







# Australian Government Disaster Recovery Payment

The Australian Government Disaster Recovery Payment (AGDRP) is a one-off payment to help you if you are significantly affected by a declared disaster. It is not for minor damage or inconvenience.

## How much you can get

If you are eligible you will get:

- \$1,000 per adult
- \$400 for each child younger than 16.

## Who can get it

To get AGDRP you must:

- meet AGDRP residence rules
- be 16 years or older at the time of the disaster or under 16 and getting an eligible payment
- meet declared area eligibility requirements.

You must have been adversely affected by a declared disaster. For example:

- you were seriously injured
- you are the immediate family member of an Australian citizen or resident who died or is missing
- the disaster destroyed your principal place of residence or it must be demolished
- there has been major damage to the interior of your principal place of residence
- the disaster has exposed the interior of your principal place of residence to the elements
- your principal place of residence has been declared structurally unsound
- sewage has contaminated the interior of your residence
- the disaster has destroyed or damaged a major asset or assets you own at your principal place of residence
- you are the carer of an eligible child who has experienced any of the above.

## Definitions

- Your principal place of residence is the main place where you have a right or licence to normally live. It does not include holiday homes, investment properties, temporary stays with family or friends, detention facilities or prison.
- A major asset is an asset or assets with a combined market value of \$20,000 or more. For example, this includes buildings, vehicles, caravans, water tanks or large scale machinery.
- You were the carer of an eligible child on the first day you were affected by the declared disaster, and one of these points apply:
  - you get Parenting Payment, JobSeeker Payment, Youth Allowance for job seekers or Special Benefit as a principal carer of that child
  - you get Family Tax Benefit for that child, the child is 15 or younger and you have at least 66% care of the child
  - you have legal responsibility for the day-to-day care, welfare and development of the child who is 15 or younger.

Go to [servicessaustralia.gov.au/disastersupport](https://servicessaustralia.gov.au/disastersupport) for more information in English, including:

- residence rules
- eligible payments for people under 16
- declared areas.

## How to claim

The fastest way to claim is online. You will need to set up a myGov account and link to Centrelink if you do not have one yet. Go to [servicessaustralia.gov.au/mygovguides](https://servicessaustralia.gov.au/mygovguides)

If you need help with claiming, you can call **180 22 66**. The phone line is open Monday to Friday from 8 am to 5 pm local time. You can ask for an interpreter and we will arrange one for free.

If you are a member of a couple, you can both claim this payment. You and your partner must make separate claims.

## For more information

- go to [servicessaustralia.gov.au/disastersupport](https://servicessaustralia.gov.au/disastersupport) for more information in English
- go to [servicessaustralia.gov.au/yourlanguage](https://servicessaustralia.gov.au/yourlanguage) where you can read, listen to or watch information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.