



Status Resolution Support Services thiñya diya

Status Resolution Support Services (SRSS) thiñya diya ye tuñáre modot goré zindegir buniyadi hájot ókkol fura goríte zehón tuñára Australiat táko ar tuñárar imigrecén abostár babote fúnár entezar gorór.

Department of Home Affairs é añárar hoibó thiñya ibá tuñúi fainé.

Thiñya diyat majé cáamel SRSS Living Allowance tákibo ar tuñár hálabostá ókkol ór buniyad or wore, Department of Home Affairs e fáisela gorítfare añára aró tuñáre ditfari:

- kerayar bodoilla
- tollwa fuwain dólla bodoilla.

Thiñya ibá tuñúi foóde hálot ot, tuñúi añárar torfóttu thiñya diya ókkol yáto oinno hédmot ókkol hásel nogoríba.

Zodi tuñáre oggúa Bridging Visa diyaza, Medicare or zoriya tuñúi sehéti saásitar hóssa ókkol faifaribá.

Keén gorí dorhás goríbo

Dorhás goribólla, tuñáttu nizor estéit yáto teritorit SRSS hédmot doiya loi talluk gorá foribó. SRSS payment ólla dorhás goríte hítara tuñáre modot goríbo. Zaisó immi.homeaffairs.gov.au/what-we-do/status-resolution-service

Zodi Department of Home Affairs é tuñár dorhás kobul goré, tuñáttu añárar hañsé oggúa epóinmen ot uçá foribó tuñár thiñya hásel gorá cúru goribólla. Añárar hañsé nuwa dabir epóinmen entezam goríte tuñár hédmot doiya ye modot goríbo. Epóinmen ibát añára tuñáre Medicare ot doftór goráidiyum, tuñúi hókdar óile.

Epóinmen ot, añára hobosfonna magiyúm sábut goribólla tuñár:

- foriso
- amodoni
- keraya diyar tofsil ókkol, zeçe diyazoiya, thíkanar tofsil ókkol, sáñti ar fuwaindór tofsil ókkol, zodi háçe.

Foriso ré Immicard yáto paáspot loi sábut goráza. Zodi tuñáttu híin notáke, tuñár SRSS hédmot doiya loi hotá hoó.

Services Australia'r ham

Añára tuñára Department of Home Affairs or bodoilla SRSS payment diyum. Tuñáre hoñótte thiñya diya zaibode añára tuñáre hoóifariyúm ar tuñár thiñya diyat bodolani ókkol ór babote súal ókkol juab difariyúm, zíin tuñár hálabostá ókkol ót bodolani ókkol loi lagaiya.

Department of Home Affairs or ham

Department of Home Affairs é sául ókkol ór juab difaribó ei babote:

- tuñár imigrecén abostá
- vízar mosóla ókkol beggín
- tuñár ham or hók ókkol
- tuñár vízar abostá loi lagaiya tuñár thiñya diyat bodolani ókkol.

Tuñár hédmot doiyar ham

Oggúa hédmot doiya ye tuñáre battí hédmot ókkol peec gorífare zeén neki mamela entezam gorá ar hánggami foicáhorir modot.

Keén gorí thiñya faat tákibo

Añáre tuñáre thiñya diya jari rakkíde hían fakka goríbólla, tuñáttu:

- añárar fúñáti epóinmen ókkol beggún ot uça foribó
- Añárar, Department of Home Affairs or ar tuñár hédmot doiyar torfóttu ciñcí ókkol ór juab diya foribó, ar
- tuñár hálabostá ókkol ót honó bodolani ókkol óibar sáñte sáñte, híin or babote añárare, Department of Home Affairs ar tuñár hédmot doiya ré huáforibó.

Tuñáttu añáraré héhon zanai diya foribó, zodi tuñúi:

- tuñár thíkana yáto talluki tofsil óre bodolo
- tuñár bénk or tofsil ókkol bodolo
- nuwa rictadari goró yáto tuñár sáñti loi alog óizo
- nizer kermos ot honó fuwa gólo yáto héntu neelo
- ekkán ham foo, ham gorá sárido yáto tuñár amodonit bodolani óiye
- añárar hañsé oggúa epóinmen bodola fore yáto nuwa epóinmen loo
- Australia sári zaibollá plan goró.

Zodi tuñúi añáraré bodolani ókkol iín or babote nohoó, tuñúi battí thiñya faitfaro, ar añárare wafes diya foribó.

Dorhari talluki maalamat

Tuñár SRSS payment or babote súal ólla ólla, yáto hálabostá ókkol ót bodolani ókkol repot goríbólla añárare **131 202** ot koól goró ar icára ókkol manizo. Tuñár Gaák or Foñósáni Nombór yáto Gaák or Háwala Nombór hát ot rakó zehón tuñúi koól goró.

SRSS hédmot doiya ókkol ór babote beec maalamat ollá, zaisó immi.homeaffairs.gov.au/what-we-do/status-resolution-service

Oinno mosóla ókkol beggún ólla tuñár hédmot doiya loi talluk goró.

Beec maalamat ollá

- English ot beec maalamat ollá zaisó servicesaustralia.gov.au/SRSS Oinno zuban ókkol ót maalamat ollá, 'Translate' sibo
- Zaisó servicesaustralia.gov.au/yourlanguage zeçé tuñúi nizer zuban ot maalamat forí, fúni ar saái faribá
- Centrelink thiñya diya ókkol ar hédmot ókkol ór babote tuñár zuban ot añára loi hotá hoibólla **131 202** ot koól goró
- Medicare ólla **132 011** ot ar Child Support ólla **131 272** ot koól goró. Zodi tuñáttu buzái doiya lage, añáráre zanai diyo, ar añára maana ekzon bandubos goríyum
- Ekkán hédmoti morkoz or ziyarot goró.

Yaadraikkó: tuñár gór or phún óttu '13' nombór ókkol ót Australiar zehonó zaga ttú koól ókkol ólla dóijja dam asé. Oggúa mokami koól or dam loi dor híba forók óitfare ar thelifún hédmot doiya ókkol ór dormiyat ot forók óitfare. Tuñár górgua phún óttu '1800' ot koól ókkol maana. Umumi ar munáil phún ókkol óttu koól ókkol ór thaim gonazaibo ar usol dame dam dóra zaitfare.

Bezimmadari

Fóilani yaán ot cáamel aséde maalumat ore seróf thiñya diya ókkol ar hédmot ókkol ór raábári wasté erada gorá giyyéde. Oggúa thiñya diyar dorhás gorár arzu goríba né ar tuñár húsusi hálabosta ókkol or babote ekkán dorhás goríbane fáisela gorá tuñár zimmadari.



Status Resolution Support Services payment

The Status Resolution Support Services (SRSS) payment helps you meet basic living expenses while you are in Australia and waiting to hear about your immigration status.

The Department of Home Affairs will tell us if you can get this payment.

The payment will include the SRSS Living Allowance and depending on your circumstances, the Department of Home Affairs may decide we can also pay you:

- a rent allowance
- an allowance for dependent children.

While you get this payment, you can not get other payments or services from us.

If you are granted a Bridging Visa you can get help with health care costs through Medicare.

How to apply

To apply, you will need to contact your SRSS service provider in your state or territory. They will help you apply for the SRSS payment. Go to immi.homeaffairs.gov.au/what-we-do/status-resolution-service

If the Department of Home Affairs accepts your application, you will need to attend an appointment with us to start getting your payment. Your service provider will help arrange the new claim appointment with us. At this appointment we will enrol you in Medicare if you are eligible.

At the appointment, we will ask for documents to prove your:

- identity
- income
- rent payment details including payment destination, address details, partner and children details, if applicable.

Identity can be proven through Immicard or passport. If you do not have these, talk to your SRSS service provider.

Services Australia's role

We will pay you the SRSS payment on behalf of the Department of Home Affairs. We can tell you when you will be paid and answer questions about changes in your payment linked to changes in your circumstances.

Department of Home Affairs' role

The Department of Home Affairs can answer questions about:

- your immigration status
- all visa matters
- your work rights
- changes in your payments linked to your visa status.

Your service provider's role

A service provider can offer you additional assistance such as case management and emergency financial support.

How to keep getting paid

To make sure we continue to pay you, you need to:

- attend all your appointments with us
- respond to letters from us, the Department of Home Affairs and your service provider, and
- tell us, the Department of Home Affairs and your service provider about any changes in your circumstances as soon as they happen.

You need to let us know immediately if you:

- change your address or contact details
- change your bank details
- start a new relationship or separate from your partner
- have a child enter or leave your care
- get a job, stop working or have a change in your income
- need to change your appointment or make a new appointment with us
- are planning to leave Australia.

If you do not tell us about these changes you may get an overpayment and have to pay us back.

Important contact information

For questions about your SRSS payment or to report changes in circumstances, call us on **131 202** and follow the prompts. Have your Customer Access Number or Customer Reference Number handy when you call.

For more information about SRSS service providers, go to **immi.homeaffairs.gov.au/what-we-do/status-resolution-service**

For all other matters contact your service provider.

For more information

- Go to **servicessaustralia.gov.au/SRSS** for more information in English. For information in other languages, click 'Translate'
- Go to **servicessaustralia.gov.au/yourlanguage** where you can read, listen to or watch information in your language
- Call **131 202** to speak with us in your language about Centrelink payments and services
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone

service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It's your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.