



# Medicare eiy wan system Australia's dugin pumweiyen mugurr towe care

Medicare eiy buog'n pumwe imin towe health care services.

#### Etaman an nuwaw Medicare

Ma amamo pumwan imin mwe wama services mwana gona buog kami Jha chimine engame wo rango ougunanen health care services or rowen kagamwe.

Jha awe gona, Medicare buogu iyan

- free or onung pumwan kagamwe turrun doctors, specialists, optometrists, gona bet bina dentist jion bet bina min treateiy engame or agamwe engame bina chimine wora dabook
- onung pumwan kagamwe
- free am agamwew mwe etung wo meg iyan bita wun engame mak iyarak.

#### Etamwan am meitu Medicare

Aro eirun am gona metuwae jhan Medicare:

- iyat online jhan bita wam myGov account
- Num og mak wam Medicare enrolment form.

Nan ama amatu jahn bita num tawe mwe awe gonna tuk Medicare Safety Nets mamo join bita awe epowa. Amin bwin or beiyem.

Jha wo ten chid jhu agan tune Medicare Safety Nets doerrin burbur gona nanae servicesaustralia.gov.au/safetynet

#### Meitu Atdin Iyat Online

Gona tawe meitu jhan Medicare mwe jah mum epowa amin bwim nan awe mamo iyan bita wam myGov.

Jha wo num meitu online awe epowa amin bwim needeiy mwane:

- Mek Australia
- Num chim ine wam passport mwe wam ImmiCard
- Num chim ine wam Visa bita og MAK agan atsin lyat Department of Home Affairs tah ja hiya awe Amin Australia.

Tsinjah wo meitu jhan bita Medicare atsin iyan wam myGov account nan gona tawe Aya na egada wam application.

Nan ama pwanaw wo num amatu agan wam bank account bwe ma num gonna pumweiyaw bita wam Medicare. Mamo wam bank detail num gurri of again.

Naw needeiy wo num ouja kama wam dabook mwana num gonna aupporteiy ta peonu kor. Wo needeiy mak wam dabook num doerin burbur mwe jha iya doerin burbur nan ama gona bet mamoiyaw eko pumwan.

Jha wo teng chid jhu agan doerin burbur mwana imin awe needeiy wo num chid, wo gona nanae servicesaustralia.gov.au/enrolling-medicare

Jha wo ten meitu epowa Amin bwin Nan ama needeiy atsin turum agan mwe Amin ma num gonna chid bita egame dugin ambina yonung 15 aoro obweni iyadu.

Jha wo teng amatu Bina egame 15 aoro obweni yada, awe Nan needeiy wo num ouja ura wam numbwa bweinin wam myGov application.

Nan ura needeiy bita wam number bwe ura num gona ouja kama agaro bwe ura num gona Meitu jhan bita Medicare, mwe jha ura mamo wora account Nan needeiy num chimine kor wora myGov account.

Awe gona amatu 8 epwakin egame iyan bita wam online application. Jha wo teng amatu jhu egame wo num ougonan bita wam Medicare enrolment form, gona nanae servicesaustralia.gov.au/ms004

#### Meitu iyan btia dabook

Needeiy wo num mamo mwe num og Mak bita bwein Meitu jhan Medicare dabook, nana servicesaustralia.gov.au/ms004

Gona bet taro kama bita wam dabook jha gwein mak agan epowa wam dabook mwana num amata aga eiduwan mak iyae bita **MES@servicesaustralia.gov.au**. Jha wo taro kama nan awe needeiy erre bita Medicare iyan bita Subject line.

Naw needeiy bet wo ouja kama dabook mwana eweiywudae kama aga elduwan mwana wam imin ouja kama ta peonu kor. Needeiy mak wam dabook num doerin burbur, mwe jha wo yogona nan ama gona bougu iyan epowa eko pumwan.

Jha wo teng chid jhu agan doerin burbur mwana imin awe needeiy wo num chid, wo gona nanae servicesaustralia.gov.au/enrolling-medicare

#### **Medicare card**

Naw gona bita Medicare card jhan bita wam mail aga wo meitu jhan enroll. Nan ma sendeiyaw iyae bita address awe ouja kama. Wo gona bet chimine wam digital copy dugin wam Medicare card Needeiy wo num signeiy bita Express Plus Medicare mobile app Jha wo teng meitu jhan.

Jha wo teng chid jhu agan doerrin burbur tune Express Plus Medicare mobile app, wo gona nanga servicesaustralia.gov.au/expressplusmedicare

Ougunanen tune app, wo needeiy myGov account bita tagekae linked iyae bita wam Medicare online account. Jha ko wam mwane awe, gone mamo amo aga og wo downloadeiyn bita app.

Num kor chimine wam Medicare card bwe wo num gona:

- ani Medicare mwana kor needeiy
- nanga doctor bina min mamo pumwan imin
- agamwew epowae bina engame aruk ibuinin na iyat iyuruk wan engame mak
- gona ani wam kagamwe mwe onung pumwan.

Wam Medicare card gona bet buogu Jha awe bet jion iyan bina private patient gona wam kagamwe atsin iyan wan engame mak iyuruk or bita wan engame jion iyuruk.

Ama gona ouja kami 2 eirun card ijukae dugin family jion. Jha 15 am obweni or engabwao awe gona bet wam Medicare card.

Jha garra or engame torreiy wam Medicare card, awe gona tuk kani jion jhan wam account iyan bita Medicare or na jhan wam Express Plus Medicare mobile app.

Jha wo teng chid jhu angan bitune doerrin burbur awe gona nanga servicesaustralia.gov.au/medicarecard

#### Register eiy numbern wam bank account

Nan ama needeiy agan wam bank account bwe ma num gona pumwew jha Medicare. Jha weo ouja kama, nan ama takegeiy pumwom yae bita edae wo ouja or pwana kama.

Register eiy wam bank account details (angan wam bank account) ougunanen:

- wam Medicare online account iyae bita wam myGov
- Bita Express Plus Medicare mobile app.

Awe needeiy num:

- Chimine wam Medicare card mwe wam bank account details (BSB, account number mwe account name) iyaw Jha wo register
- pwana kama Jha kiwuden wam details.

Jha wo teng chid jhu agan iyan doerrin burbur, wo gona nanga servicesaustralia.gov.au/medicareservices

#### Aniyen mwak

Awe gona ani mwak dugin wam health care services dugin ambina engame meg jhan egam iyan wam Medicare card.

Min mugurr iyan wam doctor's office gona bet ota am ani mwak dugim or awe gona ota am kangang. Jha yogona wong anoweiy bita am ani mwak na iyan wam doctor's office dugim, awe gona tawe ota am kangang:

- Ougunanen wam Medicare online account iyan bita wam myGov
- Ougunanen bita Express Plus Medicare mobile app
- gona tawe geida na iyat service centre
- iyan bita post Jha wo gwein completeiy wam Medicare Claim form (MS014).

Wo gona bet ota am kangang aniyen mwak dugin engame jion jhan bet Medicare card Jha gwein pumwew dugin service. Awe yogona mamo tune Jha iya online.

Jha wo teng chid jhu angan mwane imin doerrin burbur, gona nanga servicesaustralia.gov.au/medicareclaiming

#### **Reciprocal Health Care Agreements**

Medicare nan yapid gona pumwe bita am mugurr'n am care Jha wo meg mego. Wan government Australia gwein signeiy bita Reciprocal Health Care Agreements (RHCA) epoae mwana yeb ibuinin mwana pumwe mugurr'n care dugin bina amin Australia meg yan yeb ibuinin.

Bina visitors (iruwa) atsin mwana yeb ibunin gona bet gona mwana health services mwe onung pumwan kagamwe Jha tuk bet ura Australia.

Jha wo teng chid jhu angan RHCA doerrin burbur, gona nanga servicesaustralia.gov.au/rhca

#### Medicare self service (mwana nan tawe gona)

lya eijae riringen business epoae kama tamo edae tamo etung. Gona tawe mamo ebwakin imin mana iya eijae riringen mwe wipia aga bet wea calleiy kama or nanga kama.

Ougunan wam Medicare online account mwe Express Plus Medicare mobile app bwe wo num gona amamo wam ani mwak, or updateiy mwana angam mwe bank details or am kangang dugin num iwud or douburreiy Medicare card. Awe gona bet aya immunization statements mwe mwana

ibunin.

### Medicare online account

Wo gona register dugin wam Medicare online account iyan myGov. Secure bitune am riring Jha wo teng mamo wam business epoa Medicare edae jion mwe etung jion awe tengeiy.

Jha wo teng chid etaman am register doerrin burbur, gona nanga servicesaustralia.gov.au/medicareonline

#### **Express Plus Medicare mobile app**

Wo gona bet mamo tamo eirun imin Jha wo ougunan bitune Express Plus Medicare mobile app. Ta gona wong bita Medicare online account, ngaga aga awe gonan downloadeiy bita app atsin iyan App Store, Google Play or bita Windows Store.

Jha wo teng chid jhu angan tune app doerrin burbur, gona nanga servicesaustralia.gov.au/expressplus

### Jha wo teng chid jhu angan

- Gona nanga servicesaustralia.gov.au/medicareservices Jha wo teng chid jhu angan doerrin burbur
- Nanga **servicesaustralia/gov.au/yourlanguage** na awe gona rechineiy, keiyad, or terra jhu angan iyan wam own language
- Derponaiy **131 202** Jha num doerra kama iyan wam own language dugin pumweiyen Centrelink mwe wan services
- Derponaiy **132 011** dugin Medicare buog Jha wo needeiy wam kagamwe **131 272** dugin Child Support. Jha wo needeiy engame bina num translateiy edoerr iyaw gona derponaiy kama eko pumwan
- Nanga wama service centre dugin am tengeiy buog.

Note: Jha wo derponeiy kama iyan wam derpon bwim iyae bita number '13' tamo etung iyan Australia nan chimine pumwan. Nan gona bet ekae pumwan derpon ta peon mwana company. Eko pumwan derpon Jha wo ringeiy bita '1800' number atsin bwim. Derpon yan mwana public derpon or wan engame derpon nan gona ani rogoun nan ngea bet chargeiyuwen yan.

#### Imin needeiy wo num chid

Mwane imin pwan ne teiy an amataiya gata etumwan ama pumwe mwe wama services. Tawe pwan Jha wo teng applyiay dugin pumweiyaem or amatuiyen wam kangaang iyan wam situation age.



# Medicare is Australia's health care system

Medicare helps cover the cost of some health care services.

#### **How Medicare works**

We provide payments and services that can help when you or someone you care for use health care services or buy medicines.

If you are eligible, Medicare helps with:

- free or cheaper treatment by doctors, specialists, optometrists, and in some cases dentists and other approved health professionals
- low cost medicine
- free treatment and accommodation in a public hospital.

#### How to enrol in Medicare

You can enrol in Medicare either:

- online through your myGov account
- by completing a Medicare enrolment form.

We will register you as an individual for the Medicare Safety Nets as part of your enrolment. You can register as a couple or family if you need.

For more information in English about Medicare Safety Nets, go to **servicesaustralia.gov.au/safetynet** 

#### Enrolling online

You can enrol online in Medicare as either an individual or a family through myGov.

To enrol online you and your family members need to:

- live in Australia
- have a current passport or ImmiCard
- have valid visa details from the Department of Home Affairs if you're not an Australian citizen.

If you enrol in Medicare using your myGov account, you can track the progress of your application.

We will ask you to add your bank account details so we can pay you Medicare payments. Have your banking details ready.

You need to give us supporting documents depending on your circumstances. You may need to have your documents translated. If they are not in English we can translate it for free.

For more information in English about what documents you may need, go to **servicesaustralia.gov.au/enrolling-medicare** 

If you want to enrol as a family, you need to give us details and identity documents for any children under 15.

If you want to include someone 15 or older, you need to give that person your myGov online application number.

They need the number to give us their details and identity documents to complete their Medicare enrolment. To do this they need their own myGov account.

You can only enrol up to 8 other people in your online application. If you need to enrol more people you need to use the Medicare enrolment form, go to **servicesaustralia.gov.au/ms004** 

#### Enrolling with a form

You need to complete a Medicare enrolment form, go to servicesaustralia.gov.au/ms004

You can either mail or email the completed form and supporting documents to **MES@servicesaustralia.gov.au.** If you email us, include 'Medicare enrolment' in the email subject line.

You need to give us supporting documents depending on your circumstances. You may need to have your documents translated. If they are not in English we can translate it for free.

For more information in English about what documents you may need, go to servicesaustralia.gov.au/enrolling-medicare

#### **Medicare card**

You will get a Medicare card in the mail when you are enrolled. We will send it to the address you give us. You can also get a digital copy of your Medicare card. You will need to sign into the Express Plus Medicare mobile app to access it.

For more information in English about the Express Plus Medicare mobile app, go to **servicesaustralia.gov.au/expressplusmedicare** 

To use the apps, you need a myGov account linked to your Medicare online account. If you do not have these, set them up and then download the apps.

You need a valid Medicare card to:

- claim Medicare benefits
- visit a doctor who bulk bills
- get treated as a public patient in a public hospital
- get some medicines at a lower cost.

Your Medicare card can also help if you are a private patient getting treatment in a public or private hospital.

We can issue a maximum of 2 cards to a family. If you are 15 or older, you can get your own Medicare card.

If your Medicare card is lost or stolen, you can get a new one using your Medicare online account or the Express Plus Medicare mobile app.

For more information in English, go to servicesaustralia.gov.au/medicarecard

#### Register your bank account details

We need your bank account details to pay your Medicare benefits to you. If we don't have your details, we'll hold your benefit until you tell us.

You can register your bank account details using:

- your Medicare online account through myGov
- the Express Plus Medicare mobile app.

You need to:

- have your Medicare card and bank account details (BSB, account number and account name) with you when you register
- let us know if your details change.

For more information in English, go to servicesaustralia.gov.au/medicareservices

# Claiming

You can claim for health care services for anyone listed on your Medicare card.

Staff at your doctor's office can submit the claim on your behalf if they offer electronic claiming. If your doctor's office cannot submit the claim on your behalf, you can submit a claim:

- using your Medicare online account through myGov
- using the Express Plus Medicare mobile app
- in person at a service centre
- by post by completing a Medicare Claim form (MS014).

You can also claim for someone on another Medicare card if you have paid for the service. You cannot do this online.

To find out more about claiming options in English, go to servicesaustralia.gov.au/medicareclaiming

### **Reciprocal Health Care Agreements**

Medicare does not cover treatment when you go overseas. However, the Australian Government has signed Reciprocal Health Care Agreements (RHCA) with some countries to cover Australians for the cost of essential medical treatment while they are visiting those countries.

Visitors from those countries may also be able to get some health services and cheaper medicines when they are in Australia.

To find out more about the RHCA in English, go to servicesaustralia.gov.au/rhca

#### **Medicare self service**

It is easy to do business with us anytime and anywhere. You can do most things quickly and easily without needing to call or visit us.

Use your Medicare online account and Express Plus Medicare mobile app to make a claim, update your personal and bank details or request a replacement or duplicate Medicare card. You can also view immunisation statements and much more.

#### Medicare online account

You can register for a Medicare online account through myGov. It is a secure way for you to do your business with Medicare when and where it suits you.

To find out how to register in English, go to servicesaustralia.gov.au/medicareonline

# **Express Plus Medicare mobile app**

You can also do many things using the Express Plus Medicare mobile app. Once you have a Medicare online account, you can download the app from the App Store, Google Play or the Windows Store.

To find out more about the app in English, go to servicesaustralia.gov.au/expressplus

## For more information

- Go to servicesaustralia.gov.au/medicareservices for more information in English
- Go to **servicesaustralia.gov.au/yourlanguage** where you can read, listen to or watch information in your language
- Call **131 202** to speak with us in your language about Centrelink payments and services
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

#### Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.