



Medicare em i wanpela heltkea sistem bilong Australia

Medicare i save halivim long baim sampela helkea sevis.

Hau Medicare i save wok

Mipela i save provoidim peimen na sevis we em i ken halivim yu taim yu o wanpela yu laikim i yusim heltkea sevis o baim ol marasin.

Sapos yu inap long kisim dispela sevis, Medicare i bai halivim yu wantaim:

- fri tritmen o tritmen i no ekspensiv tumas long ol dokta, spesolis, optometris, na long sampela taim dentis na ol arapela wokman bilong heltkea
- marasin we i no ekspensiv tumas
- fri tritmen na ples bilong stap long wanpela pablik hausik.

Hau long enrol long Medicare

Yu ken enrol long Medicare taim yu:

- Pinisim wanpela Medicare enrolmen pepa
- meilim o imeilim dispela pepa na ol arapela sapot pepa long **MES@servicesaustralia.gov.au**

Yu bai nid long givim mipela ol sapot pepa we i soim hau yu wok long stap. Yu bai i mas tanim tok long ol pepa bilong yu.

Long kisim moa infomesen long English long wanem pepa bai yu nidim, go long **servicesaustralia.gov.au/enrolling-medicare**

Sampela manmeri i ken enrol long intanet myGov akaun bilong ol.

Sapos yu enrol olsem wanpela famili, yu nid long yusim Medicare enrolmen pepa, go long **servicesaustralia.gov.au/ms004**

Mipela bai rejistarim yu wanpela olsem pat bilong Medicare Safety Nets. Yu ken rejista olsem marit manmeri o famili sapos yu nid.

Long kism moa infomesen long English long Medicare Safety Nets, go long **servicesaustralia.gov.au/safetynet**

Enrol long Medicare intanet

Yu ken enrol long intanet yusim myGov sapos yu:

- stap long Australia
- 15-pla krismas na i go antap
- enrol olsem wanwan man.

Yu mas gat dispela tupela o wanpela samting:

- aplai pinis long pemanent residen visa
- kisim tok orait long pemenen residensi
- holim wanpela residen visa.

Sapos yu enrol long Medicare yusim myGov akaun bilong yu, yu ken trekim progres bilong aplikesen bilong yu.

Mipela i bai askim yu long putim benk akaun ditel na bai mipela i ken mekim ol Medicare peimen bilong yu. Redim ol benk ditel bilong yu.

Yu bai nid long givim mipela ol sapot pepa dipen long hau yu stap long em. Yu bai i nid long tanim tok long ol pepa bilong yu. Ridim na kisim save long ol pepa yu bai nidim long Services Australia websait.

Taim aplikesen bilong yu i orait, mipela bai ringim yu long wanem samting bai yu mekim bihain. Mipela tu bai salim Medicare kad bilong yu long meil long adres yu givim mipela.

Long kisim moa infomesen long enrol, go long **servicesaustralia.gov.au/enrolling-medicare**

Long mekim bisnis wantaim mipela, mekim myGov akaun na joinim Medicare. Long painimaut moa, go long:

- **servicesaustralia.gov.au/mygovguides**
- **servicesaustralia.gov.au/medicarecard**

Medicare kad

Yu bai kisim Medicare kad long meil taim yu enrol pinis. Mipela bai salim long adres yu givim mipela. Yu ken kisim tu wanpela kopi bilong Medicare kad bilong yu. Yu bai nid long sain long Express Plus Medicare mobile app long eksem.

Long kisim moa infomesen long English long Express Plus Medicare mobile app, go long **servicesaustralia.gov.au/expressplusmedicare**

Long yusim dispela aplikesen, yu nidim wanpela myGov akaun we i join wantaim Medicare onlain akaun. Sapos you nogat ol dispela, setim up pastaim na bihain daunlodim ol aplikesen.

Yu bai nidim wanpela Medicare kad long:

- kleimim Medicare halivim
- lukim wanpela dokta husait i save kisim ol bil
- kisim tritmen olsem wanpela pablik sikman long wanpela pablik hausik
- kisim sampela marasin long liklik moni.

Medicare kad ken halivim yu tu sapos yu wanpela praivet sik man husait laik kisim tritmen long wanpela pablik o praivet hausik.

Mipela i ken givim inap long 2-pela kad long wanpela famili. Sapos krismas bilong yu em i 15 na antap, yu ken kisim Medicare kad bilong yu yet.

Sapos Medicare kad bilong yu i lus o ol i stilim, yu ken kisim niupela Medicare onlain akaun o Express Plus Medicare mobile app.

Long kism moa infomesen long English, go long **servicesaustralia.gov.au/medicarecard**

Rejistarim bank akaun diteils bilong yu

Rejistarim benk akaun diteils bilong yu wantaim mipela bai mipela ken baim Medicare halivim i go stret long bank akaun yu makim long em.

Rejistarim benk akaun diteils bilong yu yusim:

- Medicare bilong yu long myGov
- Express Plus Medicare mobile app.

Yu bai nid long:

- gat Medicare kad o benk akaun diteils bilong yu (BSP, akaun namba na akaun nem) wantaim yu taim yu rejista
- larim mipela save sapos benk diteils bilong yu i senis.

Long kisim moa infomesen long English, go long serviceaustralia.gov.au/medicare-services

Kisim kleim

Yu ken kisim kleim long heltkea sevis bilong husait i stap long Medicare kad bilong yu.

Ol wokman i stap long opis bilong dokta bilong yu i ken putim kleim long nem bilong yu sapos ol i gat ilektronik kleim. Sapos opis bilong dokta bilong yu ino i nap long putim kleim long nem bilong yu, yu yet ken putim kleim taim yu:

- yusim Medicare onlain akaun long myGov
- yusim dispela Express Plus Medicare mobile app
- go long sevis senta
- pulapim wanpela Medicare Claim form (MS014) na salim long post.

Yu ken mekim kleim bilong ol narapela lain long narapela Medicare kad sapos yu bin baim dispela sevis. Yu no inap long mekim dispela onlain.

Long painimaut moa long ol kleim opsen long English, go long servicesaustralia.gov.au/medicareclaiming

Reciprocal Health Care Agreements

Medicare i no save lukluk long tritment taim yu go autsait long kantri. Tasol, Australian Gavman bin sainim Reciprocal Health Care Agreements (RHCA) wantaim ol narapela kantri long lukluk long ol Australia long kost bilong impotent medikel tritmen taim ol i visitim dispela ol kantri.

Ol visita long dispela ol kantri ken kisim sampela helt sevis na marasin i no ekspensiv tumas taim ol i stap long Australia.

Long painimaut moa long RHCA long English, go long servicesaustralia.gov.au/rhca

Medicare wok sevis

Em i isi long mekim bisnis wantaim mipela na long narapela hap. Yu ken mekim planti samting kwik taim na isi na i no inap long ringim o lukim mipela.

Yusim Medicare onlain akaun na Express Plus Medicare mobile app long mekim kleim, apdetim pesenel benk diteil bilong yu o askim long wanpela riplesmen o narapela Medicare kad. Yu ken lukim tu imunaiseisen toktok na planti moa.

Medicare onlain akaun

Yu ken rejista long wanpela Medicare onlain akaun long myGov. Em i wanpela stretpela we long yu long mekim bisnis wantaim Medicare long taim na ples we i gutpela long yu.

Long painimaut moa long hau long rejista long English, go long servicesaustralia.gov.au/medicareonline

Express Plus Medicare mobile app

Yu ken mekim planti samting taim yu yusim dispela Express Plus Medicare mobile app. Taim yu gat wanpela Medicare onlain akaun, yu ken daunlodim app long App Store, Google Play o Windows Store.

Long painimaut moa long dispela app long English, go long servicesaustralia.gov.au/expressplus

Long kisim infomesen

- Go long servicesaustralia.gov.au/medicare-services long moa infomesen long English
- Go long servicesaustralia.gov.au/yourlanguage we yu ken ritim, harim o lukim infomesen long tok ples bilong yu
- Ringim **131 202** long toktok wantaim mipela long tok ples bilong yu long ol Centerlink peimen na sevis
- Ringim **132 011** for Medicare na **131 272** long Child Support. Tok save long mipela sapos yu nidim man long tanim tok bilong yu i go long narapela tok ples, na mipela bai wokim dispela nating, nogat kost long dispela samting
- Lukim wanpela sevis senta.

Tingim: Ol kol long haus bilong yu go long “13” namba insait long Australia bai i gat fi bilong em long reit bilong em. Dispela reit i ken senis long prais bilong lokel kol na i ken senis tu long ol telefon sevis provaida. Ol kol long “1800” ol namba long fon bilong yu long haus em i fri. Ol kol bilong pablik na mobail fon bai i ken ron long taim na bai gat fi bilong em long antap reit.

Tok Save

Infomesen stap long dispela pablikesen em i olsem halivim tasol long ol peimen na sevis. Em i wok bilong yu long skelim sapos yu laik aplai long wanpela peimen na long mekim aplikesen long bihainim wanem kain we yu wok long stap.



Medicare is Australia's health care system

Medicare helps cover the cost of some health care services.

How Medicare works

We provide payments and services that can help when you or someone you care for use health care services or buy medicines.

If you are eligible, Medicare helps with:

- free or cheaper treatment by doctors, specialists, optometrists, and in some cases dentists and other approved health professionals
- low cost medicine
- free treatment and accommodation in a public hospital.

How to enrol in Medicare

You can enrol in Medicare by:

- completing a Medicare enrolment form
- mailing or emailing the form and supporting documents to **MES@servicesaustralia.gov.au**

You will need to give us supporting documents depending on your circumstances. You may need to have your documents translated.

For more information in English about what documents you may need, go to **servicesaustralia.gov.au/enrolling-medicare**

Some people can also enrol online using their myGov account.

If you are enrolling as a family, you need to use the Medicare enrolment form, go to **servicesaustralia.gov.au/ms004**

We will also register you as an individual as part of Medicare Safety Nets. You can register as a couple or family if you need.

For more information in English about Medicare Safety Nets, go to **servicesaustralia.gov.au/safetynet**

Enrolling in Medicare online

You can enrol online using myGov if you are:

- living in Australia
- 15 years or older
- enrolling as an individual.

You must also have either:

- applied for a permanent resident visa
- been granted a permanent residency
- hold a returning resident visa.

If you enrol in Medicare using your myGov account, you can track the progress of your application.

We will ask you to add your bank account details so we can pay you Medicare payments. Have your banking details ready.

You will need to give us supporting documents depending on your circumstances. You may need to have your documents translated. Read about the documents you need on the Services Australia website.

Once your application is approved, we will contact you with your next steps. We will also send your Medicare card in the mail to the address you gave us.

For more information about enrolling, go to **servicessaustralia.gov.au/enrolling-medicare**

To do your business with us online, create a myGov account and link to Medicare. To find out more, go to:

- **servicessaustralia.gov.au/mygovguides**
- **servicessaustralia.gov.au/medicarecard**

Medicare card

You will get a Medicare card in the mail when you are enrolled. We will send it to the address you give us. You can also get a digital copy of your Medicare card. You will need to sign into the Express Plus Medicare mobile app to access it.

For more information in English about the Express Plus Medicare mobile app, go to **servicessaustralia.gov.au/expressplusmedicare**

To use the apps, you need a myGov account linked to your Medicare online account. If you do not have these, set them up and then download the apps.

You need a valid Medicare card to:

- claim Medicare benefits
- visit a doctor who bulk bills
- get treated as a public patient in a public hospital
- get some medicines at a lower cost.

Your Medicare card can also help if you are a private patient getting treatment in a public or private hospital.

We can issue a maximum of 2 cards to a family. If you are 15 or older, you can get your own Medicare card.

If your Medicare card is lost or stolen, you can get a new one using your Medicare online account or the Express Plus Medicare mobile app.

For more information in English, go to **servicessaustralia.gov.au/medicarecard**

Register your bank account details

Register your bank account details with us so we can pay your Medicare benefits directly into your nominated bank account.

Register your bank account details using:

- your Medicare online account through myGov
- the Express Plus Medicare mobile app.

You need to:

- have your Medicare card and bank account details (BSB, account number and account name) with you when you register
- let us know if your details change.

For more information in English, go to servicesaustralia.gov.au/medicare-services

Claiming

You can claim for health care services for anyone listed on your Medicare card.

Staff at your doctor's office can submit the claim on your behalf if they offer electronic claiming. If your doctor's office cannot submit the claim on your behalf, you can submit a claim:

- using your Medicare online account through myGov
- using the Express Plus Medicare mobile app
- in person at a service centre
- via post by completing a Medicare Claim form (MS014).

You can also claim for someone on another Medicare card if you have paid for the service. You cannot do this online.

To find out more about claiming options in English, go to servicesaustralia.gov.au/medicare-claiming

Reciprocal Health Care Agreements

Medicare does not cover treatment when you go overseas. However, the Australian Government has signed Reciprocal Health Care Agreements (RHCA) with some countries to cover Australians for the cost of essential medical treatment while they are visiting those countries.

Visitors from those countries may also be able to get some health services and cheaper medicines when they are in Australia.

To find out more about the RHCA in English, go to servicesaustralia.gov.au/rhca

Medicare self service

It is easy to do business with us anytime and anywhere. You can do most things quickly and easily without needing to call or visit us.

Use your Medicare online account and Express Plus Medicare mobile app to make a claim, update your personal and bank details or request a replacement or duplicate Medicare card. You can also view immunisation statements and much more.

Medicare online account

You can register for a Medicare online account through myGov. It is a secure way for you to do your business with Medicare when and where it suits you.

To find out how to register in English, go to servicesaustralia.gov.au/medicareonline

Express Plus Medicare mobile app

You can also do many things using the Express Plus Medicare mobile app. Once you have a Medicare online account, you can download the app from the App Store, Google Play or the Windows Store.

To find out more about the app in English, go to servicesaustralia.gov.au/expressplus

For more information

- Go to servicesaustralia.gov.au/medicare/services for more information in English
- Go to servicesaustralia.gov.au/yourlanguage where you can read, listen to or watch information in your language
- Call **131 202** to speak with us in your language about Centrelink payments and services
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.