

Workplace Inclusion and Diversity

HR Policy Statement

Policy principles

1 We will foster an inclusive workplace where all of our people feel valued.

2 We support a diverse and inclusive workforce that reflects our customers.

3 We give equal access to employment and career paths. We do not allow unfair treatment.

4 We will remove or reduce barriers in the workplace to support inclusion.

Services Australia creates inclusive workplaces where people feel valued and respected.

We are stronger, more effective and more creative when our workforce reflects our customers.

Together, we have a role in creating workplaces where we recognise all skills. We value the unique backgrounds that people bring to achieve results.

Being inclusive means we accept that people have different needs. We help people overcome barriers, so they can take part in the workforce.

We will continue to take active steps to bring people together and achieve results. This includes ensuring equal access for people:

- who are Aboriginal or Torres Strait Islander
- with diverse cultural backgrounds
- with disability
- over 50 years of age (mature age)
- of all genders
- who are LGBTI+
- with caring needs.



You can read about how we commit to this in the [Workplace Inclusion and Diversity Strategy 2019–23](#).