



# Child Support 须知

Child support 可指离异家长之间用于抚养子女而支付的费用，也可指在父母和非父母照顾者之间于抚养子女而支付的费用。非父母照顾者可指祖（外祖）父母、法定监护人或其他人。

Services Australia 可帮助家长选择适合他们的 child support 方案，并管理 child support 的支付。

## Child Support 方案

### Child Support assessment

Services Australia 将确定由哪位家长支付 child support 以及需要支付的金额。我们根据家长双方的收入、家长双方照顾孩子的时间和孩子的年龄来计算金额。

我们从 Australian Taxation Office (ATO) 获取您的收入信息，因此请务必按时提交纳税申报表。

如果还没有准备好或不需提交纳税申报表，则应告诉我们您的收入。

### 自行管理 child support

家长双方可共同决定需要支付多少钱以及何时支付。若自行管理，则只能获得 Family Tax Benefit Part A 的基准金额。

### Child support agreement

家长双方可签订正式的 child support agreement，并向我们登记。根据个人情况，协议类型会有不同。协议可以涵盖现金和非现金支付，例如健康保险或学费。

## 需要申请 child support 吗？

所有离异家长均可申请 child support assessment。如果您在领取 Family Tax Benefit Part A，则应采取合理措施获得 child support。必须这样做才能获得高于 Family Tax Benefit Part A 的基准金额。

在线申请 child support assessment 是最简单的评估方法。请访问 [servicessaustralia.gov.au](https://servicessaustralia.gov.au) 并搜索 “How to apply for child support”。

如果无法在线申请，则可拨打 Child Support Enquiry Line: **131 272**。如需口译服务，请告诉我们，我们将免费为您安排口译员。

## 如果索要 child support 可危及您的人身安全

如果担心申请或接受 child support 可能会给您或您家人的人身安全带来风险，则可选择其他方法。请拨打我们的家庭和长辈热线：**136 150** 并要求与社工交谈。如需口译服务，请告诉我们，我们将免费为您安排口译员。

如因遭受家庭暴力而需要获得更多支持，则可：

- 请拨打：**1800 737 732** 联系 **1800RESPECT**。
- 请访问 **1800respect.org.au** 网站并选择 **Help and support**

## Child support 收取方式

如果您是领取 child support 的一方，则可决定抚养费的收取方式。您可随时更改此设置。

### 直接收取

我们会计算出应支付多少 child support，您和对方可共同决定支付方式和时间。对方将直接向您付款。

### Child Support 的收取

我们从一方收取费用，然后每月将钱转给领取 child support 的一方。我们仅在收到付款方的钱款后才会进行转帐。这是一项免费服务。

## 如何支付 child support

如果您是支付 child support 的一方，则务必按时支付。最简单的方法是让雇主从工资中扣除 child support，然后直接寄给我们。

其他付款方式包括：

- 直接存款
- BPay
- 使用 Government EasyPay 的信用卡/借记卡
- 到 Australia Post 营业厅支付

如果无力支付，请拨打 Child Support Enquiry Line：**131 272**。如需口译服务，请告诉我们，我们将免费为您安排口译员。

## 需要通报的情况改变

如果您在接受 child support assessment，则需将个人情况的变化告诉我们。其中包括：

- 个人和联系方式
- 每位家长各自照顾孩子的时间
- 收入和就业详情
- 银行账户详情
- 如果您与对方复合。

如需了解详情，请访问 [servicessaustralia.gov/childsupportchanges](https://servicessaustralia.gov/childsupportchanges)。

可使用 Child Support online account、Express Plus Child Support app 或致电我们，告诉我们任何个人情况的变化。如需口译服务，请告诉我们，我们将免费为您安排口译员。

## 如果收入发生了变化

当收入发生任何变化时，都必须告诉我们。例如，停止或开始从 Centrelink 领取收入支持津贴。

## 代理人

您可以选择某个人或机构作为您的代理。他们必须年满 18 岁。他们不能是您支付或收取 child support 的子女。

他们将能够向我们提问并可向我们提供信息。他们还将能够访问和讨论您的 child support 信息。他们不能选择更改您的 child support，也不能代表您签署文件。

您可拨打我们的 Child Support Enquiry line: **131 272** 添加代理人。如需口译服务，请告诉我们，我们将免费为您安排口译员。

此外，还可使用 [servicessaustralia.gov.au](https://servicessaustralia.gov.au) 上的 *Representative Authority* 表格。填写并使用 Child Support online account 或 Express Plus Child Support app 将表格发送给我们。

## 更多信息

- 请浏览 [servicessaustralia.gov.au/childsupport](https://servicessaustralia.gov.au/childsupport) 获得更多英文信息
- 请浏览 [servicessaustralia.gov.au/yourlanguage](https://servicessaustralia.gov.au/yourlanguage)，获得中文版文本、音频或视频信息
- 请致电 **131 202**，使用中文咨询 Centrelink 福利金和服务的相关信息

- 欲办理 Medicare 事宜，请致电 **132 011**；欲办理 Child Support 事宜，请致电 **131 272**。如需口译服务，请告诉我们，我们将免费为您安排口译员
- 到访服务中心。

注意: 从澳大利亚任何地方用座机拨打“13”打头的电话号码，费用固定。该费率可能与本地通话费用有所不同，也可能会因电话服务提供商不同而有所差异。座机拨打“1800”号码免费。如果使用公共电话或移动电话，电信提供商可能会对您的通话计时并收取较高费用。

## **免责声明**

本出版物所包含信息仅用作福利金和服务指南。您有责任决定是否要申请福利金，并针对您的具体情况提出申请。



# Learning about Child Support

Child support can be an amount of money paid between separated parents to help with the cost of raising their children. It can also be paid between a parent and a non parent carer. A non-parent carer can be a grandparent, legal guardian or other person.

Services Australia can help parents choose a child support option that works for them and also manage their child support payments.

## Child Support options

### Child Support assessment

Services Australia will work out which parent pays child support and how much needs to be paid. We work this out based on the income of both parents, the time each parent cares for the child and the child's age.

We get your income information from the Australian Taxation Office (ATO), so it is important you lodge your tax return on time.

If you are not ready or do not need to lodge a tax return, you should tell us your income.

### Self manage your child support

You and the other parent decide how much money is paid and when it will be paid. If you self manage, you can only get the base rate of Family Tax Benefit Part A.

### Child support agreement

You can make a formal child support agreement with the other parent and register this with us. There are different types of agreements depending on your situation. An agreement can cover cash and non-cash payments such as health insurance or school fees.

## Do I need to apply for child support?

All separated parents can apply for a child support assessment. If you get Family Tax Benefit Part A you should take reasonable steps to get child support. You must do this to get more than the base rate of Family Tax Benefit Part A.

The easiest way to apply for a child support assessment is online. Go to [servicessaustralia.gov.au](https://servicessaustralia.gov.au) and search **How to apply for child support**.

If you cannot apply online, you can call the Child Support Enquiry Line on **131 272**. Let us know if you need an interpreter, and we will arrange one for free.

## If asking for child support puts your safety at risk

If you are worried that applying for or receiving child support might risk your or your family's safety, there may be other options available. You can call our families and parents line on **136 150** and ask to speak to a social worker. Let us know if you need an interpreter, and we will arrange one for free.

To get more support if you are experiencing family or domestic violence, you can:

- call **1800RESPECT** on **1800 737 732**.
- go to the website [1800respect.org.au](https://1800respect.org.au) and select **Help and support**

## Child support collection options

If you are the person receiving child support, you can decide how you would like to collect it. You can change this at any time.

### Private collect

We work out how much child support should be paid, and you and the other parent decide how and when payments are made. The other parent will pay the money directly to you.

### Child Support collect

We collect the payments from the other parent and then transfer the money to the person receiving child support each month. We only transfer payments when we receive them from the paying parent. This is a free service.

## How to pay your child support

If you are paying child support, it is important to pay on time. The easiest way to do this is to have your employer deduct child support from your pay and send it to us directly.

Other payment options include:

- direct credit
- BPay
- credit/debit cards using Government EasyPay
- lodgement at an Australia Post office

If you cannot pay, call the Child Support Enquiry line on **131 272**. Let us know if you need an interpreter, and we will arrange one for free.

## Changes you need to tell us about

If you have a child support assessment, there are changes you need to tell us about. This includes:

- personal and contact details
- the time each parent has the child in their care
- income and employment details
- bank details
- if you get back together with the other parent.

For more information, go to [servicesaustralia.gov/childsupportchanges](https://servicesaustralia.gov/childsupportchanges).

You can tell us about any changes using your Child Support online account, Express Plus Child Support app, or by calling us. Let us know if you need an interpreter, and we will arrange one for free.

## What if there are changes to your income

You must tell us about any changes to your income when they happen. This includes if you stop or start getting an income support payment from Centrelink.

## Someone to represent you

You can choose a person or organisation to speak to us on your behalf. They must be 18 years of age or older. They cannot be a child you have paid or received child support for.

They will be able to ask us questions and give us information. They will also be able to access and discuss your child support information. They cannot make choices about changing your child support, or sign documents on your behalf.

You can add a representative by calling us on the Child Support Enquiry line on **131 272**. Let us know if you need an interpreter, and we will arrange one for free.

You can also use the *Representative Authority* form on **servicesaustralia.gov.au**. Fill it out and send it to us using your Child Support online account or Express Plus Child Support app.

## For more information

- go to **servicesaustralia.gov.au/childsupport** for more information in English
- go to **servicesaustralia.gov.au/yourlanguage** where you can read, listen to or watch videos with information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.