



## 家庭补助金结算

财政年度结束后，我们会将您的家庭收入估值与您的实际收入进行比较。这是为了确保我们支付给您的家庭补助金金额正确无误。这一过程被称为结算。

### 您需要做什么

对于结算 Family Tax Benefit 和 Child Care Subsidy 来说，并非所有人都需要做同样的事情。您需要做什么取决于您的个人情况。

您可能需要提交一份报税表。如果有伴侣，您的伴侣可能也需要提交一份报税表。要检查您是否需要报税，请访问 Australian Taxation Office (ATO) 的网站。

如果您或您的伴侣提交了报税表，ATO 会将您的收入信息发送给我们。我们通常会在您收到 Notice of Assessment 后的 28 天内收到这些信息。

如果您本人、您的伴侣或在财政年度与您分居的前伴侣不需要提交报税表，那么您需要让我们知道并确认您的家庭收入。您可以使用您的 Centrelink 在线账户通过 myGov 或 Express Plus Centrelink 移动应用程序向我们提供这些信息。

大多数支付或领取 child support 的父母必须提交报税表。当 ATO 评估您的报税时，他们会将您的收入详情发送给我们。我们将以此来更新您的 child support 评估。如果 ATO 尚未评估您的应税收入，或者您不需要提交报税表，那么您仍然需要告诉我们您的收入。为此，您可以通过 myGov 使用您的 Child Support 在线账户。

### 我们何时结算您领取的津贴

我们只有在支付了本财政年度的最后一笔 Family Tax Benefit，并且您已确认收入之后，才能结算您的 Family Tax Benefit。您通常会在七月中旬收到最后一笔津贴。

当我们结算您的 Family Tax Benefit 时，我们会检查您是否应该得到任何补助金。这包括 Family Tax Benefit Part A supplement, Family Tax Benefit Part B supplement 和 Single Income Family Supplement。

我们开始结算 Child Care Subsidy 的时间要比 Family Tax Benefit 晚一些。在我们能够结算 Child Care Subsidy 之前，我们要确认您孩子在财政年度的送托出勤率。我们可直接从托儿服务机构获得这一信息。

我们会扣留一定比例的 Child Care Subsidy，用以抵消任何可能发生的超额付款。如果我们没有超额支付，我们将在结算 Child Care Subsidy 时将我们扣留的任何金额直接支付给您。

一旦我们完成了对您所领津贴的结算，我们会给您发函解释结算结果。如果接收电子信件，我们会将信函发送到您的 myGov 收件箱。您可以使用 Express Plus Centrelink 移动应用程序检查您的 Family Tax Benefit 和 Child Care Subsidy 是否已经完成结算。您也可以通过 myGov 的 Centrelink 在线账户检查您的 Child Care Subsidy 是否已经完成结算。

## 如何解读结算结果

结算结果可能有以下 3 种：

- 津贴发放不足
- 津贴发放超额
- 无调整变化。

### 津贴发放不足

如果我们在财年中津贴发放金额不足，我们将在结算津贴时直接向您支付任何未付款项。我们将此称为补发款。

如果您有 Centrelink 债务，我们可能从您的 Family Tax Benefit 补发款和补助金中扣除。

如果您有托儿债务，我们可以从您的 Child Care Subsidy 和 Additional Child Care Subsidy 补发款中扣除。

即使已经与我们达成了还款安排，也可能会发生这种情况。

Family Tax Benefit 补发款和补助金也可能被 ATO 用来追讨税债。

### 津贴发放超额

如果在财年中获得了过多的 Child Care Subsidy 或 Family Tax Benefit，则可能欠下了必须偿还的欠款。

要偿还这笔钱款，需要与我们签订一个还款计划。必须在信中规定的到期日之前完成。

我们可以从以下所有方面讨回超额支付的 Child Care Subsidy 和 Family Tax Benefit：

- 未来的 Family Tax Benefit 津贴
- Family Tax Benefit 补发款和补助金
- 退税款。

我们可能从您的 Child Care Subsidy 或 Additional Child Care Subsidy 不罚款中追讨超额支付的托儿补助金。

即使已经与我们达成了还款安排，也可能会发生这种情况。

您可以在网上查询您的 Centrelink 欠款。通过 myGov 或使用 Express Plus Centrelink 移动应用程序，从 Centrelink 在线账户中选择"**Money You Owe**"。

如果不同意我们做出的决定，可要求我们复核。

如果对偿还债务感到担忧，请与我们联系。我们可以和您一起制定一个您能负担得起的还款计划。

## 无调整变化

如果我们在财年中向您支付津贴的金额无误，您将不会得到补发款或欠下债务。

## 如何管理津贴

要定期审核家庭收入估值。如果您过去低估了家庭收入，则要确保现在的估算是准确的。每当情况发生变化时，要及时更新。这将有助于避免超额获得津贴的情况。

您应在每次有变化时更新 Child Care Subsidy 活动详情。我们使用您的活动水平、孩子的年龄、所使用的托儿类型和家庭收入估算来计算您能得到多少 Child Care Subsidy。保持您所有资料的及时更新，这将有助于避免津贴超额发放的情况。

此外，要在相关财政年度结束后的 1 年内确认您的收入。如果不确认收入，您的津贴可能会停止，您可能需要偿还所得到的全部 Family Tax Benefit 或 Child Care Subsidy 。

## 更多信息

- 请浏览：[servicesaustralia.gov.au/balancing](https://servicesaustralia.gov.au/balancing) 获取更多英文信息。
- 请访问 [servicesaustralia.gov.au/yourlanguage](https://servicesaustralia.gov.au/yourlanguage) 获得中文版本的文本、音频或视频信息
- 请致电 131 202，使用中文咨询 Centrelink 福利金和服务的相关信息
- 欲办理 Medicare 事宜，请致电 132 011；欲办理 Child Support 事宜，请致电 131 272。如需口译服务，请告诉我们，我们将免费为您安排口译员。
- 到访服务中心。

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# Balancing your family assistance payments

After the end of the financial year we compare your family income estimate with your actual income. This is to make sure we paid you the correct amount of family assistance. This process is called balancing.

## What you need to do

Not everyone has to do the same thing for us to balance their Family Tax Benefit and Child Care Subsidy. What you need to do depends on your circumstances.

You may need to lodge a tax return. If you have a partner, they may need to do this too. To check if you need to lodge a tax return go to the Australian Taxation Office (ATO) website.

If you or your partner lodge a tax return, the ATO will send us your income information. We usually get this information within 28 days from when you get your Notice of Assessment from them.

If you, your partner or ex-partner who you separated from during the financial year do not need to lodge a tax return, you need to let us know and confirm your family income. You can give us this information using either your Centrelink online account through myGov or Express Plus Centrelink mobile app.

Most parents who pay or receive child support must lodge a tax return. When the ATO assesses your tax return, they will send us your income details. We will use this to update your child support assessment. If the ATO has not yet assessed your taxable income or if you do not need to lodge a tax return, you will still need to tell us your income. You can do this using your Child Support online account through myGov.

## When we balance your payments

We can only balance your Family Tax Benefit after we have paid your last Family Tax Benefit payment for the financial year and you have confirmed your income. You will usually get your last payment by the middle of July.

When we balance your Family Tax Benefit, we check if you should be paid any supplements. This includes Family Tax Benefit Part A supplement, Family Tax Benefit Part B supplement and Single Income Family Supplement.

We start balancing Child Care Subsidy later than Family Tax Benefit. Before we can balance your Child Care Subsidy, we confirm your child's attendance for the financial year. We get this directly from your child care service.

We withhold a percentage of your Child Care Subsidy to help offset any potential overpayments. If you do not have an overpayment, we will pay any amount we withheld directly to you when we balance your Child Care Subsidy.

Once we have balanced your payments, we will send you a letter to explain the outcome. If you get your letters electronically, we will send it to your myGov inbox. You can check if your Family Tax Benefit and Child Care Subsidy have been balanced using your Express Plus Centrelink mobile app. You can also check if your Child Care Subsidy has been balanced using your Centrelink online account through myGov.

## How to understand your balancing outcome

There are 3 possible balancing outcomes:

- you were not paid enough
- you were paid too much
- no change.

### **You were not paid enough**

If we did not pay you enough during the year, we will pay any outstanding amounts directly to you when we balance your payments. We call this a top up.

If you have a Centrelink debt, we may recover it from your Family Tax Benefit top up and supplements.

If you have a child care debt, we may recover it from your Child Care Subsidy and Additional Child Care Subsidy top ups.

This may happen even if you have entered into a repayment arrangement with us.

Family Tax Benefit top up payments and supplements may also be used by the ATO to recover tax debts.

### **You were paid too much**

If you got too much Child Care Subsidy or Family Tax Benefit during the year, you may owe us money, which you will have to pay back.

To pay the money back, you need to enter into a repayment plan with us. You must do this by the due date in your letter.

We may recover overpayments of Child Care Subsidy and Family Tax Benefit from all of the following:

- your future Family Tax Benefit payments,
- your Family Tax Benefit top up and supplements
- tax refunds.

We may recover child care overpayments from your Child Care Subsidy or Additional Child Care Subsidy top up

This may happen even if you have entered into a repayment arrangement with us.

You can check your Centrelink debts online. Select '**Money You Owe**' from your Centrelink online account through myGov or by using the Express Plus Centrelink mobile app.

If you disagree with a decision we have made, you can ask us to review it.

It is important you talk to us if you are worried about paying back a debt. We can work with you to set up a repayment plan you can afford.

### **No change**

If we have paid you the right amount during the year, you will not get a top up or debt.

## **How to manage your payments**

It is important to review your family income estimate regularly. If you have underestimated your family income in the past, make sure your current estimate is accurate. Update it whenever things change. This will help you avoid an overpayment.

You should update your activity details for Child Care Subsidy every time there is a change. We use your activity level, the age of your children, type of care you use and your family income estimate to work out how much Child Care Subsidy you can get. Keeping all your details up to date will help you avoid an overpayment.

It is also important you confirm your income within 1 year of the end of the relevant financial year. If you do not confirm your income, your payments may stop and you may have to repay the full amount of Family Tax Benefit or Child Care Subsidy you got.

## For more information

- Go to [servicessaustralia.gov.au/balancing](https://servicessaustralia.gov.au/balancing) for more information in English
- Go to [servicessaustralia.gov.au/yourlanguage](https://servicessaustralia.gov.au/yourlanguage) where you can read, listen to or watch information in your language
- Call **131 202** to speak with us in your language about Centrelink payments and services
- Call **132 011** for Medicare and **131 272** for Child Support. Let us know if you need an interpreter, and we will arrange one for free
- Visit a service centre.

Note: calls from your home phone to '13' numbers from anywhere in Australia are charged at a fixed rate. That rate may vary from the price of a local call and may also vary between telephone service providers. Calls to '1800' numbers from your home phone are free. Calls from public and mobile phones may be timed and charged at a higher rate.

## Disclaimer

The information contained in this publication is intended only as a guide to payments and services. It is your responsibility to decide if you wish to apply for a payment and to make an application with regard to your particular circumstances.