luga ite laina. Kafai se maua ne koe fakatuu ki luga kae fakatoo ifo mai te nete.

E manakogina ke talia Medicare tau kaati:

- kalame mo Medicare atafai mo nisi peofuga e tau o maua ne koe
- afe kite Tokita tera e fai peofuga
- talavai ite fakaimasaki tela e fakaaoga ne tino katoa
- togi au vailakau ise togi mama.

Tou pepa io me se kaati mai te Medicare mote olagalei e mafai o fesoasoani kite tino masaki mafai e manako ki ana vailakau.

E mafai ne matou o ofa a kaati kite aofaki e 2 kite kaiga. Kafai koe ko oko ki te 15 tausaga, ko mafai o maua tau kaati i te Medicare.

Kafai e galo tau kaati ki te Medicare atafai tino io me kaisoa, e mafai ne koe o maua e tasi mai tau Medicare kaati iluga ite laina io me kote Express Plus Medicare mobile app.

Mo nisi fakamatalaga ite gana palagi, fano ki te **servicesaustralia.gov.au/medicarecard**

Fakamau te naba o tau akaunti ite bangke

Fakamau te naba ao tau akaunti Medicare ia matou kote mea ke mafai of togi io me fakatoo atu au sene ki loto o tau akaunti.

Fakamau te naba o tau akaunti ite bangke mo nisi fakamatalaaga:

- Medicare i luga i te neti akauni e auala i te myGov
- te Express Plus Medicare mobile app.

E manakogina koe:

- ke maua tau Medicare kaati mo te napa o tau akaunti ite bangke mo fakamatalaga konei (BSB akaunti napa mo te igoa o te tino e oia te akaunti ite bangke ite taimi) ne fakamau iei to igoa
- fakailoa mai mafai ko kese au fakatusiga.

Mo nisi fakamatalaga ite gana palagi, fano ki te servicesaustralia.gov.au/medicareservices

Kalame

E mafai ne koe o fai tau kalame kite Olaga lei mo galuega kola e tusi atu iluga i tau Medicare kaati.

Tino galue ite ofisa o te Tookita e mafai o faaulu ne latou te fakatusiga i lalo o tou igoa iluga ite laina o te intanete. Kafai te Tokitaa se mafai o faaulu tau fakatusiga mai lalo o tou igoa, ko koe loa e fai tau fakatusiga:

- fakaoga tau Medicare akaunti ite nete iloto o te myGov
- fakaaoga te Express Plus Medicare mobile app
- i tino ite ofisa fai tiute ki tino
- i loto ite ofisa of fakaotiga of Medicare Claim form (MS014).

E mafai foki ne koe o kalame ate mea o sua tino ite Medicare mafai kooti ne togi ne koe ate galuega fai kite kaati. E se mafai ne koe o fai te mea tenei ite laina io me kote intanete.

Ke sala nisi mea e tau iei mo kalamegina o nisi mea tau Palagi fano ki te servicesaustralia.gov.au/medicareclaiming

Reciprocal Health Care Agreements (Taliaga kite Fuliga o te Olagalei)

Medicare e se mafai o togi kiei au vailakau mafai koe fano ki fenua i tua atu mo tou atufenua. Ate Malo Australia ko oti ne saina ne ia te mealofa ki te Reciprocal Health Care Agreements (RHCA) mo nisi atufenua aka mai tua atu o Australia ke mafai ne latou o togi vailakau ise taimi koi asiasi atu ki fenua konei.

Tino maimoa mai atufenua konei, e mafai foki ne latou o maua atu togi mama olotou vailakau i lalo o te Fakamafuliga o te Olaga lei i Australia.

Ke nono atu ki loto o te RHCA ite gana palagi, fano ki te servicesaustralia.gov.au/rhca

Medicare galuega fai kia koe

E mama ma fai pisinisi kia matou i sose taimi i koga kesekese. E mafai ne koe o fai mea fakapakini kae mama mafai se manako koe ki omotou fesoasoani, io me telefoni mai.

Fakaaoga tau Medicare te initanete akaunti mo Fakamafuliga o kofa Express Plus Medicare mobile app, ke mafai o maua mai iei te kalame, fakamautinoaga mai tau bangke napa moa nisi fakaasiiga mo mea tau fakamafuliga kite Medicare kaati. E mafai foki ne koe o fakaasi mai lekooti o tau sukiga koi foliki ei koe mo nisi mea aka foki.

Te Akauti ote Olaga lei iluga ite intenete

E mafai o fakatusiga mo te Medicare ita laina kae fakaaonga te myGov. Te auala e lei kae sao ma fakaaoga ne koe mo fai au mea tau pisiniti ko te Medicare i taimi io me i koga e manako koe ki ei.

Ke sala atu me mafea e mafai o fai te fakatusiga ite gana palagi, fano ki te servicesaustralia.gov.au/medicareonline

Express Plus Medicare mobile app

E mafai foki ne koe o fai mea uke ma fakaaoga ne koe te Express Plus Medicare mobile app. Kafai ko maua ne koe a te Medicare i luga ite laina, ko mafai ne koe o fakatoo mai te polokalame mai luga ite App Store, mote Google Play io me kote Windows Store.

Mo nisi polokalame aka foki iluga ite telefoni ite gana palagi, fano ki te servicesaustralia.gov.au/expressplus

Mo nisi fakamatalaga

- Fano ki te servicesaustralia.gov.au/medicareservices mo nisi fakamatalaga ite gana Palagi
- fano ki te servicesaustralia.gov.au/yourlanguage e mafai ei ne koe o faitau, fakalogologo io me onono ki fakamatalaga i tau gana
- Telefoni kite napa **131 202** kae faipati mai i tau gana ite Centrelink togi mo galuega ofa
- Telefoni mai kite napa **132 011** mo Medicare mo **131 272** mo Child Support. Fai mai kia matou manafai e manako koe ki se tino fakamatala ke fakatoka ne matou see togi
- Fano ki se koga o galuega.

Fakailoa: Telefoni mai tou fale io me kote telefoni loa o koe kite napa e '13' naba valevale i luga i Australia e togi kite togi se mafuilufuli. Te pasene e mafuilufuli mai te tofi o telefoni mai iloto ite fenua kae oko atu foki ki nisi telefoni aka kola e fakatoka mai nte galuega. Telefoni mai kite napa '1800' i napa mai tou fale e se togi katoa. Kafai koe e fakaaoga telefoni ote atufenua mo mopile o tino kona e togi mafa kite pasene maluga

Fakafoki

Fakamatalaga katoa kola e aofia iloto ite fakapulaga tenei e fakamautinoa katoa mo te takitakinga o tino kite faiga o togi mo tieveti iloto ite pepa tenei. Tenei ko tau galuega e tau o fai ke fili ne koe me tefea te auala e fakatusi koe kiei ite faiga o tau fakatusiga e auala kia koe mo au fakatokaaga.



Medicare is Australia's health care system

Medicare helps cover the cost of some health care services.

How Medicare works

We provide payments and services that can help when you or someone you care for use health care services or buy medicines.

If you are eligible, Medicare helps with:

- free or cheaper treatment by doctors, specialists, optometrists, and in some cases dentists and other approved health professionals
- low cost medicine
- free treatment and accommodation in a public hospital.

How to enrol in Medicare

You can enrol in Medicare either:

- online through your myGov account
- by completing a Medicare enrolment form.

We will register you as an individual for the Medicare Safety Nets as part of your enrolment. You can register as a couple or family if you need.

For more information in English about Medicare Safety Nets, go to **servicessaustralia.gov.au/safetynet**

Enrolling online

You can enrol online in Medicare as either an individual or a family through myGov.

To enrol online you and your family members need to:

- live in Australia
- have a current passport or ImmiCard
- have valid visa details from the Department of Home Affairs if you're not an Australian citizen.

If you enrol in Medicare using your myGov account, you can track the progress of your application.

We will ask you to add your bank account details so we can pay you Medicare payments. Have your banking details ready.

You need to give us supporting documents depending on your circumstances. You may need to have your documents translated. If they are not in English we can translate it for free.

For more information in English about what documents you may need, go to **servicessaustralia.gov.au/enrolling-medicare**

If you want to enrol as a family, you need to give us details and identity documents for any children under 15.

If you want to include someone 15 or older, you need to give that person your myGov online application number.

They need the number to give us their details and identity documents to complete their Medicare enrolment. To do this they need their own myGov account.

You can only enrol up to 8 other people in your online application. If you need to enrol more people you need to use the Medicare enrolment form, go to **servicesaustralia.gov.au/ms004**

Enrolling with a form

You need to complete a Medicare enrolment form, go to **servicesaustralia.gov.au/ms004**

You can either mail or email the completed form and supporting documents to **MES@servicesaustralia.gov.au**. If you email us, include 'Medicare enrolment' in the email subject line.

You need to give us supporting documents depending on your circumstances. You may need to have your documents translated. If they are not in English we can translate it for free.

For more information in English about what documents you may need, go to **servicesaustralia.gov.au/enrolling-medicare**

Medicare card

You will get a Medicare card in the mail when you are enrolled. We will send it to the address you give us. You can also get a digital copy of your Medicare card. You will need to sign into the Express Plus Medicare mobile app to access it.

For more information in English about the Express Plus Medicare mobile app, go to **servicesaustralia.gov.au/expressplusmedicare**

To use the apps, you need a myGov account linked to your Medicare online account. If you do not have these, set them up and then download the apps.

You need a valid Medicare card to:

- claim Medicare benefits
- visit a doctor who bulk bills
- get treated as a public patient in a public hospital
- get some medicines at a lower cost.

Your Medicare card can also help if you are a private patient getting treatment in a public or private hospital.

We can issue a maximum of 2 cards to a family. If you are 15 or older, you can get your own Medicare card.

If your Medicare card is lost or stolen, you can get a new one using your Medicare online account or the Express Plus Medicare mobile app.

For more information in English, go to **servicesaustralia.gov.au/medicarecard**

Register your bank account details

We need your bank account details to pay your Medicare benefits to you. If we don't have your details, we'll hold your benefit until you tell us.

You can register your bank account details using:

- your Medicare online account through myGov
- the Express Plus Medicare mobile app.

You need to:

- have your Medicare card and bank account details (BSB, account number and account name) with you when you register
- let us know if your details change.

For more information in English, go to servicesaustralia.gov.au/medicare-services

Claiming

You can claim for health care services for anyone listed on your Medicare card.

Staff at your doctor's office can submit the claim on your behalf if they offer electronic claiming. If your doctor's office cannot submit the claim on your behalf, you can submit a claim:

- using your Medicare online account through myGov
- using the Express Plus Medicare mobile app
- in person at a service centre
- by post by completing a Medicare Claim form (MS014).

You can also claim for someone on another Medicare card if you have paid for the service. You cannot do this online.

To find out more about claiming options in English, go to servicesaustralia.gov.au/medicare-claiming

Reciprocal Health Care Agreements

Medicare does not cover treatment when you go overseas. However, the Australian Government has signed Reciprocal Health Care Agreements (RHCA) with some countries to cover Australians for the cost of essential medical treatment while they are visiting those countries.

Visitors from those countries may also be able to get some health services and cheaper medicines when they are in Australia.

To find out more about the RHCA in English, go to servicesaustralia.gov.au/rhca

Medicare self service

It is easy to do business with us anytime and anywhere. You can do most things quickly and easily without needing to call or visit us.

Use your Medicare online account and Express Plus Medicare mobile app to make a claim, update your personal and bank details or request a replacement or duplicate Medicare card. You can also view immunisation statements and much more.

Medicare online account

You can register for a Medicare online account through myGov. It is a secure way for you to do your business with Medicare when and where it suits you.

To find out how to register in English, go to servicesaustralia.gov.au/medicare-online

Express Plus Medicare mobile app

You can also do many things using the Express Plus Medicare mobile app. Once you have a Medicare online account, you can download the app from the App Store, Google Play or the Windows Store.

To find out more about the app in English, go to servicesaustralia.gov.au/expressplus

For more information

- Go to servicesaustralia.gov.au/medicare-services for more information in English
- Go to servicesaustralia.gov.au/yourlanguage where you can read, listen to or watch information in your language
- Call **131 202** to speak with us in your language about Centrelink payments and services
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.