myGov overview

Welcome to myGov.

You can connect with government services online using your myGov account, all in one place.

You can also explore information about government payments and services relevant to you and your needs.

Let’s explore myGov so you can learn more.

Learn more about myGov using the arrows below.

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Create account

To create a myGov account, go to **my.gov.au** and select Create account.

You can use an email address or a Digital Identity. Select Continue with email to create an account using an email address.

To use myGov, you’ll need to read and agree to the myGov terms of use and privacy notice. When you’ve done this, tick the boxes and select Next.

Enter your email address. You may need to use a different email address if you share it and it’s already used for another myGov account. This is because myGov assigns only one username to each email address.

We’ll send you a code to your email address.

Enter the code, then select Next.

If you don’t have a mobile device or mobile reception, then select skip this step. Otherwise, enter your mobile number, then select Next.

We’ll send a code to your mobile number.

Enter the code, then select next.

Enter a Password and then re-enter it.

Your password must have at least 10 characters and include at least 1 letter and 1 number. Passwords are case sensitive.

We’ll ask you to choose 3 secret questions or you can write your own and enter your answers. Answers aren’t case sensitive.

Select Next after you enter each answer. Make sure your answers are easy for you to remember but hard for others to guess.

You’ve created your myGov account.

We’ll send you an email with your myGov username.

Select Continue to myGov.

You can now go to Account settings and set up your Sign in options and myGov Inbox notifications or link your first service.

For your privacy and security, make sure you always select Sign out when you’ve finished using your myGov account.

For more information about what you can do with your myGov account, go to **my.gov.au**

**myGov app**

The myGov app gives you another secure and convenient option to access myGov on your mobile device.

With the app, you can securely sign in with a PIN, fingerprint, or facial recognition.

You can easily view and manage messages in your myGov Inbox.

Quickly access linked services.

And store some digital government documents in an in-built wallet.

The myGov app makes dealing with government simple and easy.

Download it now from the App Store or Google Play.

Link services

Link the government services you need to get the most out of your myGov account.

Some of the services you can link include Centrelink, Medicare and the Australian Taxation Office.

When you’ve linked services, you can do things like lodge your tax online, claim payments, report income and more, all in one place.

To learn how to link government services in myGov, select help or go to **my.gov.au/help**

Discover homepage

Once signed in, your myGov homepage is where you can view, manage and update your information easily.

You can check your myGov Inbox for messages from participating services linked to your myGov account.

Your profile lets you manage your linked services and your personal information.

If you’ve linked Centrelink to your myGov account, you can track some of your payments, claims and applications.

Link other services you need to get the most out of your myGov account.

At any point, you can explore information about government payments and services on myGov.

Explore your myGov homepage after signing in at **my.gov.au**

Explore information

Finding the most relevant government payment or service for your situation is now easier.

Information on myGov is organised around major events in your life, like raising a child, looking for work or needing help in an emergency.

This means you don’t need to know the name of a payment or what you might be eligible for.

myGov makes it simpler for you by bringing everything together in one place.

Explore what help is available to support you at **my.gov.au**

Your security

Your myGov account has security features to protect your personal information.

There are different secure sign in options, including using your Digital Identity.

We also monitor myGov to detect suspicious cyber activity. Check your Account history if you think someone has accessed your myGov account.

There are things you can do to protect your myGov account.

This includes staying vigilant against scams, having a strong password and not sharing your sign in details with anyone else.

If you think someone has accessed your myGov account, call the myGov helpdesk on **132 307** and select option 1.

For more information about how we keep your account secure and your responsibilities, go to **my.gov.au/security**