



## Kujifunza kuhusu Child Support

Child support inaweza kuwa kiasi cha pesa kinacholipwa kati ya wazazi waliotengana ili kusaidia na gharama ya kuwalea watoto wao. Pia inaweza kulipwa kati ya mzazi na mlezi ambaye sio mzazi. Mlezi ambaye sio mzazi anaweza kuwa bibi au babu, mlezi wa kisheria au mtu mwingine.

Services Australia huweza kusaidia wazazi kuchagua chaguo la child support linalowafaa na pia kudhibiti malipo yao ya child support.

### Chaguzi za Child Support

#### Child Support assessment

Services Australia itaamua ni mzazi yupi anayelipa child support na kiasi gani kitatakiwa kulipwa. Tunafanya hii kulingana na mapato ya wazazi wote wawili, muda kila mzazi anaotunza mtoto na umri wa mtoto.

Tunapata taarifa ya mapato yako kutoka Australian Taxation Office (ATO), kwa hivyo ni muhimu uweke taarifa yako ya kodi kwa wakati.

Ikiwa wewe sio tayari au huna haja ya kuwasilisha taarifa ya kodi, unapaswa kutuambia mapato yako.

#### Jisimiamie child support yako

Wewe na mzazi mwingine mtaamua kiasi gani cha pesa ilipwe na italipwa wakati gani. Ikiwa unajisimamia, unaweza kupata pekee kiwango cha msingi cha Family Tax Benefit Part A.

#### Child support agreement

Unaweza kufanya makubaliano rasmi ya child support agreement pamoja na mzazi mwingine na kusajili hii nasi. Kuna aina tofauti za makubaliano kulingana na hali yako. Makubaliano yanaweza kujumuisha malipo ya pesa taslimu na yasiyo ya pesa taslimu kama vile bima ya afya au ada ya shule.

### Je, ninahitaji kuomba child support?

Wazazi wote waliotengana wanaweza kuomba child support assessment. Iwapo unapata Family Tax Benefit Part A unapaswa kuchukua hatua zinazofaa ili kupata child support. Lazima ufanye hivi ili kupata zaidi kuliko kiwango cha msingi cha Family Tax Benefit Part A.

Njia ya rahisi sana kuomba child support assessment ni mtandaoni. Nenda kwa [servicesaustralia.gov.au](https://servicesaustralia.gov.au) na tafuta kwa **How to apply for child support**.

Iwapo huwezi kuomba mtandaoni, unaweza kupigia simu kwa Child Support Enquiry Line kwa **131 272**. Tujulishe ikiwa unahitaji mkalimani, na tutapanga mmoja kwa bure.

### Kama kuomba child support kunahatarisha usalama wako

Ikiwa una wasiwasi kwamba kuomba au kupokea child support kunaweza kuhatarisha usalama wako au wa familia yako, kunaweza kupatikana chaguzi nyingine. Unaweza kupiga simu kwenye simu zetu za familia na wazazi kwa **136 150** na kuuliza kuzungumza na mfanyakazi wa ustawi wa jamii. Tujulishe ikiwa unahitaji mkalimani, na tutapanga mmoja kwa bure.

Ili kupata usaidizi zaidi kama unapitia unyanyasaji wa familia au nyumbani, unaweza:

- kupigia simu kwa **1800RESPECT** kwa **1800 737 732**.
- kwenda kwa tovuti kwa **1800respect.org.au** na chagua **Help and support**

## Chaguzi za kukusanya Child support

Ikiwa wewe ni mtu anayepokea child support, unaweza kuamua jinsi ungependa kuikusanya. Unaweza kubadilisha hii wakati wowote.

### Mkusanyiko wa kibinafsi

Tunaamua kiasi cha child support kinachopaswa kulipwa, na wewe na mzazi mwingine mnaamua jinsi na wakati gani malipo yanafanywa. Mzazi mwingine atalipa pesa moja kwa moja kwako.

### Mkusanyiko wa Child Support

Tunakusanya malipo kutoka mzazi mwingine na kisha uhamishe pesa kwa mtu anayepokea child support kila mwezi. Tunahamisha malipo pekee wakati tunapoyapokea kutoka mzazi anayelipa. Hii ni huduma ya bure.

## Jinsi ya kulipa child support yako

Iwapo unalipa child support, ni muhimu kulipa kwa wakati. Njia ya rahisi sana kufanya hivi ni kupanga mwajiri wako akate child support kutoka mapato yako na atumie kwetu moja kwa moja.

Chaguzi nyingine za malipo zinajumuisha:

- mkopo wa moja kwa moja
- BPay
- kadi za mkopo/debit kwa kutumia Government EasyPay
- kuwasilisha kwa ofisi ya Australia Post

Ikiwa huwezi kulipa, pigia simu kwa Child Support Enquiry Line kwa **131 272**. Tujulishe ikiwa unahitaji mkalimani, na tutapanga mmoja kwa bure.

## Mabadiliko unayohitaji kutuambia kuyahusu

Ikiwa unapata child support assessment, kuna mabadiliko unayohitaji kutuambia kuyahusu. Hii ni pamoja na:

- maelezo ya kibinafsi na mawasiliano
- muda ambao kila mzazi anatumia mtoto
- maelezo ya mapato na ajira
- maelezo ya benki
- ikiwa unarudi pamoja na mzazi mwingine.

Kwa habari zaidi, nenda kwa [servicessaustralia.gov/childsupportchanges](https://servicessaustralia.gov/childsupportchanges).

Unaweza kutuambia kuhusu mabadiliko yoyote kwa kutumia Child Support online account yako, programu ya Express Plus Child Support app, au kwa kutupigia simu. Tujulishe ikiwa unahitaji mkalimani, na tutapanga mmoja kwa bure.

## Itakuwaje kama kuna mabadiliko ya mapato yako

Lazima utuambie kuhusu mabadiliko yoyote ya mapato yako yanapotokea. Hii inajumuisha ikiwa unaacha au kuanza kupata malipo ya usaidizi wa mapato kutoka Centrelink .

## Mtu wa kukuwakilisha

Unaweza kuchagua mtu au shirika kuongea nasi kwa niaba yako. Ni lazima awe na umri wa miaka 18 au zaidi. Hawezi kuwa mtoto ambaye umelipa au kupokea child support kwa ajili yake.

Ataweza kutuuliza maswali na kutupa habari. Pia ataweza kupata na kujadiliana habari yako ya child support. Hawezi kufanya uchaguzi kuhusu kubadilisha child support yako, au kuweka saini kwenye hati kwa niaba yako.

Unaweza kuongeza mwakili kwa kutupigia simu kwa Child Support Enquiry Line kwa **131 272**. Tujulishe ikiwa unahitaji mkalimani, na tutapanga mmoja kwa bure.

Pia unaweza kutumia fomu ya *Representative Authority (Mamlaka ya Uwakilishi)* kwenye **servicesaustralia.gov.au**. Jaza fomu na utupeleke kwa kutumia Child Support online account yako au programu ya Express Plus Child Support app.

## Kwa habari zaidi

- nenda kwa **servicesaustralia.gov.au/childsupport** ili kupata habari zaidi katika Kiingereza
- nenda kwa **servicesaustralia.gov.au/yourlanguage** unapoweza kusoma, kusikiliza au kutazama video na habari katika lugha yako
- piga simu kwa **131 202** kuongea nasi katika lugha yako kuhusu malipo na huduma ya Centrelink
- piga simu kwa **132 011** kwa Medicare na **131 272** kwa Child Support. Tujulishe ikiwa unahitaji mkalimani, na tutapanga mmoja kwa bure
- tembelea kituo cha huduma.

Kumbuka: simu kutoka simu yako ya nyumbani kwenda nambari za simu za '13' kutoka popote nchini Australia zinatozwa kwa kiwango kamili. Kiwango hicho kinaweza kutofautiana kutoka bei ya simu ya mtaa na kinaweza pia kutofautiana na watoa huduma wa simu. Simu kwa nambari za simu za '1800' kutoka simu yako ya nyumbani ni bila malipo. Simu kutoka simu za umma na za mkononi zinaweza kupimwa kwa muda wao na kutozwa kwa kiwango cha juu zaidi.

## Kanusho

Taarifa iliyomo katika chapisho hili inakusudiwa kama mwongozo pekee wa malipo na huduma. Ni wajibu wako kuamua kama ungependa kuomba malipo na kufanya maombi kuhusiana na hali yako mahususi.



# Learning about Child Support

Child support can be an amount of money paid between separated parents to help with the cost of raising their children. It can also be paid between a parent and a non parent carer. A non-parent carer can be a grandparent, legal guardian or other person.

Services Australia can help parents choose a child support option that works for them and also manage their child support payments.

## Child Support options

### Child Support assessment

Services Australia will work out which parent pays child support and how much needs to be paid. We work this out based on the income of both parents, the time each parent cares for the child and the child's age.

We get your income information from the Australian Taxation Office (ATO), so it is important you lodge your tax return on time.

If you are not ready or do not need to lodge a tax return, you should tell us your income.

### Self manage your child support

You and the other parent decide how much money is paid and when it will be paid. If you self manage, you can only get the base rate of Family Tax Benefit Part A.

### Child support agreement

You can make a formal child support agreement with the other parent and register this with us. There are different types of agreements depending on your situation. An agreement can cover cash and non-cash payments such as health insurance or school fees.

## Do I need to apply for child support?

All separated parents can apply for a child support assessment. If you get Family Tax Benefit Part A you should take reasonable steps to get child support. You must do this to get more than the base rate of Family Tax Benefit Part A.

The easiest way to apply for a child support assessment is online. Go to [servicessaustralia.gov.au](https://servicessaustralia.gov.au) and search **How to apply for child support**.

If you cannot apply online, you can call the Child Support Enquiry Line on **131 272**. Let us know if you need an interpreter, and we will arrange one for free.

## If asking for child support puts your safety at risk

If you are worried that applying for or receiving child support might risk your or your family's safety, there may be other options available. You can call our families and parents line on **136 150** and ask to speak to a social worker. Let us know if you need an interpreter, and we will arrange one for free.

To get more support if you are experiencing family or domestic violence, you can:

- call **1800RESPECT** on **1800 737 732**.
- go to the website [1800respect.org.au](https://1800respect.org.au) and select **Help and support**

## Child support collection options

If you are the person receiving child support, you can decide how you would like to collect it. You can change this at any time.

### Private collect

We work out how much child support should be paid, and you and the other parent decide how and when payments are made. The other parent will pay the money directly to you.

### Child Support collect

We collect the payments from the other parent and then transfer the money to the person receiving child support each month. We only transfer payments when we receive them from the paying parent. This is a free service.

## How to pay your child support

If you are paying child support, it is important to pay on time. The easiest way to do this is to have your employer deduct child support from your pay and send it to us directly.

Other payment options include:

- direct credit
- BPay
- credit/debit cards using Government EasyPay
- lodgement at an Australia Post office

If you cannot pay, call the Child Support Enquiry line on **131 272**. Let us know if you need an interpreter, and we will arrange one for free.

## Changes you need to tell us about

If you have a child support assessment, there are changes you need to tell us about. This includes:

- personal and contact details
- the time each parent has the child in their care
- income and employment details
- bank details
- if you get back together with the other parent.

For more information, go to [servicesaustralia.gov/childsupportchanges](https://servicesaustralia.gov/childsupportchanges).

You can tell us about any changes using your Child Support online account, Express Plus Child Support app, or by calling us. Let us know if you need an interpreter, and we will arrange one for free.

## What if there are changes to your income

You must tell us about any changes to your income when they happen. This includes if you stop or start getting an income support payment from Centrelink.

## Someone to represent you

You can choose a person or organisation to speak to us on your behalf. They must be 18 years of age or older. They cannot be a child you have paid or received child support for.

They will be able to ask us questions and give us information. They will also be able to access and discuss your child support information. They cannot make choices about changing your child support, or sign documents on your behalf.

You can add a representative by calling us on the Child Support Enquiry line on **131 272**. Let us know if you need an interpreter, and we will arrange one for free.

You can also use the *Representative Authority* form on **servicessaustralia.gov.au**. Fill it out and send it to us using your Child Support online account or Express Plus Child Support app.

## For more information

- go to **servicessaustralia.gov.au/childsupport** for more information in English
- go to **servicessaustralia.gov.au/yourlanguage** where you can read, listen to or watch videos with information in your language
- call **131 202** to speak with us in your language about Centrelink payments and services
- call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.