



Medicare em i wanpela heltkea sistem bilong Australia

Medicare i save halivim long baim sampela helkea sevis.

Hau Medicare i save wok

Mipela i save provaidim peimen na sevis we em i ken halivim yu taim yu o wanpela yu laikim i yusim heltkea sevis o baim ol marasin.

Sapos yu inap long kisim dispela sevis, Medicare i bai halivim yu wantaim:

- fri tritmen o tritmen i no ekspensiv tumas long ol dokta, spesolis, optometris, na long sampela taim dentis na ol arapela wokman bilong heltkea
- marasin we i no ekspensiv tumas
- fri tritmen na ples bilong stap long wanpela pablik hausik.

Hau long enrol long Medicare

Yu ken enrol long Medicare long ol dispela rot:

- onlain long myGov akaun bilong yu
- pulapim wanpela Medicare enrolmen fom.

Mipela bai rejistarim yu wanpela olsem pat bilong Medicare Safety Nets. Yu ken rejista olsem marit marit o famili sapos yu laik.

Long kism moa infomesen long English long Medicare Safety Nets, go long **servicesaustralia.gov.au/safetynet**

Enrol onlain

Yu wan o famili bilong yu i ken enrol onlain long Medicare yusim myGov.

Long enrol onlain yu na ol famili memba bilong yu i mas:

- stap long Australia
- i gat paspot o ImmiCard
- i gat gutpela ol visa diteil long Department of Home Affairs sapos yu i no sitizen bilong Australia.

Yu ken bihainim ron bilong aplikesen bilong yu, sapos yu enrol wantaim Medicare long myGov akaun bilong yu.

Bai mipela i askim yu long putim ol benk akaun diteil bilong yu long mipela i ken peim ol Medicare peimen bilong yu. Redim ol benk diteil bilong yu.

Yu mas givim mipela ol narapela dokumen we i ken sapotim yu long wanem kain hevi yu i gat. Ating bai yu i ken tanim tok bilong ol dispela dokumen. Sapos ol i no i stap long English orait mipela i ken tanim fri bilong yu.

Long kism moa infomesen long English long wanem ol dokumen bai yu nidim, go long **servicesaustralia.gov.au/enrolling-medicare**

Sapos yu laik enrol olsem famili, yu mas givim mipela ol diteil na ol dokumen we i ken tokaut longo l pikinini bilong yu i stap aninit long 15-pela krismas.

Sapos yu laik putim wanpela we krismas bilong em i moa long 15, yu mas givim dispela man o meri myGov onlain aplikesen namba bilong yu.

Ol i nidim dispela long givim mipela ol diteil bilong ol na ol dokumen we ol bai nidim long pulapim Medicare enrolmen. Ol i nidim myGov akaun bilong ol yet long mekim dispela.

Yu ken enrolim ol narapela tu i go inap long 8pela lain tasol long onlain aplikesen bilong yu. Sapos yu laik enrolim moa lain yu mas yusim Medicare enrolmen fom, we yu ken painim long **servicesaustralia.gov.au/ms004**

Enrol wantaim form

Long pulapim Medicare enrolmen fom, go long **servicesaustralia.gov.au/ms004**

Yu ken salim fom yu pulapim pinis long post opis o yu ken salim long imeil wantaim ol sapot dokumen i go long **MES@servicesaustralia.gov.au**. Sapos yu salim long imeil, orait yu mas putim 'Medicare enrolmen' olsem subjek.

Yu mas givim mipela ol narapela dokumen we i ken sapotim yu long wanem kain hevi yu i gat. Ating bai yu i ken tanim tok bilong ol dispela dokumen. Sapos ol i no i stap long English orait mipela i ken tanim fri bilong yu.

Long kisim moa infomesen long English long wanem ol dokumen bai yu nidim, go long **servicesaustralia.gov.au/enrolling-medicare**

Medicare kad

Yu bai kisim Medicare kad long meil taim yu enrol pinis. Mipela bai salim long adres yu givim mipela. Yu ken kisim tu wanpela kopi bilong Medicare kad bilong yu. Yu bai nid long sain long Express Plus Medicare mobile app long eksem.

Long kisim moa infomesen long English long Express Plus Medicare mobile app, go long **servicesaustralia.gov.au/expressplusmedicare**

Long yusim dispela aplikesen, yu nidim wanpela myGov akaun we i join wantaim Medicare onlain akaun. Sapos you nogat ol dispela, setim up pastaim na bihain daunlodim ol aplikesen.

Yu bai nidim wanpela Medicare kad long:

- kleimim Medicare halivim
- lukim wanpela dokta husait i save kisim ol bil
- kisim tritmen olsem wanpela pablik sikman long wanpela pablik hausik
- kisim sampela marasin long liklik moni.

Medicare kad ken halivim yu tu sapos yu wanpela praivet sik man husait laik kisim tritmen long wanpela pablik o praivet hausik.

Mipela i ken givim inap long 2-pela kad long wanpela famili. Sapos krismas bilong yu em i 15 na antap, yu ken kisim Medicare kad bilong yu yet.

Sapos Medicare kad bilong yu i lus o ol i stilim, yu ken kisim niupela Medicare onlain akaun o Express Plus Medicare mobile app.

Long kism moa infomesen long English, go long **servicesaustralia.gov.au/medicarecard**

Rejistarim benk akaun diteils bilong yu

Mipela nidim ol benk akaun diteil bilong yu long mipela i ken baim Medicare halivim i go stret long akaun bilong yu. Sapos mipela i nogat ol benk akaun diteil bilong yu, bai mipela i holim ol benefit

bilang yu inap yu tokim mipela.

Yu ken rejistarim ol benk akaun diteil bilang yu wantaim:

- Medicare onlain akaun bilang yu long myGov
- Express Plus Medicare mobile app.

Yu bai nid long:

- gat Medicare kad o benk akaun diteils bilang yu (BSP, akaun namba na akaun nem) wantaim yu taim yu rejista
- larim mipela save sapos ol benk diteil bilang yu i senis.

Long kisim moa infomesen long English, go long **serviceaustralia.gov.au/medicare-services**

Kisim kleim

Yu ken kisim kleim long heltkea sevis bilang husait i stap long Medicare kad bilang yu.

Ol wokman i stap long opis bilang dokta bilang yu i ken putim kleim long nem bilang yu sapos ol i gat ilektronik kleim. Sapos opis bilang dokta bilang yu ino i nap long putim kleim long nem bilang yu, yu yet ken putim kleim taim yu:

- yusim Medicare onlain akaun long myGov
- yusim dispela Express Plus Medicare mobile app
- go long sevis senta
- pulapim wanpela Medicare Claim form (MS014) na salim long post.

Yu ken mekim kleim bilang ol narapela lain long narapela Medicare kad sapos yu bin baim dispela sevis. Yu no inap long mekim dispela onlain.

Long painimaut moa long ol kleim opsen long English, go long **[servicesaustralia.gov.au/medicareclaiming](https://servicesaustralia.gov.au/medicare-claiming)**

Reciprocal Health Care Agreements

Medicare i no save lukluk long tritment taim yu go autsait long kantri. Tasol, Australian Gavman bin sainim Reciprocal Health Care Agreements (RHCA) wantaim ol narapela kantri long lukluk long ol Australia long kost bilang impotent medikel tritmen taim ol i visitim dispela ol kantri.

Ol visita long dispela ol kantri ken kisim sampela helt sevis na marasin i no ekspensiv tumas taim ol i stap long Australia.

Long painimaut moa long RHCA long English, go long **servicesaustralia.gov.au/rhca**

Medicare wok sevis

Em i isi long mekim bisnis wantaim mipela na long narapela hap. Yu ken mekim planti samting kwik taim na isi na i no inap long ringim o lukim mipela.

Yusim Medicare onlain akaun na Express Plus Medicare mobile app long mekim kleim, apdetim pesenel benk diteil bilang yu o askim long wanpela riplermen o narapela Medicare kad. Yu ken lukim tu imunaiseisen toktok na planti moa.

Medicare onlain akaun

Yu ken rejista long wanpela Medicare onlain akaun long myGov. Em i wanpela stretpela we long yu long mekim bisnis wantaim Medicare long taim na ples we i gutpela long yu.

Long painimaut moa long hau long rejista long English, go long servicesaustralia.gov.au/medicareonline

Express Plus Medicare mobile app

Yu ken mekim planti samting taim yu yusim dispela Express Plus Medicare mobile app. Taim yu gat wanpela Medicare onlain akaun, yu ken daunlodim app long App Store, Google Play o Windows Store.

Long painimaut moa long dispela app long English, go long servicesaustralia.gov.au/expressplus

Long kisim infomesen

- Go long servicesaustralia.gov.au/medicare/services long moa infomesen long English
- Go long servicesaustralia.gov.au/yourlanguage we yu ken ritim, harim o lukim infomesen long tok ples bilong yu
- Ringim **131 202** long toktok wantaim mipela long tok ples bilong yu long ol Centrelink peimen na sevis
- Ringim **132 011** for Medicare na **131 272** long Child Support. Tok save long mipela sapos yu nidim man long tanim tok bilong yu i go long narapela tok ples, na mipela bai wokim dispela nating, nogat kost long dispela samting
- Lukim wanpela sevis senta.

Tingim: Ol kol long haus bilong yu go long “13” namba insait long Australia bai i gat fi bilong em long reit bilong em. Dispela reit i ken senis long prais bilong lokel kol na i ken senis tu long ol telefon sevis provaida. Ol kol long “1800” ol namba long fon bilong yu long haus em i fri. Ol kol bilong pablik na mobail fon bai i ken ron long taim na bai gat fi bilong em long antap reit.

Tok Save

Infomesen stap long dispela pablikesen em i olsem halivim tasol long ol peimen na sevis. Em i wok bilong yu long skelim sapos yu laik aplai long wanpela peimen na long mekim aplikesen long bihainim wanem kain we yu wok long stap.



Medicare is Australia's health care system

Medicare helps cover the cost of some health care services.

How Medicare works

We provide payments and services that can help when you or someone you care for use health care services or buy medicines.

If you are eligible, Medicare helps with:

- free or cheaper treatment by doctors, specialists, optometrists, and in some cases dentists and other approved health professionals
- low cost medicine
- free treatment and accommodation in a public hospital.

How to enrol in Medicare

You can enrol in Medicare either:

- online through your myGov account
- by completing a Medicare enrolment form.

We will register you as an individual for the Medicare Safety Nets as part of your enrolment. You can register as a couple or family if you need.

For more information in English about Medicare Safety Nets, go to servicessaustralia.gov.au/safetynet

Enrolling online

You can enrol online in Medicare as either an individual or a family through myGov.

To enrol online you and your family members need to:

- live in Australia
- have a current passport or ImmiCard
- have valid visa details from the Department of Home Affairs if you're not an Australian citizen.

If you enrol in Medicare using your myGov account, you can track the progress of your application.

We will ask you to add your bank account details so we can pay you Medicare payments. Have your banking details ready.

You need to give us supporting documents depending on your circumstances. You may need to have your documents translated. If they are not in English we can translate it for free.

For more information in English about what documents you may need, go to servicessaustralia.gov.au/enrolling-medicare

If you want to enrol as a family, you need to give us details and identity documents for any children under 15.

If you want to include someone 15 or older, you need to give that person your myGov online application number.

They need the number to give us their details and identity documents to complete their Medicare enrolment. To do this they need their own myGov account.

You can only enrol up to 8 other people in your online application. If you need to enrol more people you need to use the Medicare enrolment form, go to **servicesaustralia.gov.au/ms004**

Enrolling with a form

You need to complete a Medicare enrolment form, go to **servicesaustralia.gov.au/ms004**

You can either mail or email the completed form and supporting documents to **MES@servicesaustralia.gov.au**. If you email us, include 'Medicare enrolment' in the email subject line.

You need to give us supporting documents depending on your circumstances. You may need to have your documents translated. If they are not in English we can translate it for free.

For more information in English about what documents you may need, go to **servicesaustralia.gov.au/enrolling-medicare**

Medicare card

You will get a Medicare card in the mail when you are enrolled. We will send it to the address you give us. You can also get a digital copy of your Medicare card. You will need to sign into the Express Plus Medicare mobile app to access it.

For more information in English about the Express Plus Medicare mobile app, go to **servicesaustralia.gov.au/expressplusmedicare**

To use the apps, you need a myGov account linked to your Medicare online account. If you do not have these, set them up and then download the apps.

You need a valid Medicare card to:

- claim Medicare benefits
- visit a doctor who bulk bills
- get treated as a public patient in a public hospital
- get some medicines at a lower cost.

Your Medicare card can also help if you are a private patient getting treatment in a public or private hospital.

We can issue a maximum of 2 cards to a family. If you are 15 or older, you can get your own Medicare card.

If your Medicare card is lost or stolen, you can get a new one using your Medicare online account or the Express Plus Medicare mobile app.

For more information in English, go to **servicesaustralia.gov.au/medicarecard**

Register your bank account details

We need your bank account details to pay your Medicare benefits to you. If we don't have your details, we'll hold your benefit until you tell us.

You can register your bank account details using:

- your Medicare online account through myGov
- the Express Plus Medicare mobile app.

You need to:

- have your Medicare card and bank account details (BSB, account number and account name) with you when you register
- let us know if your details change.

For more information in English, go to servicesaustralia.gov.au/medicare-services

Claiming

You can claim for health care services for anyone listed on your Medicare card.

Staff at your doctor's office can submit the claim on your behalf if they offer electronic claiming. If your doctor's office cannot submit the claim on your behalf, you can submit a claim:

- using your Medicare online account through myGov
- using the Express Plus Medicare mobile app
- in person at a service centre
- by post by completing a Medicare Claim form (MS014).

You can also claim for someone on another Medicare card if you have paid for the service. You cannot do this online.

To find out more about claiming options in English, go to servicesaustralia.gov.au/medicare-claiming

Reciprocal Health Care Agreements

Medicare does not cover treatment when you go overseas. However, the Australian Government has signed Reciprocal Health Care Agreements (RHCA) with some countries to cover Australians for the cost of essential medical treatment while they are visiting those countries.

Visitors from those countries may also be able to get some health services and cheaper medicines when they are in Australia.

To find out more about the RHCA in English, go to servicesaustralia.gov.au/rhca

Medicare self service

It is easy to do business with us anytime and anywhere. You can do most things quickly and easily without needing to call or visit us.

Use your Medicare online account and Express Plus Medicare mobile app to make a claim, update your personal and bank details or request a replacement or duplicate Medicare card. You can also view immunisation statements and much more.

Medicare online account

You can register for a Medicare online account through myGov. It is a secure way for you to do your business with Medicare when and where it suits you.

To find out how to register in English, go to servicesaustralia.gov.au/medicare-online

Express Plus Medicare mobile app

You can also do many things using the Express Plus Medicare mobile app. Once you have a Medicare online account, you can download the app from the App Store, Google Play or the Windows Store.

To find out more about the app in English, go to servicesaustralia.gov.au/expressplus

For more information

- Go to servicesaustralia.gov.au/medicare-services for more information in English
- Go to servicesaustralia.gov.au/yourlanguage where you can read, listen to or watch information in your language
- Call **131 202** to speak with us in your language about Centrelink payments and services
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.