



# Medicare eiy wan system Australia's dugin pumweiyeen mugurr towe care

Medicare eiy buog'n pumwe imin towe health care services.

## Etaman an nuwaw Medicare

Ma amamo pumwan imin mwe wama services mwana gona buog kami Jha chimine engame wo rango ougunanen health care services or rowen kagamwe.

Jha awe gona, Medicare buogu iyan

- free or onung pumwan kagamwe turrun doctors, specialists, optometrists, gona bet bina dentist jion bet bina min treatiye engame or agamwe engame bina chimine wora dabook
- onung pumwan kagamwe
- free am agamwew mwe etung wo meg iyan bita wun engame mak iyarak.

## Etaman am gona meitu iyan ta Medicare

Wo gona meitu jhan Medicare Jha:

- Needeiy wo num amamo wam Medicare enrolment form mwe num og mak angan
- Tarra (emailing) bita wam form mwe mwana wam imin ma gona chid aga emwi mak mwana imin awe pwan iya **MES@servicesaustralia.gov.au**

Wo needeiy num ouja kama mwana wam dabook bwein supporteiyen bita imin awe tuk iyan aga. Wo needeiy num chimine wam documents (dabook) translated.

Jha wo teng chid jhu mwane imin doerrin burbur imin awe needeiy wo num karre iya kama awe gona keiduwa **servicesaustralia.gov.au/enrolling-medicare**

Engame gona bet enroll (meitu) online Jha ura ougonan wora myGov account.

Jha wo meitu jhan epowa wam amin family (bwim) wo needeiy num ougunan bita Medicare enrolment form, gona nanga **servicesaustralia.gov.au/ms004**

Nan ama bet register iyu bita nan tawe bwe part'n bet tune Medicare Safety Nets. Wo gona bet register awe epodae agem or amin family (bwim) Jha wo needeiy.

Jha wo teng chid jhu agan doerrin burbur tune Medicare Safety Nets, wo gona nanga **servicesaustralia.gov.au/safetynet**

## Meitu jhan Medicare online

Awe gona bet amatuu jhan atsin iyat online myGov:

- meg Australia
- 15 am obweni or engabae
- amatuu bita tawe.

Amatuu egam dugin bina ibuinin:

- wo apply dugin wam permanent resident visa
- gwein accepteiy bita am permanent residency

- chimine wam returning resident visa.

Jha wo gwein meitu jhan bita Medicare mwe wo ougunan myGov account, wo gona ta redowa bita am kangang wo num aya ee na egada.

Nan ama pwanaw Jha wo num addeiy wam bank account details na na ma gona pumwew bita Medicare payments. Num gwein agan bita wam bank details.

Wo needeiy num ouja kama mwana wam dabook bwe in supporteiyen bita imin awe tuk iyan aga. Wo needeiy num chimine wam documents (dabook) translated. Wo rechineiy mwana wam documents (dabook) awe needeiy iyan bita Services Australia website.

Jha og bita wam application or gwein approveiy, nan ma needeiy ma num contacteiyu iyan bita imin wo num tuk riring eiruwin. Nan ama sendeiyaw wam Medicare card iyan wam mail iya bita wam address awe ouja kama.

Jha wo teng chid jhu angan dugin am teng meitu jhan, nanga **[servicesaustralia.gov.au/enrollingmedicare](https://servicesaustralia.gov.au/enrollingmedicare)**

Jha num amamo wam business epoae kama, wo needeiy num mammo wam myGov account mwe num tagekae (linkeiyae) Medicare. Jha wo teng chid jhu, awe gona nanga:

- **[servicesaustralia.gov.au/mygovguides](https://servicesaustralia.gov.au/mygovguides)**
- **[servicesaustralia.gov.au/medicarecard](https://servicesaustralia.gov.au/medicarecard)**

## Medicare card

Naw gona bita Medicare card jhan bita wam mail aga wo meitu jhan enroll. Nan ma sendeiyaw iya bita address awe ouja kama. Wo gona bet chimine wam digital copy dugin wam Medicare card Needeiy wo num signeiy bita Express Plus Medicare mobile app Jha wo teng meitu jhan.

Jha wo teng chid jhu agan doerrin burbur tune Express Plus Medicare mobile app, wo gona nanga **[servicesaustralia.gov.au/expressplusmedicare](https://servicesaustralia.gov.au/expressplusmedicare)**

Ougunanen tune app, wo needeiy myGov account bita tagekae linked iya bita wam Medicare online account. Jha ko wam mwane awe, gone mammo amo aga og wo downloadeiyen bita app.

Num kor chimine wam Medicare card bwe wo num gona:

- ani Medicare mwana kor needeiy
- nanga doctor bina min mammo pumwan imin
- agamwew epowae bina engame aruk ibuinin na iyat iyuruk wan engame mak
- gona ani wam kagamwe mwe onung pumwan.

Wam Medicare card gona bet buogu Jha awe bet jion iyan bina private patient gona wam kagamwe atsin iyan wan engame mak iyuruk or bita wan engame jion iyuruk.

Ama gona ouja kami 2 eirun card ijukae dugin family jion. Jha 15 am obweni or engabwao awe gona bet wam Medicare card.

Jha garra or engame torrey wam Medicare card, awe gona tuk kani jion jhan wam account iyan bita Medicare or na jhan wam Express Plus Medicare mobile app.

Jha wo teng chid jhu angan bitune doerrin burbur awe gona nanga **[servicesaustralia.gov.au/medicarecard](https://servicesaustralia.gov.au/medicarecard)**

## Register eiy numbern wam bank account

Register eiy wam bank account details ne tangamae so ma num gona pumwe wam Medicare mwana kor needeiy straight iyadu bita wam bank account awe ouja kama.

Register eiy wam bank account details (angan wam bank account) ougunanen:

- wam Medicare online account iyae bita wam myGov
- Bita Express Plus Medicare mobile app.

Awe needeiy num:

- Chimine wam Medicare card mwe wam bank account details (BSB, account number mwe account name) iyaw Jha wo register
- pwana kama Jha kiwuden wam details.

Jha wo teng chid jhu agan iyan doerrin burbur, wo gona nanga [servicesaustralia.gov.au/medicare/services](https://servicesaustralia.gov.au/medicare/services)

## Aniyen mwak

Awe gona ani mwak dugin wam health care services dugin ambina engame meg jhan egam iyan wam Medicare card.

Min mugurr iyan wam doctor's office gona bet ota am ani mwak dugim or awe gona ota am kangang. Jha yogona wong anoweiy bita am ani mwak na iyan wam doctor's office dugim, awe gona tawe ota am kangang:

- Ougunanen wam Medicare online account iyan bita wam myGov
- Ougunanen bita Express Plus Medicare mobile app
- gona tawe geida na iyat service centre
- iyan bita post Jha wo gwein completeiy wam Medicare Claim form (MS014).

Wo gona bet ota am kangang aniyen mwak dugin engame jion jhan bet Medicare card Jha gwein pumwew dugin service. Awe yogona mamu tune Jha iya online.

Jha wo teng chid jhu agan mwane imin doerrin burbur, gona nanga [servicesaustralia.gov.au/medicareclaiming](https://servicesaustralia.gov.au/medicareclaiming)

## Reciprocal Health Care Agreements

Medicare nan yapid gona pumwe bita am mugurr'n am care Jha wo meg mego. Wan government Australia gwein signeiy bita Reciprocal Health Care Agreements (RHCA) epoae mwana yeb ibuinin mwana pumwe mugurr'n care dugin bina amin Australia meg yan yeb ibuinin.

Bina visitors (iruwa) atsin mwana yeb ibunin gona bet gona mwana health services mwe onung pumwan kagamwe Jha tuk bet ura Australia.

Jha wo teng chid jhu agan RHCA doerrin burbur, gona nanga [servicesaustralia.gov.au/rhca](https://servicesaustralia.gov.au/rhca)

## Medicare self service (mwana nan tawe gona)

Iya eijae riringen business epoae kama tamo edae tamo etung. Gona tawe mamu ebwakin imin mana iya eijae riringen mwe wipia aga bet wea calleiy kama or nanga kama.

Ougunan wam Medicare online account mwe Express Plus Medicare mobile app bwe wo num gona amamo wam ani mwak, or updateiy mwana angam mwe bank details or am kangang dugin num iwud or douburreiy Medicare card. Awe gona bet aya immunization statements mwe mwana

ibunin.

## Medicare online account

Wo gona register dugin wam Medicare online account iyan myGov. Secure bitune am riring Jha wo teng mamu wam business epoa Medicare edae jion mwe etung jion awe tengeiy.

Jha wo teng chid etaman am register doerrin burbur, gona nanga [servicesaustralia.gov.au/medicareonline](https://servicesaustralia.gov.au/medicareonline)

## Express Plus Medicare mobile app

Wo gona bet mamu tamo eirun imin Jha wo ougunan bitune Express Plus Medicare mobile app. Ta gona wong bita Medicare online account, ngaga aga awe gonan downloadeiy bita app atsin iyan App Store, Google Play or bita Windows Store.

Jha wo teng chid jhu angan tune app doerrin burbur, gona nanga [servicesaustralia.gov.au/expressplus](https://servicesaustralia.gov.au/expressplus)

## Jha wo teng chid jhu angan

- Gona nanga [servicesaustralia.gov.au/medicare-services](https://servicesaustralia.gov.au/medicare-services) Jha wo teng chid jhu angan doerrin burbur
- Nanga [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) na awe gona rechineiy, keiyad, or terra jhu angan iyan wam own language
- Derponaiy **131 202** Jha num doerra kama iyan wam own language dugin pumweiyen Centrelink mwe wan services
- Derponaiy **132 011** dugin Medicare buog Jha wo needeiy wam kagamwe **131 272** dugin Child Support. Jha wo needeiy engame bina num translateiy edoerr iyaw gona derponaiy kama eko pumwan
- Nanga wama service centre dugin am tengeiy buog.

Note: Jha wo derponeiy kama iyan wam derpon bwim iyae bita number '13' tamo etung iyan Australia nan chimine pumwan. Nan gona bet ekae pumwan derpon ta peon mwana company. Eko pumwan derpon Jha wo ringeiy bita '1800' number atsin bwim. Derpon yan mwana public derpon or wan engame derpon nan gona ani rogoun nan ngea bet chargeiyuwen yan.

## Imin needeiy wo num chid

Mwane imin pwan ne teiy an amataiya gata etumwan ama pumwe mwe wama services. Tawe pwan Jha wo teng applyiy dugin pumweiyaem or amatuiyen wam kangaang iyan wam situation age.



# Medicare is Australia's health care system

Medicare helps cover the cost of some health care services.

## How Medicare works

We provide payments and services that can help when you or someone you care for use health care services or buy medicines.

If you are eligible, Medicare helps with:

- free or cheaper treatment by doctors, specialists, optometrists, and in some cases dentists and other approved health professionals
- low cost medicine
- free treatment and accommodation in a public hospital.

## How to enrol in Medicare

You can enrol in Medicare by:

- completing a Medicare enrolment form
- mailing or emailing the form and supporting documents to **MES@servicesaustralia.gov.au**

You will need to give us supporting documents depending on your circumstances. You may need to have your documents translated.

For more information in English about what documents you may need, go to **servicesaustralia.gov.au/enrolling-medicare**

Some people can also enrol online using their myGov account.

If you are enrolling as a family, you need to use the Medicare enrolment form, go to **servicesaustralia.gov.au/ms004**

We will also register you as an individual as part of Medicare Safety Nets. You can register as a couple or family if you need.

For more information in English about Medicare Safety Nets, go to **servicesaustralia.gov.au/safetynet**

## Enrolling in Medicare online

You can enrol online using myGov if you are:

- living in Australia
- 15 years or older
- enrolling as an individual.

You must also have either:

- applied for a permanent resident visa
- been granted a permanent residency
- hold a returning resident visa.

If you enrol in Medicare using your myGov account, you can track the progress of your application.

We will ask you to add your bank account details so we can pay you Medicare payments. Have your banking details ready.

You will need to give us supporting documents depending on your circumstances. You may need to have your documents translated. Read about the documents you need on the Services Australia website.

Once your application is approved, we will contact you with your next steps. We will also send your Medicare card in the mail to the address you gave us.

For more information about enrolling, go to **[servicesaustralia.gov.au/enrolling-medicare](https://servicesaustralia.gov.au/enrolling-medicare)**

To do your business with us online, create a myGov account and link to Medicare. To find out more, go to:

- **[servicesaustralia.gov.au/mygovguides](https://servicesaustralia.gov.au/mygovguides)**
- **[servicesaustralia.gov.au/medicarecard](https://servicesaustralia.gov.au/medicarecard)**

## Medicare card

You will get a Medicare card in the mail when you are enrolled. We will send it to the address you give us. You can also get a digital copy of your Medicare card. You will need to sign into the Express Plus Medicare mobile app to access it.

For more information in English about the Express Plus Medicare mobile app, go to **[servicesaustralia.gov.au/expressplusmedicare](https://servicesaustralia.gov.au/expressplusmedicare)**

To use the apps, you need a myGov account linked to your Medicare online account. If you do not have these, set them up and then download the apps.

You need a valid Medicare card to:

- claim Medicare benefits
- visit a doctor who bulk bills
- get treated as a public patient in a public hospital
- get some medicines at a lower cost.

Your Medicare card can also help if you are a private patient getting treatment in a public or private hospital.

We can issue a maximum of 2 cards to a family. If you are 15 or older, you can get your own Medicare card.

If your Medicare card is lost or stolen, you can get a new one using your Medicare online account or the Express Plus Medicare mobile app.

For more information in English, go to **[servicesaustralia.gov.au/medicarecard](https://servicesaustralia.gov.au/medicarecard)**

## Register your bank account details

Register your bank account details with us so we can pay your Medicare benefits directly into your nominated bank account.

Register your bank account details using:

- your Medicare online account through myGov
- the Express Plus Medicare mobile app.

You need to:

- have your Medicare card and bank account details (BSB, account number and account name) with you when you register
- let us know if your details change.

For more information in English, go to [servicesaustralia.gov.au/medicare-services](https://servicesaustralia.gov.au/medicare-services)

## Claiming

You can claim for health care services for anyone listed on your Medicare card.

Staff at your doctor's office can submit the claim on your behalf if they offer electronic claiming. If your doctor's office cannot submit the claim on your behalf, you can submit a claim:

- using your Medicare online account through myGov
- using the Express Plus Medicare mobile app
- in person at a service centre
- via post by completing a Medicare Claim form (MS014).

You can also claim for someone on another Medicare card if you have paid for the service. You cannot do this online.

To find out more about claiming options in English, go to [servicesaustralia.gov.au/medicare-claiming](https://servicesaustralia.gov.au/medicare-claiming)

## Reciprocal Health Care Agreements

Medicare does not cover treatment when you go overseas. However, the Australian Government has signed Reciprocal Health Care Agreements (RHCA) with some countries to cover Australians for the cost of essential medical treatment while they are visiting those countries.

Visitors from those countries may also be able to get some health services and cheaper medicines when they are in Australia.

To find out more about the RHCA in English, go to [servicesaustralia.gov.au/rhca](https://servicesaustralia.gov.au/rhca)

## Medicare self service

It is easy to do business with us anytime and anywhere. You can do most things quickly and easily without needing to call or visit us.

Use your Medicare online account and Express Plus Medicare mobile app to make a claim, update your personal and bank details or request a replacement or duplicate Medicare card. You can also view immunisation statements and much more.

## Medicare online account

You can register for a Medicare online account through myGov. It is a secure way for you to do your business with Medicare when and where it suits you.

To find out how to register in English, go to [servicesaustralia.gov.au/medicareonline](https://servicesaustralia.gov.au/medicareonline)

## Express Plus Medicare mobile app

You can also do many things using the Express Plus Medicare mobile app. Once you have a Medicare online account, you can download the app from the App Store, Google Play or the Windows Store.

To find out more about the app in English, go to [servicesaustralia.gov.au/expressplus](https://servicesaustralia.gov.au/expressplus)

## For more information

- Go to [servicesaustralia.gov.au/medicare-services](https://servicesaustralia.gov.au/medicare-services) for more information in English
- Go to [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) where you can read, listen to or watch information in your language
- Call **131 202** to speak with us in your language about Centrelink payments and services
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.