



# Medicare sa ikoya na vei qaravi ni tabana ni bula e Australia

Na Medicare e veivuke ena saumi ni vei qaravi vakavuniwai.

## Cakacaka vakacava na Medicare

Keitou vakarautaka na isau ni noda qaravi vakavuniwai me vukei iko se dua tale e gadreva na vei qaravi oqo kei na voli ni wainimate.

Kevaka e rawata, na Medicare e veivuke ena veika oqo:

- Sega ni saumi se saulailai na dikevi vakavuniwai, ira na kenadau, ena so na kisi, na dauveicavu, kei na so tale na kenadau ena tabana ni bula
- Saurawarawa ni wainimate
- Vei qaravi kei na curu sega ni saumi e valenibula.

## Mo curu vakacava ena Medicare

E rawa talega ni o curu ki Medicare vaka oqo:

- ena initaneti ena nomu akaude ni myGov
- ena nomu vakalewena e dua na fomu ni vakacurumi ni Medicare.

Keitou na rejisita taki iko vakatamata yadua me baleta na Lawa ni Veitaqomaki ni Medicare Safety Nets me tiki ni nomu vakacurumi. E rawa ni o rejisita vaka-veiwatini se matavuvale kevaka o gadreva.

Me baleta na ikuri ni ivakamacala ena vosa Vakavalagi me baleta na Medicare Safety Nets, lako ki na, [servicessaustralia.gov.au/safetynet](https://servicessaustralia.gov.au/safetynet)

## Volayaca ena initaneti

E rawa ni o curu ena initaneti e Medicare me dua ga na tamata se dua na matavuvale mai na myGov.

Mo volayaca ena initaneti o iko kei ira na lewe ni nomu matavuvale e dodonu mo:

- Vakaitikotiko e Australia
- tiko e dua na pasipote ni gauna oqo se ImmiCard
- tiko na kena matailalai na visa mai na Department of Home Affairs kevaka o sega ni lewenivanua e Ositerelia.

Kevaka o vakacurumi e Medicare ena nomu akaude ni myGov, sa rawa mo vakamura na toso ni nomu kerekere.

Keitou na kerei iko mo vakuria na veika matailalai ni nomu akaude ni baqe me rawa ni keitou sauma vei iko na sausaumi ni Medicare. Vakarautaka na nomu veika matailalai ni baqe.

E dodonu mo solia vei keitou na ivolatukutuku veitokoni vakatau ena kemu ituvaki. Ena gadrevi beka mo vakadewataki na nomu ivolatukutuku. Kevaka era sega ni vakavalagi sa rawa me da vakadewataka wale.

Me baleta na ikuri ni ivakamacala ena vosa Vakavalagi me baleta na ivolatukutuku cava o na

gadrevu, lako ki na [servicesaustralia.gov.au/enrolling-medicare](https://servicesaustralia.gov.au/enrolling-medicare)

Kevaka o vinakata mo curu vakamatavuvale, e dodonu mo solia vei keitou na veika matailalai kei na ivakatakilakila me baleti ira na gone se bera ni yabaki 15.

Kevaka o vinakata mo okata e dua e 15 se qase cake, e dodonu mo solia vua na tamata o ya na nomu naba ni kerekere ena initaneti na myGov.

Era gadrevu na naba me solia vei keda na kedra matailalai kei na nodra ivolatukutuku me vakalewena kina na nodra vakacurumi ena Medicare. Me rawa oqo era na gadrevu na nodra akaude ni myGov.

E rawa walega ni o vakacurumi ki na 8 tale na tamata ena nomu ivolakerekere ena initaneti. Kevaka o gadrevu mo vakacurumi ira e vuqa tale na tamata o gadrevu mo vakayagataka na fomu ni vakacurumi ni Medicare, lako ki [servicesaustralia.gov.au/ms004](https://servicesaustralia.gov.au/ms004)

## Volayaca ena dua na fomu

E dodonu mo vakalewena e dua na fomu ni vakacurumi ni Medicare, lako ki [servicesaustralia.gov.au/ms004](https://servicesaustralia.gov.au/ms004)

E rawa ni o vakauta ena meli se imeli na fomu sa vakaleweni kei na ivolatukutuku veitokoni ki na [MES@servicesaustralia.gov.au](mailto:MES@servicesaustralia.gov.au). Kevaka o imeli vei keitou, okata na 'Vakacurumi ni Medicare' ena laini ni ulutaga ni imeli.

E dodonu mo solia vei keitou na ivolatukutuku veitokoni vakatau ena kemu ituvaki. Ena gadrevi beka mo vakadewataki na nomu ivolatukutuku. Kevaka era sega ni vakavalagi sa rawa me da vakadewataka wale.

Me baleta na ikuri ni ivakamacala ena vosa Vakavalagi me baleta na ivolatukutuku cava o na gadrevu, lako ki na [servicesaustralia.gov.au/enrolling-medicare](https://servicesaustralia.gov.au/enrolling-medicare)

## Kadi (Card) ni Medicare

Ena vakau yani ena meli na ivakadinadina ni Medicare ni oti na nomu volayaca. Ena vakau kina nomu address ko a solia. Sa rawa talega niko na taura na ilavelave ni Medicare ena monalivaliva ka na gadrevi mo sema kina Express Plus Medicare mobile app mo raica.

Ke gadrevi na itukutuku matata ena vosa vaka Peretania me baleta na Express Plus Medicare mobile app mo sikova na [servicesaustralia.gov.au/expressplusmedicare](https://servicesaustralia.gov.au/expressplusmedicare)

Mo vakayagataka na vatavata oqo, ena gadrevi na akaude ni myGov ka semati kina akaude ni Medicare ena monalivaliva. Kevaka e sega ni tiko vei iko na akaude ena daumaka mo dreta mai ena monalivaliva.

Ena gadrevi na nomu ivolavakadinadina ni Medicare:

- Kerea na veivuke ni Medicare
- Sikova e dua na vuniwai ka dau bili vakalevu
- Qaravi ena dua na valenibula
- Tauri wainimate ena isau lailai sara.

Na ivola vakadinadina ni Medicare ena rawa ni veivuke kevaka ko gole kina valenibula cava ga mo laki qaravi kinai.

E rawa ni soli e rua (2) na kadi ni Medicare qo kina vuvale. Kevaka osa yabaki 15 ka lako cake sa rawa niko cakava ka taukena e Dua na nomu kadi ni Medicare.

Kevaka e yali se butakoci na nomu kadi ni Medicare, sa rawa niko cakava e dua tale me vakayagataki na akaude ni Medicare ena monalivaliva se Express Plus Medicare mobile app.

Ena so tale na itukutuku ena vosa vaka Peretania, sikova na;  
**[servicesaustralia.gov.au/medicarecard](https://servicesaustralia.gov.au/medicarecard)**

## **Vakadeitaka na itukutuku matata me baleta na nomu baqe**

Vakadeitaka na itukutuku matata ni nomu baqe veikeitou me rawa ni saumi kina na ilavo ni Medicare. Mena karekau o maatau korero, ka pupuri matou i to painga kia korero ra ano koe.

Vakadeitaki na itukutuku matata ni nome baqe ka vakayagataka na:

- Na akaude ni Medicare ena monalivaliva ena myGov
- Na sova ni Express Plus Medicare mobile app.

E dodonu me:

- me tiko na nomu Medicare card kei na veika me baleta nomu baqe (akaude ni BSB, naba ni akaude kei na yaca e vakayagataki) ena gauna ko volayaca kina
- Vakadeitaka mai ke sa veisau eso na itukutuku me baleti iko.

Ena so tale na itukutuku matata ena vosa vaka Peretania, sikova na:  
**[servicesaustralia.gov.au/medicareservices](https://servicesaustralia.gov.au/medicareservices)**

## **Claiming (Ivakaro)**

E rawa ni o taura na veiqaravi vakavuniwai me baleta e dua e volai tu ena nomu kadi ni Medicare.

Na vakaillesilesi ena valenivolavola ni nomu Vuniwai ena qai vakauta na kerekere ena vukumu ena mona livaliva. Sa rawa nio vakauta ga o iko na nomu kerekere kevaka e sega ni rawa ni vakauta o Vuniwai ena vukumu:

- Ka vakayagataka na monalivaliva ena akaude ni Medicare ka lako curuma na myGov
- Vakayagataka na Express Plus Medicare mobile app
- Mo lako saraga kina vanua ni veiqaravi
- Vakau ena posi ni oti na nomu vakalewena na kena fomu se Medicare Claim form (MS014).

Ena rawa talega niko kerea ena vukuna edua ena dua tale na Medicare kevaka ko sauma na veiqaravi. Ena sega ni rawa niko vakayagataka qo ena monalivaliva.

Kevaka o via kila tale eso na iwalewale ni kerekere ena vosa vakavavalagi mo sikova na  
**[servicesaustralia.gov.au/medicareclaiming](https://servicesaustralia.gov.au/medicareclaiming)**

## **Reciprocal Health Care Agreements (Veidinadinati ni veiqaravi vakavuniwai)**

Na Medicare e sega ni kovuta na veiqaravi ni ko lako ki veimatani tani. Ia na matanitu ni Ositerelia sa sainitaka na Reciprocal Health Care Agreement (RHCA) kei na so tale na veimatani me qaravi ira na lewenivanua e Ositerelia ena isau ni veiqaravi vakavuniwai ena nodra veisiko tiko kina na veimatani oqo.

O ira na vulagi mai na veimatani ena rawa nira ciqoma na veiqaravi vakavuniwai kei na wainimate saurawarawa ena nodra tiko e Australia.

Nio via dikeva tale eso na itukutuku matata me baleta na RHCA ena vosa vaka Peretania, sikova na **[servicesaustralia.gov.au/rhca](https://servicesaustralia.gov.au/rhca)**

## Veiqaravi vaka-Medicare

E rawarawa na veiqaravi kei keitou ena dua ga na gauna, ena dua ga na vanua. Ena rawa nio cakava e levu na ka vakatotolo, vakarawarawa, kevaka ko sega ni sikovi keitou.

Vakayagataka na akaude ni monalivaliva ni Medicare keina Express Plus Medicare mobile app mo kerea, veisautaka na itukutuku matata ni nomu baqe, kerea na veisosomitaki se dua tale na ilavelave ni vola ni vakadinadina ni Medicare. Ena rawa talega nio raica kina na itukutuku matata ni nomu cula se tauri wainimate kei na so tale.

## Na akaude ni Medicare ena monalivaliva

Sa rawa nio vola yaca kina akaude ni Medicare ena monalivaloiva ia me lako curuma na myGov. E gaunisala dei me vakayacori kina na veiqaravi na Medicare ena gauna e ganita.

Ke o via kila na itukutuku matata ni vola yaca, sikova na [servicesaustralia.gov.au/medicareonline](https://servicesaustralia.gov.au/medicareonline)

## Express Plus Medicare mobile app

Sa rawa talega nio qarava e levu sara na ka ena Express Plus Medicare mobile app. Ni sa tiko na nomu akaude ni Medicare ena initaneti, sa rawa mo lavetaka na app mai na App Store, Google Play se na Windows Store.

Ke gadrevi tale na itukutuku matata ena vosa vaka Peretania, sikova na [servicesaustralia.gov.au/expressplus](https://servicesaustralia.gov.au/expressplus)

## Me baleta na ikuri ni ivakamacala

- Sikova na [servicesaustralia.gov.au/medicareservices](https://servicesaustralia.gov.au/medicareservices) ena so na ikuri ni tukutuku matata ena vosa vaka Peretania
- Sikova na [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) na vanua o rawa ni wilika, vakarorogo se sarava na ikuri ni tukutuku ena nomu vosa ni vanua
- Qirita na **131 202** mo vosa ena nomu vosa me baleta na sausaumi kei na veiqaravi ni Centrelink
- Qirita na **132 011** me baleta na Medicare kei na **131 272** me baleta na nodra qaravi na gone se Child Support. Moni vakaraitaka mai keo ni gadreva edua na daunivakadewa ka keitou na vakasaqara koya e sega ni saumi
- Sikova edua na vanua ni veiqaravi.

Nanuma: na qiri mai ena nomu itikotiko kina '13' mai na dua ga na vanua e Australia e dua ga na kena isau. E rawa ni veiveisau na isau ni qiri ka vakatautaki talega ena kabana ni talevoni e vakayagataki. Qirita na '1800' ka na sega ni saumi na qiri mai vale. Na qiri mai ena talevoni se talevoni vaikauyaki ena lavaki na gauna ka rawa ni saulevu.

## Vakuwai ena vakatataro

Na itukutuku e tiko ena ivola ogo e nakiti walega me idusidusi ni sausaumi kei na veiqaravi. Sa nomu itavi mo vakatulewataka kevaka o gadreva mo kerea e dua na sausaumi ka kerekere me baleta na nomu ituvaki.



# Medicare is Australia's health care system

Medicare helps cover the cost of some health care services.

## How Medicare works

We provide payments and services that can help when you or someone you care for use health care services or buy medicines.

If you are eligible, Medicare helps with:

- free or cheaper treatment by doctors, specialists, optometrists, and in some cases dentists and other approved health professionals
- low cost medicine
- free treatment and accommodation in a public hospital.

## How to enrol in Medicare

You can enrol in Medicare either:

- online through your myGov account
- by completing a Medicare enrolment form.

We will register you as an individual for the Medicare Safety Nets as part of your enrolment. You can register as a couple or family if you need.

For more information in English about Medicare Safety Nets, go to **[servicessaustralia.gov.au/safetynet](https://servicessaustralia.gov.au/safetynet)**

## Enrolling online

You can enrol online in Medicare as either an individual or a family through myGov.

To enrol online you and your family members need to:

- live in Australia
- have a current passport or ImmiCard
- have valid visa details from the Department of Home Affairs if you're not an Australian citizen.

If you enrol in Medicare using your myGov account, you can track the progress of your application.

We will ask you to add your bank account details so we can pay you Medicare payments. Have your banking details ready.

You need to give us supporting documents depending on your circumstances. You may need to have your documents translated. If they are not in English we can translate it for free.

For more information in English about what documents you may need, go to **[servicessaustralia.gov.au/enrolling-medicare](https://servicessaustralia.gov.au/enrolling-medicare)**

If you want to enrol as a family, you need to give us details and identity documents for any children under 15.

If you want to include someone 15 or older, you need to give that person your myGov online application number.

They need the number to give us their details and identity documents to complete their Medicare enrolment. To do this they need their own myGov account.

You can only enrol up to 8 other people in your online application. If you need to enrol more people you need to use the Medicare enrolment form, go to **[servicesaustralia.gov.au/ms004](https://servicesaustralia.gov.au/ms004)**

## Enrolling with a form

You need to complete a Medicare enrolment form, go to **[servicesaustralia.gov.au/ms004](https://servicesaustralia.gov.au/ms004)**

You can either mail or email the completed form and supporting documents to **[MES@servicesaustralia.gov.au](mailto:MES@servicesaustralia.gov.au)**. If you email us, include 'Medicare enrolment' in the email subject line.

You need to give us supporting documents depending on your circumstances. You may need to have your documents translated. If they are not in English we can translate it for free.

For more information in English about what documents you may need, go to **[servicesaustralia.gov.au/enrolling-medicare](https://servicesaustralia.gov.au/enrolling-medicare)**

## Medicare card

You will get a Medicare card in the mail when you are enrolled. We will send it to the address you give us. You can also get a digital copy of your Medicare card. You will need to sign into the Express Plus Medicare mobile app to access it.

For more information in English about the Express Plus Medicare mobile app, go to **[servicesaustralia.gov.au/expressplusmedicare](https://servicesaustralia.gov.au/expressplusmedicare)**

To use the apps, you need a myGov account linked to your Medicare online account. If you do not have these, set them up and then download the apps.

You need a valid Medicare card to:

- claim Medicare benefits
- visit a doctor who bulk bills
- get treated as a public patient in a public hospital
- get some medicines at a lower cost.

Your Medicare card can also help if you are a private patient getting treatment in a public or private hospital.

We can issue a maximum of 2 cards to a family. If you are 15 or older, you can get your own Medicare card.

If your Medicare card is lost or stolen, you can get a new one using your Medicare online account or the Express Plus Medicare mobile app.

For more information in English, go to **[servicesaustralia.gov.au/medicarecard](https://servicesaustralia.gov.au/medicarecard)**

## Register your bank account details

We need your bank account details to pay your Medicare benefits to you. If we don't have your details, we'll hold your benefit until you tell us.

You can register your bank account details using:

- your Medicare online account through myGov
- the Express Plus Medicare mobile app.

You need to:

- have your Medicare card and bank account details (BSB, account number and account name) with you when you register
- let us know if your details change.

For more information in English, go to [servicesaustralia.gov.au/medicare-services](https://servicesaustralia.gov.au/medicare-services)

## Claiming

You can claim for health care services for anyone listed on your Medicare card.

Staff at your doctor's office can submit the claim on your behalf if they offer electronic claiming. If your doctor's office cannot submit the claim on your behalf, you can submit a claim:

- using your Medicare online account through myGov
- using the Express Plus Medicare mobile app
- in person at a service centre
- by post by completing a Medicare Claim form (MS014).

You can also claim for someone on another Medicare card if you have paid for the service. You cannot do this online.

To find out more about claiming options in English, go to [servicesaustralia.gov.au/medicare-claiming](https://servicesaustralia.gov.au/medicare-claiming)

## Reciprocal Health Care Agreements

Medicare does not cover treatment when you go overseas. However, the Australian Government has signed Reciprocal Health Care Agreements (RHCA) with some countries to cover Australians for the cost of essential medical treatment while they are visiting those countries.

Visitors from those countries may also be able to get some health services and cheaper medicines when they are in Australia.

To find out more about the RHCA in English, go to [servicesaustralia.gov.au/rhca](https://servicesaustralia.gov.au/rhca)

## Medicare self service

It is easy to do business with us anytime and anywhere. You can do most things quickly and easily without needing to call or visit us.

Use your Medicare online account and Express Plus Medicare mobile app to make a claim, update your personal and bank details or request a replacement or duplicate Medicare card. You can also view immunisation statements and much more.

## Medicare online account

You can register for a Medicare online account through myGov. It is a secure way for you to do your business with Medicare when and where it suits you.

To find out how to register in English, go to [servicesaustralia.gov.au/medicare-online](https://servicesaustralia.gov.au/medicare-online)

## Express Plus Medicare mobile app

You can also do many things using the Express Plus Medicare mobile app. Once you have a Medicare online account, you can download the app from the App Store, Google Play or the Windows Store.

To find out more about the app in English, go to [servicesaustralia.gov.au/expressplus](https://servicesaustralia.gov.au/expressplus)

## For more information

- Go to [servicesaustralia.gov.au/medicare-services](https://servicesaustralia.gov.au/medicare-services) for more information in English
- Go to [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) where you can read, listen to or watch information in your language
- Call **131 202** to speak with us in your language about Centrelink payments and services
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.