Medicare held payments

* We pay Medicare benefits to you using Electronic Funds Transfer (EFT). To pay you, we need your current bank details.
* We’ll hold your Medicare benefit if we don’t have your bank details. We’ll write to you within 2 days of assessing your claim. We’ll tell you how to give us your bank details so we can pay you.
* You might be owed money if you haven’t updated your bank details with Medicare.
* Check and provide your bank details today.
* It’s quick, easy and your money is usually paid within 3 days.
* You can update or add your bank details online using your:
* Medicare online account through myGov
* Express Plus Medicare mobile app
* **myGov** app and selecting Medicare
* You can also call us on 132 011 (call charges may apply) or visit your nearest service centre.
* Remember, we’ll never ask you to click links in email or text messages.
* For more information go to **servicesaustralia.gov.au/getmedicarebenefits**